



www.kiscc.com

Dan Leinwohl
Enterprise Account Manager

C: (510) 377-7924

D: (510) 403-7575

dan@kiscc.com

48383 Fremont Blvd. # 122, Fremont, CA 94538
(510) 403-7500 ContactUs@kiscc.com

**KIS - Keep IT Simple**

48383 Fremont Blvd #122
Fremont, CA 94538
United States

Quote #	2792 v4
Date	2021/04/19
Expires	2021/07/29
Contact	Doug Wenzel

Prepared for City of Alameda
Demetrius Cagampan
950 West Mall Square, Room 175
Alameda, CO 94501-7575
United States

T: (510) 747-7412
E: dcagampan@alamedaca.gov

[ACCEPT QUOTE](#)
Three Year Support Renewal options for your two IntelliFlash HD2040100 SANs**One-Time Fees**

Category	Item	Qty	Price	Total
Support Renewal	Three year Support Renewal options for your two IntelliFlash HD2040100 SANs	2	\$0.00	\$0.00 [†]
Support Renewal	<input checked="" type="checkbox"/> 1 month Gold Support for IntelliFlash Services HD2040100 7x24 Call Support with NBD parts <i>Optional</i> Three years of Gold support each for SN: TS1806-4797 and TS1807-4531 Term: 8/1/2021 - 7/31/2024 Includes 24x365:Web, email, phone, with SLA's ranging from two hours for Severity 1 calls to 48 hours for Severity 4 Next business day parts with guided component replacement - Cutoff is 3:00 PM Local time. Parts/Labor arrive before COB on the NBD Hardware SLA calculation begins when the technical support team determines that part replacement is required One year of support each for SN: TS1806-4797 and TS1807-4531 Term: 8/1/2021 - 7/31/2022 Unit Price includes multi-year discount	72	\$829.15	\$59,698.80 [†] Selected
Support Renewal	<input type="checkbox"/> 1 month Platinum Support for IntelliFlash Services HD2040100 7x24 Call Support with 4 Hour parts <i>Optional</i> Three years of Platinum support each for SN: TS1806-4797 and TS1807-4531 Term: 8/1/2021 - 7/31/2024 Includes 24x365:Web, email, phone, with SLA's ranging from 30 minutes for Severity 1 calls to 24 hours for Severity 4 4-hour onsite "Smart Hands" parts replacement after problem diagnosis Hardware SLA calculation begins when the technical support team determines that part replacement is required Unit Price includes multi-year discount	72	\$981.25	\$0.00 Not Selected

[†] Non-taxable item



Quote

Please contact us if you have any questions.

One-Time Subtotal	\$59,698.80
No Sales tax on renewals (0%)	\$0.00
Total One-Time	\$59,698.80 USD

ACCEPT QUOTE

Cost Breakdown

Category	One-Time Fees
Support Renewal	\$59,698.80
No Sales tax on renewals	—
Total	\$59,698.80 USD

Terms and Conditions

A convenience fee of three percent (3%) will be applied to credit card purchases.

Contact

We know operating a business during these difficult times can be very trying. If conditions due to COVID are making it difficult for you to commit to this needed purchase, please reach out to us. We may be able to help!

Doug Wenzel | Account Manager

W : (510) 403-7572

C : (510) 826-7192

E : doug@kiscc.com

www.kiscc.com



Fremont Business Center

48383 Fremont Blvd. # 122, Fremont, CA 94538

Keeping your I.T. needs simple since 1988.

Agreed to on behalf of City of Alameda

DocuSigned by:

Alan M Cohen 5/20/2021

Alan Cohen
Assistant City Attorney

Eric J Levitt
City Manager