

# Homeless Shelter Services

Recommended for Approval

7-C: Approve the continuation of mental health services provided by Alameda Family Services at Alameda Shelters

7-D: Approve Restorative Pathways as the new operator of the Emergency Supportive Housing Program

7E: Approve Urban Alchemy as the new operator of the Day Center/Safe Parking/Overnight Shelter Program

# The Need



## Growing Homelessness

Latest data indicates an increase in our city's unhoused population.



## Service Gaps

Existing resources are strained, data shows a need for continued shelter services in Alameda.

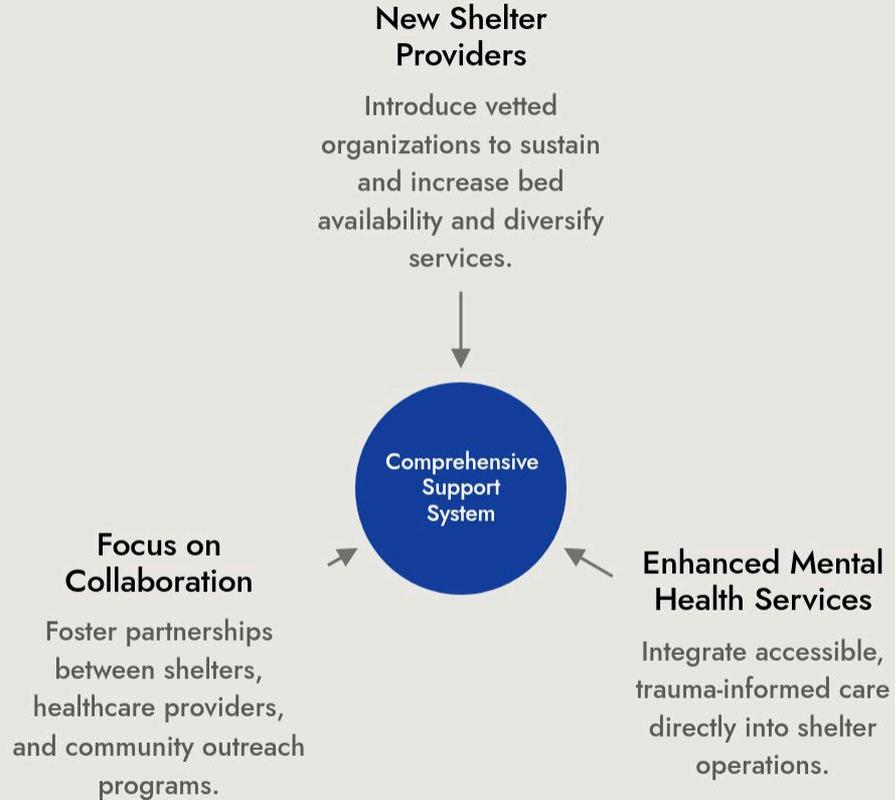


## Complex Challenges

Homelessness is often intertwined with mental health crises, substance use, and economic instability. Mental health services are a critical component of homeless services.

# Integrated Homeless Service Response:

Enhancing Shelter and Mental Health Support



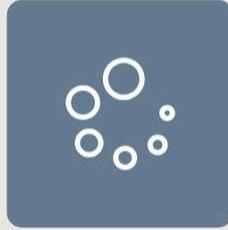
# Competitive Request for Proposals (RFP) Process

Ensuring Thorough Vetting and Best Value



## Objective

Solicited proposals from qualified organizations to provide essential homeless shelter services.



## Process Undertaken

Publicly advertised the RFP, three-step evaluation process, established an independent review committee, and evaluated proposals based on experience, service model, capacity, fiscal competency, and data.



## Outcome

Selected providers best equipped to meet the diverse needs of our unhoused population and align with city goals. Familiarized with other programs.

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# New Shelter Providers: Rationale and Selection

Meeting Diverse Needs



## Provider 1: Restorative Pathways

Specializes in serving families, adults, and youth

Serving the community for 55 years

Successfully operates similar programs throughout the bay area, including Hayward and Oakland



## Provider 2: Urban Alchemy

Focuses on individuals with high barriers including chronic homelessness, justice involvement and long-term recovery needs.

Specializes in low barrier emergency shelter services

Operates similar program in San Francisco, Oakland, and Los Angeles

# Integrated Mental Health Services

Addressing Root Causes



## On-site Therapist

Providing immediate access to mental health professionals on-site.



## Crisis Intervention

Equipping staff with essential training for de-escalation and emergency response.



## Groups

Therapeutic groups are offered to provide continuous support and community for program participants.



## Resource Connection

Offering connection to services such as harm reduction strategies and clear pathways to treatment and recovery.



## Services Overview

# Continuation of Therapeutic Services

Alameda Family Services currently provides essential therapeutic services to the three year-round homeless shelters in Alameda: Dignity Village, Emergency Supportive Housing, and the Day Center at Alameda Point.

This recommendation seeks to ensure the continued provision of these vital services, supporting the ongoing well-being of individuals utilizing these facilities.

# Call to Action

Motion for Approval



## Approve Shelter Providers

Selection of Restorative Pathways and Urban Alchemy as new homeless shelter providers for continued shelter services.



## Approve Mental Health Services

Continue AFS services at Dignity Village, Emergency Supportive Housing, and the Day Center.

We request the City Council's approval for the items outlined in the agenda.



## **Questions & Discussion**

Thank you for your time and consideration.