

City of Alameda Fire Department Crisis Mental Health Response Program Behavioral Health Subcontract Services Scope of Work

The City of Alameda Fire Department is authorized to establish a new Mental Health Crisis Response Program within the City of Alameda municipal jurisdiction. Additional complimentary services are requested of a qualified sub-contractor as part of the program. The positions and scope of work of each are listed here:

- I. Behavioral Health Follow-up Care Services:
 - A. Accept referrals from field responders to clinical services as follow-up services within 24 hours of referral.
 - B. Provide a point of contact for scheduling and confirmation of clinical services.
 - C. Provide staffing plan
 - D. Provide certificate of staffing qualifications

- II. On-call Professional Services:
 - A. Provide behavioral health professional services on a 24/7 on-call basis for Telehealth review and recommendations to field personal for considerations of 5150 referral when indicated.
 - B. Provide response within 15 minutes.
 - C. Provide staffing plan for on-call services
 - D. Provide certificate of staffing qualifications

- III. Quality Assurance Board:
 - A. Provide one executive staff member to attend quarterly QA board meetings.
 - B. Serve as the Behavioral Health Care expert on the QA board during chart reviews.

- IV. Additional/Alternative Services:
 - A. Ability to Provide behavioral health professional services on a 24/7 on-call basis to respond to acute emergencies in the field to assist field responders. Provide response within 90 minutes.
 - a. Provide staffing plan for emergency response
 - b. Provide certificate of staffing qualifications

 - B. Ability to Provide annual continuing education:
 - a. 2 hours of behavior health training per program member may be provided via video delivery.
 - b. 2 hours of in-person training to include review of best practices.

Requested Information:

1. Provide a response including cost for item I – item III.
2. Provide a response of whether can provide 2 elements of IV including costs broken out.

3. Provide responses to the attention Eric Levitt, City Manager by **1:00 pm August 20 2021**.

You can mail to :

- a. Eric Levitt, City Hall
2263 Santa Clara Avenue, Suite 320
Alameda, California 94501-4477

Or

- b. E-mail to Eric Levitt, City Manager at elevitt@alamedaca.gov

You can contact Eric Levitt, City Manager, Deputy Chief Delbono or Chief Zombeck by e-mail with questions.