



www.kiscc.com

Dan Leinwohl
Enterprise Account Manager

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Quote

KIS - Keep IT Simple
 48383 Fremont Blvd #122
 Fremont, CA 94538
 United States

Quote #	2792 v4
Date	2021/04/19
Expires	2021/07/29
Contact	Doug Wenzel

Prepared for City of Alameda
 Demetrius Cagampang
 950 West Mall Square, Room 175
 Alameda, CA 94501-7575
 United States

T: (510) 747-7412
 E: dcagampang@alamedaca.gov

ACCEPT QUOTE

Three Year Support Renewal options for your two IntelliFlash HD2040100 SANs

One-Time Fees

Category	Item	Qty	Price	Total
Support Renewal	Three year Support Renewal options for your two IntelliFlash HD2040100 SANs	2	\$0.00	\$0.00[†]
Support Renewal	<input checked="" type="checkbox"/> 1 month Gold Support for IntelliFlash Services HD2040100 7x24 Call Support with NBD parts <i>Optional</i>	72	\$829.15	\$59,698.80[†]
	Three years of Gold support each for SN: TS1806-4797 and TS1807-4531 Term: 8/1/2021 - 7/31/2024			Selected
	Includes 24x365:Web, email, phone, with SLA's ranging from two hours for Severity 1 calls to 48 hours for Severity 4			
	Next business day parts with guided component replacement - Cutoff is 3:00 PM Local time. Parts/Labor arrive before COB on the NBD			
	Hardware SLA calculation begins when the technical support team determines that part replacement is required			
	One year of support each for SN: TS1806-4797 and TS1807-4531 Term: 8/1/2021 - 7/31/2022			
	Unit Price includes multi-year discount			
Support Renewal	<input type="checkbox"/> 1 month Platinum Support for IntelliFlash Services HD2040100 7x24 Call Support with 4 Hour parts <i>Optional</i>	72	\$981.25	\$0.00
	Three years of Platinum support each for SN: TS1806-4797 and TS1807-4531 Term: 8/1/2021 - 7/31/2024			Not Selected
	Includes 24x365:Web, email, phone, with SLA's ranging from 30 minutes for Severity 1 calls to 24 hours for Severity 4			
	4-hour onsite "Smart Hands" parts replacement after problem diagnosis			
	Hardware SLA calculation begins when the technical support team determines that part replacement is required			
	Unit Price includes multi-year discount			

[†] Non-taxable item



Quote

Please contact us if you have any questions.

One-Time Subtotal	\$59,698.80
No Sales tax on renewals (0%)	\$0.00
Total One-Time	\$59,698.80 USD

[ACCEPT QUOTE](#)

Cost Breakdown

Category	One-Time Fees
Support Renewal	\$59,698.80
No Sales tax on renewals	—
Total	\$59,698.80 USD

Terms and Conditions

A convenience fee of three percent (3%) will be applied to credit card purchases.

Contact

We know operating a business during these difficult times can be very trying. If conditions due to COVID are making it difficult for you to commit to this needed purchase, please reach out to us. We may be able to help!

Doug Wenzel | Account Manager

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www.kiscc.com



Fremont Business Center

48383 Fremont Blvd. # 122, Fremont, CA 94538

Keeping your I.T. needs simple since 1988.

Agreed to on behalf of City of Alameda

DocuSigned by:
 5/20/2021

Alan Cohen
Assistant City Attorney

Eric J Levitt
City Manager