



**COMPLETE LIST OF FELTON INSTITUTE'S  
JUSTICE SERVICES PROGRAMS:**

**SAN FRANCISCO:**

**Felton Street Case Management Team**

**Designed to divert individuals experiencing behavioral health and substance use challenges into appropriate care and out of incarceration.**

Felton Street Case Management Team works to divert repeat, low-level adult offenders at their earliest contact with law enforcement. Felton team members do low threshold case management, implementing a harm-reduction philosophy.

**Felton Engagement Specialist Team (FEST)**

**Street outreach and engagement/service brokerage and linkage – supports all residents in need, including those who are not justice impacted.**

FEST is comprised of Engagement Specialists who are skilled case managers working with the SF Depts of Public Health, Public Works, Homelessness and Supportive Housing and the SF Police Dept. Engagement Specialists provide outreach linkage to support clients by addressing any substance use, mental health, and physical health needs. The program focuses on unhoused populations, providing rapid response.

**Young Adult Court Case Management (YAC)**

**A program in collaboration with the SF Collaborative Courts justice programs that address addiction, mental health, and other social needs as an alternative to the typical justice options.**

Young Adult Court (YAC) in SF was established in summer 2015 for eligible young adults, ages 18-25. The court strives to align opportunities for accountability and transformation with this age group. The caseload is approximately 60-80 clients. Partner agencies include the Superior Court, Office of the District Attorney, Office of the Public Defender, the Dept of Public Health, Adult Probation Department, Dept of Children, Youth and their Families, the SF Police Dept, and Felton Institute and Leaders in Community Alternatives.

**Supporting Treatment and Reducing Recidivism (STARR)**

**Low threshold case management for adults who are justice impacted and dealing with substance abuse and other challenges.**

The goal of the STARR program is to reduce the recidivism rate by engaging adults with substance use disorder and have a high history of involvement in the criminal justice system. Felton utilizes a holistic approach to wraparound service and addresses an individuals' challenges around substance use disorder. Goals may include getting documentation for social services, support transitioning from temporary to sustainable housing, finding parenting and conflict resolution classes, or finding appropriate mental and behavioral health support.

There are four ways to refer a client: 1) through the Jail Behavioral Health Services 2) A direct referral from the Sheriff's department 3) through Healthy Streets Operation Command (HSOC), and 4) through other Felton programs when a client meets eligibility requirements.

**ALAMEDA COUNTY:**

**Center of Reentry Excellence (CORE)**

**A one-stop hub of reentry services for all justice-impacted individuals in Alameda County (AC).**



Center of Reentry Excellence (CORE) in AC serves all justice-impacted individuals released from the jail. CORE provides a one-stop hub of reentry services working with the AC Probation Dept. The program puts Felton Institute front and center with residents returning to their community from jail or state prison. These individuals are among the highly vulnerable in our community. The traumatic impacts of incarceration are undeniable. Many returning residents come home not only with the challenges they experienced before imprisonment but with an additional layer of trauma from incarceration itself.

### **Mission 2 Motivate (M2M)**

**Based in Alameda county, the M2M Program provides services to clients involved in the criminal justice system with mild to moderate mental health conditions.**

Our mission of M2M is to motivate clients by providing structured support in removing barriers by utilizing resources that allow returning citizens to re-engage in the community. The program also conducts community outreach to develop awareness and build partnerships with our clients' resources.

Program Eligibility: 18 years of age and Older, Alameda County Residents or have Alameda County Medi-Cal, Eligible for Services under Medical or Healthpac, in need of mental health services under AB-109, Personal Experience in the Criminal Justice System, not enrolled in a health care service agency

### **Success Moving from Incarceration (SMI)**

**Based at the Alameda office, SMI serves individuals who comes out of Santa Rita jail primarily and returning residents across all of Alameda County who are experiencing severe and persistent behavioral health challenges.**

Eligible clients complete the 18-month program in a supportive environment designed for the needs of reentering residents. The SMI team consists of Peer Support Specialists, Mental Health Professionals, and Psychiatric Nurse Practitioners. The program provides case management/referral brokerage, crisis intervention, life skills development, substance use interventions, and workforce development supports to justice-impacted residents with various social service and behavioral health needs.

### **Reentry Engagement Program (REP)**

**PREP serves the justice-impacted individuals in Alameda County through employment, health services, and community connection.**

In collaboration with Alameda County Behavioral Health, Felton's Reentry Engagement Program (REP) is committed to helping the formerly incarcerated navigate the world after incarceration. By offering a supportive environment, the program assists clients to reenter the workforce and rebuild their life with their families and our community. The traumatic impacts of incarceration are undeniable, and PREP helps returning residents face those challenges with support for employment, health, and community connection. PREP staff also partners with property managers, correction and reentry professionals, family and support networks, and potential employees to provide a safe communal village that fosters growth, connection, and diversity.