

Revised Code Enforcement Priorities

Urgent Priority (Response within 24 hours)

- **Life-Safety Issues:** Dangerous buildings, illegal housing units, and substandard conditions that pose immediate threats to health and safety.
- **Environmental Hazards:** Illegal release of hazardous materials or major environmental contamination incidents.
- **Urgent Graffiti Removal:** Offensive or harmful messages (e.g., hate speech).

High Priority (Response within 2–3 working days)

- **Work Without Permits:** Unauthorized construction activities.
- **Repeat or Escalated Violations:** Properties with a history of unresolved or recurring violations.
- **Noise and Air Quality Complaints:** Significant violations that affect community health.

Medium Priority (Response within 5 working days)

- **Community Nuisances:** Abandoned vehicles, general graffiti, and administrative code violations not requiring immediate attention.
- **Minor Safety Concerns:** Fence or retaining wall violations that do not pose immediate danger.
- **Litter and Waste Complaints:** Issues affecting public areas or neighborhood cleanliness.

Low Priority (Response within 7–10 working days)

- **Aesthetic Issues:** Non-safety-related fence violations, overgrown weeds, or front yard paving concerns.
- **Non-Urgent Noise Complaints:** Occasional noise complaints that are non-repetitive or occur during allowable hours.

Secondary Priority (Response as Resources Allow)

- **Educational Outreach Cases:** Providing resources or warnings for first-time violations, such as leaf blower usage or unpermitted signage.
- **Non-Immediate Community Nuisances:** Lesser-impact complaints such as minor weed abatement.

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