

	What Services does your organization provide?	The biggest need for communities they serve?	What do you feel is often unknown or unseen about the communities you serve and would be helpful for the public to understand?
Alameda Family Services	Early Childhood Education (Head start, Early Head Start, State Preschool), Family Resource Center, Senior Connections, School-Based Services-Therapy for Students at all 14 AUSD schools, Health and Wellness Centers on the high school campuses, community mental health clinic with in-home services for 0-7 and a satellite office on the base to serve APC clients, and Crisis Services-The CARE Team.	Ability to access mental health services immediately. Assistance in accessing services and resources. Support in making connections to reduce isolation. Compassionate and out of the box engagement for hard to reach clients.	Challenges in navigating systems of financial and medical support. Large populations of working families are struggling to make ends meet and family members who have mental illness/substance abuse and are not aware of programs to help support them. Misconception that LGBTQ+ students are automatically accepted/happy/safe, but all students have different combinations of protective and risk factors in any other areas/states. Overachieving or well-academic students significantly struggle with their mental illnesses. Overachieving students experience high rates of suicidality, anxiety, and depression. Juxtaposition of both integration and separation of affluent neighborhoods in Alameda that also contain a high number of diverse Medi-Cal students and families who live with issues of mental health, socio-economic barriers, etc.
Saint Vincent de Paul	Provide assistance with security deposits, hotel stays, care kits for the homeless, any number of household supplies for moving in, assistance with utility bills, back rent and food. Assist with asylum issues through the Pope Francis law center and other legal issues.	Housing and more funding for gas cards people are now unable to get to and from work and school.	Move-in Costs for people who move out of homelessness are rising. They often have to send people who need extra help to other groups and families are left in an up-hill battle to stay financially afloat. In addition, there is not enough funding to help families with more than one item such as if a security deposit was given, but their car needs servicing they can not help with the car servicing.
Alameda Shelter in Peace	Identify and develop transitional housing opportunities for a negotiated period of time for refugees, immigrants, and low-income families of Alameda. They are all supported by a sponsoring group, organization, or church. Serves as a liaison for the transitional period housing and will work with independent groups which are willing to sponsor an individual or family.	Problems identifying housing for those in need. It is hard to find a willing landlord or management company to rent out to an individual; or family who do not have established credit history, bank account, or good reference from previous landlord.	Every family they have worked with have amazing stories and move on to continue to have an amazing life after given a permanent solution. Stabilizing housing will allow more families to focus on making changes to get to a more stable permanent situation
Alameda Food Bank	We provide free groceries to those in need who live, work, or go to school in Alameda. Our clients can shop once a week in the Island Community Market and choose from a large selection of fresh produce, dry goods, protein items, deli, and bread. We can save approximately \$800/month in grocery bills. We also provide the food for the weekly Dine & Connect dinners for the homeless, ready-to-eat meals and snacks to the Village of Love, and biweekly mobile pantries at the housing authority's Independence Plaza and Anne B. Diamant residences. We are also providing fruit and snacks to Paden School and a mobile pantry at Island High before holiday closures.	Our Alameda neighbors are feeling the effects of inflation on their grocery bill. For many of our neighbors, keeping a roof over their heads and paying for utilities takes priority over the ability to provide a healthy, balanced diet for their loved ones. The demand for our services continues to grow at a rate that is unsustainable in our current facility. We've already signed up 800 new families in 2022 and we've seen a 23% increase in the number of children under 18 being served since May. This Wednesday alone we provided food to a record 381 households, and we expect that number to grow dramatically in the coming weeks. The tech layoffs and looming recession are also concerns that many more Alamedans may need our help.	We are not just serving the poorest of the poor. Our income guidelines are based on the Bay Area's cost of living. We want everyone in our community to know we are here for them if they need us just once due to a medical bill or a car repair, or a weekly to be able to afford things like soccer uniforms for their kids. We want Alamedans to thrive, not just survive.

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Family Violence Law Center	Founded in 1978, Family Violence Law Center (FVLC) helps diverse communities in Alameda County heal from domestic violence and sexual assault, advocating for justice and healthy relationships. We provide survivor-centered legal and crisis intervention services, offer prevention education for youth and other community members, and engage in policy work to create systemic change. With City of Alameda funds, we currently provide legal services in the areas of family and housing law, and crisis intervention and supportive services for survivors facing housing instability. With other funding, FVLC also provides longer-term case management and dyadic therapy for children aged 0 to 5 and their caregivers (Oakland families only). Additionally, FVLC has a policy team that advocates for systems changes with a significant focus on the intersection of gender-based violence and homelessness, and a youth department that provides youth leadership development, education about healthy relationships, and technical assistance and education for adults supporting youth.	The two biggest issues survivors face - and the accompanying needs - are: a. Financial. Most of the survivors FVLC serves either were struggling financially before they experienced abuse and the abuse increased their financial instability or they became financially unstable because of the abuse. The existing safety net is inadequate to support survivors while they deal with the impact, including the psychological and physical impacts of trauma, of the abuse they suffered. It is impossible to heal if you do not have employment that covers your expenses, childcare so that you can go to work and a safe place to live. Survivors need direct financial support and well-funded supportive services to become financially stable which will help keep them and their children safe. b. Sexism. Although people of all gender identities can be victims of domestic violence and sexual assault, victimization overwhelmingly impacts women and female-identified people and the perpetrators overwhelmingly are men. Furthermore, the cultural roots of these issues are based on patriarchal views of gender roles and the place of women in society. Resource allocation is wildly insufficient to address both the immediate needs and the underlying issues. Survivors need their governments to prioritize domestic violence-the leading cause of homicide and homelessness for women and other forms of gender-based	Most people assume that agencies addressing domestic violence and sexual assault are addressing just those issues, e.g., that our agencies only address one or a narrow set of issues. The exact opposite is true! Our organizations meet survivors "where they are at," meaning that we listen to find out what they individually need in the aftermath, or sometimes in the middle, of experiencing abuse. According to a 2019, California State Bar California Justice Gap Study found that survivors of domestic violence experienced eight times as many legal problems as other litigants accessing legal aid services. Survivors' needs are complex because experiencing abuse can impact all aspects of their lives. So, while our organizations are labeled as addressing domestic violence or other gender-based violence issues, we also address housing, education, public benefits, transportation, childcare, mental health, legal, and many other needs.
Eden I & R	2-1-1 is the 24/7 multilingual phone line that connects individuals and families to critical health, housing, and human services. Last fiscal year, 2-1-1 handled 3,202 calls and two-way text conversations from the City of Alameda, and provided 3,807 health, housing and human service referrals. This included screening for eligibility and transferring 111 callers to the Mid-County West Housing Resource Center, through the county's Coordinated Entry System.	The number one need for which Alameda residents contact 2-1-1, year after year, is housing. This has been exacerbated because of the Covid-19 pandemic and includes rental assistance, utility assistance, as well as emergency shelter and transitional housing. Other top needs of Alameda callers this fiscal year to date include: Legal Information Services, Crisis Intervention, Food Pantries, and Public Assistance Programs.	The need for 2-1-1 in the community continues to be high with a 20% increase in call volume for the fiscal year 21-22. 2-1-1 played an integral role in the county's Emergency Rental Assistance Program by providing initial application support to those with language and technological barriers. 2-1-1 also provided status updates to applicants. While California's housing crisis reached epic proportions before 2020, COVID-19 precipitated the need to fast-track a collaborative solution to serve Bay Area tenants facing displacement. To better support Alameda county residents, 2-1-1 debuted a housing screening to identify callers who might be at risk of losing housing and provide them with appropriate referrals. Eden I& R also recently launched a housing specialty unit to support advanced housing-related needs of 2-1-1 callers. 2-1-1 also launched a Public Safety Power Shutoff (PSPS) program where callers particularly those with Access and Functional Needs are connected to a Care Coordinator to create a safety plan in the event of a large-scale and sustained power outage due to inclement weather. Lastly, I would like to highlight our two partnerships with the City of Alameda. The first, launched in June 2020 is to
Alameda Meals on Wheels	We provide a hot daily meal every day of the year and a daily check-in with our homebound neighbors. Besides the homebound, our recipients also include veterans, disabled people, and persons that are recovering from recent surgery or hospitalization and are unable to shop for groceries or cook their own meals. Our meals are delivered by our cadre of regular volunteers and oftentimes, our volunteers are the only person our recipients see that day. Fees for meals are based on a sliding scale and nobody is not served for financial or affordability reasons. There are about 190 meal clients in our program. Our sister program, Alameda Friendly Visitors provides a weekly visit of friendship and a check-in by volunteers at no cost to the recipient. There are about 50 clients served by this program.	Many of our meal clients are seniors that suffer from isolation and food insecurity. Delivery of meals helps with both problems and assists our clients maintain their independence. A recent survey of our recipients suggested that about 25% of respondents indicated that they felt that they did not have enough food at least sometime during the week. As a result, we recently added delivery of protein drinks to supplement the meals for additional nutrition, made it known that recipients can request larger portions if desired, and connected recipients with other food resources such as Mercy Brown Bag and Alameda Food Bank.	The problem of food insecurity is difficult enough but when coupled with being homebound or isolated it is an even more difficult problem to try to impact. Our outreach efforts are constant and ongoing in an effort to reach all of our community members that can benefit and are eligible for our services. Our sliding scale fee structure means that all can be served regardless of the financial resources of our recipients however, it puts an enormous responsibility on the board to raise the funds to provide all of the meals needed. Currently, approximately 1/3 of the meal costs are covered by client fees and 2/3 are covered by fundraising efforts. As we anticipate recessionary pressures in a slowing economy, we expect this ratio to become even worse. While many in the community know our program for providing meals, our sister program, Alameda Friendly Visitors, is just as important in providing contact with the outside world and a feeling of wellbeing for many that are alone and isolated.

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Echo Fair Housing	We provide Fair Housing Counseling and Investigation, Tenant/Landlord Counseling and Mediation, Rental Assistance, Homebuyer Education, Pre-Purchase Counseling, and we administer rent and just cause ordinances for various jurisdictions in our service area.	The most pressing need for our clients is affordable housing and support services. So many of our clients are being priced out of the Bay Area rental market. People are living in overcrowded and sometimes unsafe and illegal spaces. One of our clients is a single mom with a teenage daughter who is currently living in a garage because she has nowhere else to go right now.	We often hear about the hardships that low-income people in our community are dealing with but it is important to know that the barriers that keep folks from getting housed or staying housed, also affect middle-class, working-class people. Since their income level may exceed income levels for certain safety net programs and/or legal services they don't get the assistance that could greatly help them and their families.
Boys & Girls Club	Afterschool and summer youth programming in Education, Technology & STEM, Social Recreation, Athletics, Arts & Music, & Leadership and Character Development.	Affordable and accessible quality afterschool and summer youth programs. Currently our annual membership fees are \$100 for children under 12, and teens are free.	We are not sure about the mental issues that our kids are going through or need assistance with. More assessment is needed to address the needs.
Legal Assistance for Seniors	Legal Assistance for Seniors (LAS) provides free legal services, community education, and health insurance counseling to older adults in Alameda County. LAS' legal program serves elder abuse survivors and those needing legal help with guardianship, citizenship, public benefits, health law and housing. Legal services include representation in court and administrative hearings, legal advice and counsel and referrals to other resources. LAS also provides free community education and outreach to older adults, their families, and service providers. Last but not least, the Health Insurance Counseling and Advocacy Program (HICAP) provides free individual counseling on Medicare and related health insurance issues. State-registered volunteer HICAP counselors help older adults and people with disabilities enroll in Medicare, supplemental and prescription drug plans and apply for cost-saving programs. Counselors also assist to resolve coverage issues, referring to LAS' legal program for further help if necessary.	Programmatically, the biggest need for the communities we serve continues to be assistance for housing legal services in order to prevent displacement and homelessness. Cases in this practice area for LAS have skyrocketed from 201 in FY 2020-21 to 293 this last year. We anticipate that when Alameda County finally lifts the public health emergency for the COVID-19 pandemic, older adults will need access to our legal services in even greater numbers than they do today. Additionally, our housing clients almost always have unmet service needs, either outside of their legal needs or intertwined with them. Our population often has difficulty with transportation, complex paperwork, online research or transactions, being on hold for long periods of time, and navigating bureaucracies. As a result, our attorneys often end up providing non-legal support to our clients to ensure that the client will receive services in a coordinated way. Our LAS housing legal program video, released just a few months ago, helps to explain what is happening in the community right now, and how we are responding to the issues that older adults are facing at present: https://www.youtube.com/watch?v=g_k2rSQ2XhY .	The past two-plus years have been extraordinarily challenging for everyone, especially disenfranchised communities and communities of color have borne a disproportionate share of the burden and impact. For older adults, isolation, and lack of access to services paired with the digital divide, have made the pandemic even worse. While LAS was already focused on accessibility efforts, the pandemic has meant redoubling our efforts and shifting to new forms of outreach. This response has been robust, including shifting additional resources to policy work on housing and supporting our elder abuse legal program. Concerned that lack of internet access and technology was a large barrier, LAS paired with meal delivery services, Meals on Wheels and Open Heart Kitchen, to provide 10,000 informational flyers with meals to individuals in order to reach as many seniors in the community as possible (COVID testing and scam prevention in Spanish and English) We distributed it throughout the county in printed format, as well as digital, and in several different languages. The last two years have taught us that our agency must continue reaching out to vulnerable communities, low-income communities and communities of color to help bridge the digital divide and make
Village of Love	For the Unsheltered in the City of Alameda: Day Center, Safe Parking, Overnight Sleeping at the Day Center, FEMA Trailer Coordination, Homeless Outreach Team, and Emergency Supportive Housing.	Daily regular access to showers, bathrooms, laundry facilities, and clothes. Access to medical health professionals to improve their physical health, hygiene, mental health, and overall wellbeing. Strong Supportive Motivation – a support system in the community.	The stereotypical thinking and assumptions that many of the public/community have about the homeless. So much of what they assume is untrue. Not all homeless have severe mental health issues and are violent drug addicts who are detrimental to society. People become homeless for a variety of reasons including job loss, domestic violence, inability to afford housing-rent increase, inability to pay medical bills, struggle to pay required household bills, etc. Many families become homeless due to layoffs. A family can become victims of unfortunate circumstances that land them into homelessness. The unsheltered have feelings and emotions and deserve to be loved and respected. They have rights, just like every member of the public/community. Being homeless has the potential to create a huge mental strain and affect mental health because society looks down upon you and dismisses you. Until you know a person, you cannot know their story.
Bananas	Child care resources and referrals, financial assistance for child care tuition, parenting workshops & education, supportive services and resources, investment in the education and technical assistance for early childhood educators, playgroups, Head Start (Tiny Steps).	Housing Security, access to child care, and early educator pipeline.	The number of families working full-time but still experiencing homelessness goes unseen. Parents do everything they can to avoid being homeless outdoors such as living in places not meant for habitation, living in overcrowded spaces, and staying in temporary living environments. Experiencing homelessness is harmful mentally to both the parent(s) and the children as well as harmful to the child's development.