Exhibit 1



## Strategic Planning Process



# TPG The Pivotal Group

#### **Strengthening Organizations • Building Healthy Communities**





#### Key TPG Team



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Values Alignment



#### **Strategic Planning Roadmap**



	Apr	May	Jun	Jul	Aug	Sep	Oct
Phase 1							
Strategic Planning Team Meetings							
Needs Assessment Data Collection (Document Synthesis, Facilities							
Assessment, SWOT Analysis, & Capacity Assessment Tool)							
Strategic Planning Kickoff All-Staff Meeting							
Phase 2							
Strategic Planning Committee Meetings							
All-Staff Meeting							
Develop Stakeholder Interview Guides & Staff/Community Surveys							
Conduct Interviews and Surveys							
Conduct Partner & Community Forums							
Compile and Share Results							
Phase 3							
Subcommittees Established & Meet Regarding Identified Priority Areas							
Development of Draft Detailed Strategic Action Plan							
Incorporate Feedback & Revise Strategic Plan							
Final Strategic Plan Document Development & Implementation							
Planning							

**Engagement Strategies** 



#### Library Identified Engagement in RFP

**Employee Survey**: To assess workload, prioritizing tasks, and institutional barriers to completing tasks and org capacity

**Community Survey**: Online/paper-based surveys to reach library users and nonlibrary users, available in English, Spanish, and Chinese.

**Interviews**: Joint interview with the City Manager and Assistant City Manager, and individual interviews with the Mayor, City Councilmembers, and Library Board Members.

**Stakeholder/Partner Forums**: Two forums with designated Library Community Partners.

**Community Forums**: 4 English meetings, 1 Spanish meeting & 1 Mandarin meeting

# **Questions?**

## The Pivotal Group Strengthening Organizations • Building Healthy Communities

#### Thank You!

Lyn Corbett, PhD. Lyn@thepivotalgroup.com www.Thepivotalgroup.com Exhibit 1



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