



April 8, 2024

Jen Ott  
City Manager  
City of Alameda  
2263 Santa Clara Ave. #300  
Alameda, CA 94501

Dear Ms. Ott:

This letter constitutes notice that the EMS Director of the Alameda County EMS Agency has approved an increase in the user fees that may be charged by the County's contracted 9-1-1 ambulance transport service provider Falck. Under the terms of the City of Alameda's current Emergency Medical Services Ambulance Transport Agreement Section 10.2, your City may consequently increase its user fees to remain equivalent to the County's Contracted Private Provider rates effective July 1, 2025.

**UPDATED EXHIBIT G**  
**CITY'S USER FEES – 911 SYSTEM**

	<b>Current</b>	<b>Effective 7/1/2025*</b>
<b>Bundled Base Rate</b>	\$ 4,051.06	\$4,529.89
<b>Mileage/Mile</b>	\$ 91.41	\$102.21
<b>Oxygen</b>	\$ 302.64	\$338.42
<b>** Treat, Non-transport Rate</b>	\$ 812.46	\$908.49

\* It is understood that these rate increases are conditional on each city's ability to demonstrate that the charges are not considered taxes under the California Constitution (art. XIII C sec. 1e). Each city will be responsible for vetting this issue for their individual Councils. Actual effective date based on City Council approval.

\*\* Treat, Non-transport rate applies to patients who receive a treatment intervention (such as 50% Dextrose) and subsequently refuse transport. Assessment (vital signs, EKG, etc.) does not constitute treatment interventions. The Treat, Non-Transport rate also applies to patients who receive treatment via referral to EMS Agency Director-approved telehealth providers under Contractor's pilot or permanent telehealth program.

All other terms and conditions of your Agreement with the County shall remain in full force and effect. Please acknowledge receipt and understanding of this notification as provided below, and return an original signed copy to the Alameda County Emergency Medical Services Agency no later than July 1, 2025 at the following address:



Alameda County Health  
**Emergency Medical Services**

Alameda County Emergency Medical Services Agency  
Attention: Michelle Barrientos  
1000 San Leandro Blvd, Suite 200  
San Leandro, CA 94577

Please also forward a copy of any documentation reflecting approval of the user fee increase by your City Council, if applicable, upon receipt.

Should you have any questions, please feel free to contact me at (510) 618-2055.

Sincerely,

A handwritten signature in black ink that reads "Lauri McFadden". The signature is written in a cursive, flowing style.

Lauri McFadden  
EMS Director  
Alameda County EMS Agency

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Acknowledged by (Signature)  
For: City of Alameda

Jen Ott, City Manager  
Name and Title

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Date

CC: Chief Nick Luby, Alameda Fire Department  
Aneeka Chaudhry, Interim Director, Alameda County Health  
Scott Dickey, Alameda County Assistant County Counsel