ECS IMAGING, INC.
WORLD-CLASS SOLUTION PROVIDER

877-790-1600
5905 Brockton Ave. Ste. C
Riverside, CA 92506
www.ECSImaging.com

Quote

Rio
Q2 2022 V.2

Quotation For	Quote Info
Name:	Date:
Company:	Quote Number:
Phone:	**Valid Through**
E-mail:	Terms:
	Account Manager:
	Phone:
	E-mail:

Description of Product and Services

Software
Rio includes Workflow, Web Access, Mobile, Adv. Audit Trail, Digital Signatures, Discussions, Unlimited Servers & Repositories, Forms Essentials

SKU	Description	Unit Price	Quantity	Line Total
EPLS2	Laserfiche Rio Public Portal for 2 Laserfiche Servers	$ 50,000.00	-1	$ (50,000.00)
EPLSX	Laserfiche Rio Public Portal for Unlimited Laserfiche Servers	$ 75,000.00	1	$ 75,000.00

Software Subtotal $ 25,000.00

Annual Maintenance and Licensing

SKU	Description	Unit Price	Quantity	Line Total
EPLS2B	Laserfiche Rio Public Portal for 2 Laserfiche Servers LSAP	$ 10,000.00	-1	$ (10,000.00)
EPLSXB	Laserfiche Rio Public Portal for Unlimited Laserfiche Servers LSAP	$ 15,000.00	1	$ 15,000.00

Annual Maintenance Subtotal $ 5,000.00

Hardware

SKU	Description	Unit Price	Quantity	Line Total

Hardware Subtotal $ -

Professional Services

SKU	Description	Rate	Quantity	Line Total

Professional Services Subtotal $ -

Special Terms

	Subtotal $	30,000.00
Tax Rate Software Only (Download Only) 0.000%	Tax $	-
Software is only available via download and is not subject to CA sales tax	Shipping $	-
	Total $	**30,000.00**

Billing Terms:

*Software & Maintenance billed 100% at project start. *Services billed 50% up front minimally w/ remaining Services as incurred. *Standard Processing fee added to credit card payments

Annual Priority Support Contract Includes

o Maximum 4 Hour Response Time - Upgraded from 24 hours with traditional LSAP support

o Live Hours of support are 7:30am - 5:00pm PST M-F

o Unlimited Phone and E-mail Support

o On-site time is calculated to the nearest half hour and minimum onsite calculation is between 2-8 hours depending on the location

o On-site time can be used for remedial training, installing updates, and consulting, in addition to support

o ECS may allow planned after hours support in rare circumstances. In these circumstances Priority Support will be billed at double the hourly rate.

o Two free admissions to the ECS Annual Customer Conference along with Free Admission to Quarterly User Groups

o Monthly E-Newsletter

o On-site/remote support hours included as quoted. On-site within next business day as needed. Additional hours of support purchased at a discounted hourly rate. Customers not under this plan can purchase on-site hours at $250/hour with a 1 hour minimum for remote support, and an 8 hour minimum onsite charge in addition to travel expenses.

Hardware Return Policy:

Unopened boxed hardware may be exchanged for a full cash or credit refund within 7 days - a 15% restocking fee may apply. Defective hardware will be exchanged for a replacement per the terms and conditions specified on the product warranty card.