

CITY OF ALAMEDA RESOLUTION NO. \_\_\_\_\_

Adoption of Resolution Amending the Alameda City Employees Association (ACEA) Salary Schedule to Amend the Work Week of Customer Service Representative and Lead Customer Service Representative Classifications from Thirty Seven and a Half (37.5) Hours a Week to Forty (40) Hours Per Week

WHEREAS, over the past several years, the General Manager and Public Utility Board at Alameda Municipal Power (AMP) have continued to identify ways to improve service to its customers: and

WHEREAS, Customer Service Representatives and Lead Customer Service Representative currently work five seven and half hour days for a thirty seven and half hour work week; and

WHEREAS, increasing the hours worked from seven and half hours a day to eight hours a day for a forty hour work week will allow for an increase in hours at the public counter and for staff to respond to phone calls; and

WHEREAS, while this change will not impact the current hourly wage of the Customer Service Representative and Lead Customer Service Representative it will result in an increase in Holiday, Vacation and Sick Leave Accruals to reflect the 40 hour work week;

NOW, THEREFOR BE IT RESOLVED by the Council of the City of Alameda that the salary resolution of the Alameda City Employees Association (ACEA) is hereby amended by establishing the work day to be eight hours per day for the classifications of Customer Service Representative and Lead Customer Service Representative.

\* \* \* \* \*

I, the undersigned, hereby certify that the foregoing Resolution was duly and regularly adopted and passed by the Council of the City of Alameda in a regular meeting assembled on the 6<sup>th</sup> day of September, 2016, by the following vote to wit:

AYES

NOES:

ABSENT:

ABSTENTIONS:

IN WITNESS, WHEREOF, I have hereunto set my hand and affixed the seal of said City this 7<sup>th</sup> day of September, 2016.

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Lara Weisiger, City Clerk  
City of Alameda

APPROVED AS TO FORM:

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Janet C. Kern  
City Attorney