

**SERVICE AGREEMENT**

This document sets forth the entire Product Service Plan Agreement ("Agreement") between Stryker Sales, LLC, acting through its Medical Division (a subsidiary of Stryker Corporation), herein and after referred to as "Stryker", and CITY OF ALAMEDA, herein and after referred to as the "Customer." This is the entire Agreement and no other oral modifications are valid. This Agreement shall remain in effect unless canceled or modified by either party according to the following terms and conditions.

**1. SERVICE COVERAGE AND TERM**

Stryker shall provide to Customer the services (the "Services") indicated in one or more equipment service plans (each, a "Service Plan") for the equipment set forth on Exhibit A (the "Equipment"). The Services and Service Plan are ancillary to and not a complete substitute for the requirements of Customer to adhere to the routine maintenance instructions provided by Stryker, its equipment and operations manuals, and accompanying labels and/or inserts for the Equipment. Customer covenants and agrees that its personnel will follow the instructions and contents of those manuals, labels and inserts. When Equipment or a component is replaced, the item provided in replacement will be the Customer's property (if Customer owns the Equipment) and the replaced item will be Stryker's property. The Service Plan coverage, term, start date, and price of the Services appear on the Service Plan.

**2. EQUIPMENT SCHEDULE CHANGES**

During the term of the Agreement and upon each party's written consent, additional Equipment may be included in the Exhibit A. All additions are subject to the terms and conditions contained herein. Stryker shall adjust the charges and modify Exhibit A to reflect the additions.

**3. INSPECTION SCHEDULING**

Service inspections will be scheduled in advance at a mutually agreed upon time for such period of time as is reasonably necessary to complete the Services. Equipment not made available at the specified time will be serviced at the next scheduled service inspection unless specific arrangements are made with Stryker. Such arrangements will include travel and other special charges at Stryker's then current rates.

**4. INSPECTION ACTIVITY**

On each scheduled service inspection, Stryker's Service Representative will inspect each available item of Equipment as required in accordance with Stryker's then current Maintenance procedures for said Equipment. If there is any discrepancy or questions on the number of inspections, price, or Equipment, Stryker may amend this Agreement.

**5. CUSTOMER OBLIGATIONS**

Customer shall use commercially reasonable efforts to cooperate with Stryker in connection with Stryker's performance of the Services. Customer understands and acknowledges that Stryker employees will not provide surgical or medical advice, will not practice surgery or medicine, will not come in physical contact with the patient, will not enter the "sterile field" at any time, and will not direct equipment or instruments that come in contact with the patient during surgery. Customer's personnel will refrain from requesting Stryker employees to take any actions in violation of these requirements or in violation of applicable laws, rules or regulations, Customer policies, or the patient's informed consent. A refusal by Stryker employees to engage in such activities shall not be a breach of this Agreement. Customer consents to the presence of Stryker employees in its operating rooms, where applicable, in order for Stryker to provide Services under this Agreement and represents that it will obtain all necessary consents from patients.

**6. SERVICE INVOICING**

Invoices will be sent on the agreed payment method. All prices are exclusive of state and local use, sales or similar taxes. In states assessing upfront sales and use tax, Customer's payments will be adjusted to include all applicable sales and use tax amortized over the Service Plan term using a rate that preserves for Stryker, its affiliates and /or assigns, the intended economic yield for the transaction described in this Agreement. All invoices issued under this Agreement are to be paid within thirty (30) days of the date of the invoice. Failure to comply with Net 30 Day terms will constitute breach of contract and future Service will only be made on a prepaid or COD basis, or until the previous obligation is satisfied, or both. Stryker reserves the right, with no liability to Stryker, to cancel any contract on the basis of payment default for any previous equipment or service provided by Stryker or any of its affiliates.

**7. PRICE CHANGES**

The Service prices specified herein are those in effect as of the date of acceptance of this Agreement and will continue in

effect throughout the term of the Service Plan.

#### **8. INITIAL INSPECTION**

This Agreement shall be applicable only to such Equipment as listed in Exhibit A, which has been determined by a Stryker's Representative to be in good operating condition upon his/her initial inspection thereof.

#### **9. OPERATION MAINTENANCE**

Stryker's Services are ancillary to and not a complete substitute for the requirements of Customer to adhere to the routine maintenance instructions provided by Stryker, its Equipment and operations manuals, and accompanying labels and/or inserts for each item of Equipment. Customer's appropriate user personnel should be entirely familiar with the instructions and contents of those manuals, labels and inserts and implement them accordingly.

#### **10. SERVICE PLAN WARRANTY AND LIMITATIONS**

Stryker represents and warrants that the Services shall be performed in a workmanlike manner and with professional diligence and skill. Services will comply with all applicable laws and regulations. During the term of the Service Plan, Stryker will maintain the Equipment in good working condition. Notwithstanding any other provision of this Agreement, the Service Plan does not include repairs or other services made necessary by or related to, the following: (1) abnormal wear or damage caused by misuse or by failure to perform normal and routine maintenance as set out in the Stryker maintenance manual or operating instructions. (2) accidents (3) catastrophe (4) acts of god (5) any malfunction resulting from faulty maintenance, improper repair, damage and/or alteration by non-Stryker authorized personnel (6) Equipment on which any original serial numbers or other identification marks have been removed or destroyed; or (7) Equipment that has been repaired with any unauthorized or non-Stryker components. In addition, in order to ensure safe operation of the Equipment, only Stryker accessories should be used. Stryker reserves the right to invalidate the Service Plan if Equipment is used with accessories not manufactured by Stryker.

TO THE FULLEST EXTENT PERMITTED BY LAW, THE EXPRESS WARRANTIES SET FORTH IN THIS SECTION ARE THE ONLY WARRANTIES APPLICABLE TO THE SERVICES AND ARE EXPRESSLY IN LIEU OF ANY OTHER WARRANTY BY STRYKER, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY, NONINFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE.

#### **11. WAIVER EXCLUSIONS**

No failure to exercise and no delay by Stryker in exercising any right, power or privilege hereunder shall operate as a waiver thereof. No waiver of any breach of any provision by Stryker shall be deemed to be a waiver by Stryker of any preceding or succeeding breach of the same or any other provision. No extension of time by Stryker for performance of any obligations or other acts hereunder or under any other Agreement shall be deemed to be an extension of time for performances of any other obligations or any other acts by Stryker.

#### **12. LIMITATION OF LIABILITY**

EXCEPT FOR THIRD PARTY DAMAGES RELATED TO STRYKER'S INDEMNITY OBLIGATIONS UNDER SECTION 13, STRYKER'S LIABILITY ARISING UNDER THIS AGREEMENT WILL NOT EXCEED THE AMOUNT OF SERVICE FEES PAID DURING THE TWELVE (12) MONTH PERIOD IMMEDIATELY PRECEDING THE DATE THE CLAIM AROSE. IN NO INSTANCE WILL STRYKER BE LIABLE TO CUSTOMER FOR INCIDENTAL, PUNITIVE, SPECIAL, COVER, EXEMPLARY, MULTIPLIED OR CONSEQUENTIAL DAMAGES OR ATTORNEYS' FEES OR COSTS FOR ANY ACTIONS UNDER OR RELATED TO THIS AGREEMENT.

#### **13. INDEMNIFICATION**

Stryker shall indemnify and hold harmless Customer from any loss or damage brought by a third party which Customer may suffer directly as a result of the negligence, gross negligence or willful misconduct of Stryker or its employees or agents in the course of providing Services. The foregoing indemnification will not apply to any liability arising from: (i) an injury or damage due to the negligence of any person other than Stryker's employee or agent; (ii) the failure of any person other than Stryker's employee or agent to follow any instructions outlined in the labeling, manual, and/or instructions for use of the Equipment; (iii) the use of any equipment or part not purchased from Stryker or any equipment or any part thereof that has been modified, altered or repaired by any person other than Stryker's employee or agent; or (iv) any actions taken or omissions made by any Stryker employee while under the direction or control of Customer's staff. Customer agrees to hold Stryker harmless from and indemnify Stryker for any claims or losses or injuries arising from (i)-(iv) above resulting from Customer's or its employees' or agents' actions.

#### **14. TERM AND TERMINATION**

The Agreement shall commence on the date indicated on the first Service Plan entered into between the parties and shall continue until Stryker ceases to provide Services or the Agreement is canceled by either party by giving a thirty (30) days prior

written notice of any such cancellation to the other party. If this Agreement is canceled during or before the expiration date of the Agreement, Customer will owe for the months covered up to the cancellation date of the Agreement and for any parts, labor, and travel charges, required to maintain Equipment, exceeding that already paid during the Agreement.

#### **15. FORCE MAJEURE**

Except for Customer's payment obligations, which may only be delayed and not excused entirely, neither party to this Agreement will be liable for any delay or failure of performance that is the result of any happening or event that could not reasonably have been avoided or that is otherwise beyond its control, provided that the party hindered or delayed immediately notifies the other party describing the circumstances causing delay. Such happenings or events will include, but not be limited to, terrorism, acts of war, riots, civil disorder, rebellions, fire, flood, earthquake, explosion, action of the elements, acts of God, inability to obtain or shortage of material, equipment or transportation, governmental orders, restrictions, priorities or rationing, accidents and strikes, lockouts or other labor trouble or shortage.

#### **16. INSURANCE REQUIREMENTS**

Stryker shall maintain the following insurance coverage during the term of the Agreement: (i) commercial general liability coverage, including coverage for products and completed operations liability, with minimum limits of \$1,000,000.00 per occurrence and \$2,000,000.00 annual aggregate applying to bodily injury, personal injury, and property damage; (ii) automobile liability insurance with combined single limits of \$1,000,000.00 for owned, hired, and non-owned vehicles; (iii) worker's compensation insurance as required by applicable law. At Customer's written request, certificates of insurance shall be provided by Stryker prior to commencement of the Services at any premises owned or operated by Customer. Customer, its City Council, boards, commissions, officials, employees, agents, and volunteers shall be included as additional insureds under all required insurance coverages, except workers' compensation and professional liability insurance, with respect to liability vicariously imposed on Customer as a result of Stryker's negligent performance under this Agreement. Blanket endorsements are acceptable. Each insurance policy required by this Agreement shall apply separately to each insured against whom claim is made and suit is brought, except with respect to limits of the insurer's liability. An additional insured included herein shall not be held liable for any premium or expense of such policy(ies) or any extension thereof. To the extent Stryker is obligated to indemnify Customer with respect to a covered claim or loss, any deductible portion of such loss shall be the responsibility of Stryker. To the extent permitted by applicable laws and regulations, Stryker shall be permitted to meet the above requirements through a program of self- insurance.

#### **17. WARRANTY OF NON-EXCLUSION**

Each party represents and warrants that as of the Effective Date, neither it nor any of its employees, are or have been excluded terminated, suspended, or debarred from a federal or state health care program or from participation in any federal or state procurement or non- procurement programs. Each party further represents that no final adverse action by the federal or state government has occurred or is pending or threatened against the party, its affiliates, or, to its knowledge, against any employee, Stryker, or agent engaged to provide Services under this Agreement. Each party also represents that if during the term of this Agreement it, or any of its employees becomes so excluded, terminated, suspended, or debarred from a federal or state health care program or from participation in any federal or state procurement or non-procurement programs, such will promptly notify the other party. Each party retains the right to terminate or modify this Agreement in the event of the other party's exclusion from a federal or state health care program.

#### **18. COMPLIANCE**

Stryker, as supplier, hereby informs Customer, as buyer, of Customer's obligation to make all reports and disclosures required by law or contract, including without limitation properly reporting and appropriately reflecting actual prices paid for each item supplied hereunder net of any discount (including rebates and credits, if any) applicable to such item on Customer's Medicare cost reports, and as otherwise required under the Federal Medicare and Medicaid Anti-Kickback Statute and the regulations thereunder (42 CFR Part 1001.952(h)). Pricing under this Agreement (and each Service Plan) may constitute discounts on the purchase of Services. Customer represents that (i) it shall make all required cost reports, and (ii) it has the corporate power and authority to make or cause such cost reports to be made. To the extent required by law, Customer and Stryker agree to comply with the Omnibus Reconciliation Act of 1980 (P.L. 96Z499) and its implementing regulations (42 CFR, Part 420). To the extent applicable to the activities of Stryker hereunder, Stryker further specifically agrees that until the expiration of four (4) years after furnishing Services pursuant to this Agreement, Stryker shall make available, upon written request of the Secretary of the Department of Health and Human Services, or upon request of the Comptroller General, or any of their duly authorized representatives, this Agreement and the books, documents and records of Stryker that are necessary to verify the nature and extent of the costs charged to Customer hereunder. Stryker further agrees that if Stryker carries out any of the duties of this Agreement through a subcontract with a value or cost of ten thousand dollars (\$10,000) or more over a twelve (12) month

period, with a related organization, such subcontract shall contain a clause to the effect that until the expiration of four (4) years after the furnishing of such services pursuant to such subcontract, the related organization shall make available, upon written request to the Secretary, or upon request to the Comptroller General, or any of their duly authorized representatives the subcontract, and books and documents and records of such organization that are necessary to verify the nature and extent of such costs.

#### **19. CONFIDENTIALITY**

Except as limited by applicable law, including but not limited to the California Public Records Act, Government Code Section 7920.000, et seq., the parties hereto shall hold in confidence this Agreement and the terms and conditions contained herein (including Services Plan pricing) and any information and materials which are related to the business of the other or are designated as proprietary or confidential, herein or otherwise, or which a reasonable person would consider to be proprietary or confidential information; and (b) hereby covenant that they shall not disclose such information to any third party without prior written authorization of the one to whom such information relates. The rights and remedies available to a party hereunder shall not limit or preclude any other available equitable or legal remedies.

#### **20. HIPAA**

Stryker is not a "business associate" of Customer, as the term "business associate" is defined by HIPAA (the Health Insurance Portability and Accountability Act of 1996 and 45 C.F.R. parts 142 and 160-164, as amended). To the extent the parties mutually agree that Stryker becomes a business associate of Customer, the parties agree to negotiate to amend the Service Plan or this Agreement as necessary to comply with HIPAA, and if an agreement cannot be reached the applicable Service Plan will immediately terminate. All medical information and/or data concerning specific patients (including, but not limited to, the identity of the patients), derived incidentally during the course of this Agreement, shall be treated by both parties as confidential, and shall not be released, disclosed, or published to any party other than as required or permitted under applicable laws. Notwithstanding the foregoing, Stryker may be considered a "business associate" of Customers related to any Service Plan for wireless products and/or other designated business associate services. If Stryker is considered a "business associate" of Customer, Stryker will agree to enter into a business associate agreement with Customer as required by HIPAA.

#### **21. MISCELLANEOUS**

Neither party may assign or transfer their rights and/or benefits under this Agreement without the prior written consent of the other party, except that Stryker shall have the right to assign this Agreement or any rights under or interests in this Agreement to any parent, subsidiary or affiliate of Stryker. All of the terms and provisions of this Agreement shall be binding upon, shall inure to the benefit of, and be enforceable by permitted successors and assigns of the parties to this Agreement. This Agreement shall be construed and interpreted in accordance with the laws of the State of California. The invalidity, in whole or in part, of any of the foregoing paragraphs, where determined to be illegal, invalid, or unenforceable by a court or authority of competent jurisdiction, will not affect or impair the enforceability of the remainder of the Agreement. This Agreement constitutes the entire agreement between the parties concerning the subject matter of this Agreement and supersedes all prior negotiations and agreements between the parties concerning the subject matter of this Agreement. In the event of an inconsistency or conflict between this Agreement and any purchase order, invoice, or similar document, this Agreement will control. Any inconsistency or conflict between the terms of this Agreement and a Service Plan shall be resolved in favor of the Service Plan. The sections entitled Limitation of Liability, Indemnification, Compliance, Confidentiality and Miscellaneous of this Agreement shall survive its termination or expiration.

#### **22. MAINTENANCE INSPECTION**

This service contract may include products which are beyond their warranty period and tested expected service life. Any such product will be inspected to determine if the product meets the operations and maintenance manual guidelines for that particular product as of the date of inspection. Despite any such inspection, Stryker makes no claims or assurances as to future performance, including no express or implied warranty, for any product which was inspected outside of its warranty period or beyond its tested expected service life.

IN WITNESS WHEREOF, the parties have each caused this Agreement to be duly executed on its behalf as of the Effective Date.

Stryker Sales, LLC,  
Acting through its Medical Division

*Dani St. Pierre*

Printed Name Dani St. Pierre

Title Sr. ProCare Contracts Analyst

CITY OF ALAMEDA  
a municipal corporation

\_\_\_\_\_  
Jennifer Ott  
City Manager

Stryker Sales, LLC,  
Acting through its Medical Division

*Kevin Cuneo*

Kevin Cuneo

Account Manager

RECOMMENDED FOR APPROVAL

DocuSigned by:  
*Nicholas Luby*  
E1798A3FEC794A6...  
Nicholas Luby  
Fire Chief

APPROVED AS TO FORM:  
City Attorney

Signed by:  
*Douglas W. McManaway*  
DD12294E76EF4B2...  
Douglas W. McManaway  
Assistant City Attorney



PREVENT WITH BATTERY

Quote Number:11045630

Version:1

Prepared For:CITY OF ALAMEDA FIRE DEPT

Attn:

Rep:Kevin Cuneo

Email:kevin.cuneo@stryker.com

Phone Number:

GPO:EMS

Quote Date:01/08/2025

Expiration Date:01/28/2025

Contract Start:12/01/2024

Contract End:11/30/2028

Service Rep:Don Delgado

Email:don.delgado@stryker.com

Delivery Address		Sold To - Shipping		Bill To Account	
Name:	CITY OF ALAMEDA FIRE DEPT	Name:	CITY OF ALAMEDA FIRE DEPT	Name:	ALAMEDA FIRE DEPT
Account #:	20126021	Account #:	20126021	Account #:	225572
Address:	1300 PARK ST	Address:	1300 PARK ST	Address:	1300 PARK ST
	ALAMEDA		ALAMEDA		ALAMEDA
	California 94501-4508		California 94501-4508		California 94501-4508

ProCare Products:

#	Product	Description	Months	Qty	Discount %	Sell Price	Total
1.0	LIFEPAK-FLD-PROCARE	PROCARE-SVC-LIFEPAK-FIELD-REPAIR √ Parts, Labor, Travel √ Preventative Maintenance √ Batteries Service	48	6	0.0%	\$9,124.00	\$54,744.00
2.0	LUCAS-FLD-PROCARE	PROCARE-SVC-LUCAS-FIELD-REPAIR √ Parts, Labor, Travel √ Preventative Maintenance √ Batteries Service	48	1	15.0%	\$6,048.60	\$6,048.60
3.0	LUCAS-FLD-PROCARE	PROCARE-SVC-LUCAS-FIELD-REPAIR √ Parts, Labor, Travel √ Preventative Maintenance √ Batteries Service	48	2	15.0%	\$6,048.60	\$12,097.20
4.0	AED-FIELD-PROCARE	PROCARE-SVC-AED-FIELD-REPAIR √ Preventative Maintenance √ Batteries Service	48	4	15.0%	\$1,604.80	\$6,419.20
5.0	AED-FIELD-PROCARE	PROCARE-SVC-AED-FIELD-REPAIR √ Preventative Maintenance √ Batteries Service	48	1	15.0%	\$1,604.80	\$1,604.80
6.0	STR-CHAIR-PROCARE	PROCARE-SVC-STAIR-CHAIR √ Preventative Maintenance	48	2	15.0%	\$459.00	\$918.00
7.0	POWERLOAD-PROCARE	PROCARE-SVC-POWER-LOAD √ Preventative Maintenance	48	5	15.0%	\$1,713.60	\$8,568.00
8.0	POWERLOAD-PROCARE	PROCARE-SVC-POWER-LOAD √ Preventative Maintenance	48	1	15.0%	\$1,713.60	\$1,713.60
9.0	POWERPRO-PROCARE	PROCARE-SVC-POWERPRO √ Preventative Maintenance	48	3	15.0%	\$1,074.40	\$3,223.20
10.0	POWERPRO-PROCARE	PROCARE-SVC-POWERPRO	48	5	15.0%	\$1,074.40	\$5,372.00



PREVENT WITH BATTERY

Quote Number:	11045630	Rep:	Kevin Cuneo
Version:	1	Email:	kevin.cuneo@stryker.com
Prepared For:	CITY OF ALAMEDA FIRE DEPT	Phone Number:	
Attn:		Service Rep:	Don Delgado
GPO:	EMS	Email:	don.delgado@stryker.com
Quote Date:	01/08/2025		
Expiration Date:	01/28/2025		
Contract Start:	12/01/2024		
Contract End:	11/30/2028		

#	Product	Description	Months	Qty	Discount %	Sell Price	Total
		√ Preventative Maintenance					
11.0	LIFEPAK-FLD-PROCARE	PROCARE-SVC-LIFEPAK-FIELD-REPAIR √ Parts, Labor, Travel √ Preventative Maintenance √ Batteries Service	48	8	15.0%	\$7,755.40	\$62,043.20
12.0	LUCAS-FLD-PROCARE	PROCARE-SVC-LUCAS-FIELD-REPAIR √ Parts, Labor, Travel √ Preventative Maintenance √ Batteries Service	48	9	15.0%	\$6,048.60	\$54,437.40
13.0	POWERPRO-PROCARE	PROCARE-SVC-POWERPRO √ Preventative Maintenance	48	3	15.0%	\$1,074.40	\$3,223.20
ProCare Total:							\$220,412.40

Price Totals:

Nicholas Luby	5/8/2025	Dani St. Pierre- Sr. ProCare Contracts Analyst	05/07/2025
Authorized Customer Signer (Printed)	Date	Stryker Authorized Signature (Printed)	Date

<div>DocuSigned by:</div>  <div>E1798A3FEC794A6...</div>	5/8/2025		05/07/2025
Authorized Customer Signature	Date	Stryker Authorized Signature	Date



PREVENT WITH BATTERY

Quote Number:	11045630	Rep:	Kevin Cuneo
Version:	1	Email:	kevin.cuneo@stryker.com
Prepared For:	CITY OF ALAMEDA FIRE DEPT	Phone Number:	
Attn:			
GPO:	EMS	Service Rep:	Don Delgado
Quote Date:	01/08/2025	Email:	don.delgado@stryker.com
Expiration Date:	01/28/2025		
Contract Start:	12/01/2024		
Contract End:	11/30/2028		

Purchase Order Number

**Service Terms and Conditions:**  
The Terms and Conditions of this quote and any subsequent purchase order of the Customer are governed by the Terms and Conditions located at <https://techweb.stryker.com> The terms and conditions referenced in the immediately preceding sentence do not apply where Customer and Stryker are parties to a Master Service Agreement.



## Equipment Service Plan

Line Item #	Model	Serial #
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	44737630
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	47974084
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	48435480
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	46490774
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43399517
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	44730713
2.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	35174037
3.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3519E998
3.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3518D627
4.0	PROCARE-SVC-AED-FIELD-REPAIR	48988275
4.0	PROCARE-SVC-AED-FIELD-REPAIR	48988274
4.0	PROCARE-SVC-AED-FIELD-REPAIR	50299704
4.0	PROCARE-SVC-AED-FIELD-REPAIR	50778836
5.0	PROCARE-SVC-AED-FIELD-REPAIR	43976845
6.0	PROCARE-SVC-STAIR-CHAIR	121040631
6.0	PROCARE-SVC-STAIR-CHAIR	140940834
7.0	PROCARE-SVC-POWER-LOAD	1911003400080
7.0	PROCARE-SVC-POWER-LOAD	1903003400387
7.0	PROCARE-SVC-POWER-LOAD	1903003400371
7.0	PROCARE-SVC-POWER-LOAD	1905003400147
7.0	PROCARE-SVC-POWER-LOAD	1903003400372
8.0	PROCARE-SVC-POWER-LOAD	2303012400581
9.0	PROCARE-SVC-POWERPRO	131039525
9.0	PROCARE-SVC-POWERPRO	1910003500183
9.0	PROCARE-SVC-POWERPRO	1903003500128
10.0	PROCARE-SVC-POWERPRO	150141420
10.0	PROCARE-SVC-POWERPRO	150141418
10.0	PROCARE-SVC-POWERPRO	150141419
10.0	PROCARE-SVC-POWERPRO	150141417
10.0	PROCARE-SVC-POWERPRO	150141416
11.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	TBD
12.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	TBD
13.0	PROCARE-SVC-POWERPRO	TBD

## Purchase Order Form

stryker®

Account Manager \_\_\_\_\_

Purchase Order Date \_\_\_\_\_

Cell Phone \_\_\_\_\_

Expected Delivery Date \_\_\_\_\_

Stryker Quote Number \_\_\_\_\_

Check box if Billing same as Shipping ☒

BILL TO		CUSTOMER #
Billing Account Num		
Company Name	City of Alameda	
Contact or Department	Fire Department	
Street Address	1300 Park St	
Add'l Address Line		
City, ST, ZIP	Alameda, CA 94501	
Phone	510.337-2100	

SHIP TO		CUSTOMER #
Shipping Account Num		
Company Name		
Contact or Department		
Street Address		
Add'l Address Line		
City, ST, ZIP		
Phone		

Authorized Customer Initials \_\_\_\_\_

Authorized Customer Initials \_\_\_\_\_

DESCRIPTION	QTY	TOTAL
REFERENCE QUOTE		


## Accounts Payable Contact Information

Name Anne Iturraran  
Email aiturraran@alamedaca.gov  
Phone 510-337-2100

Stryker Terms and Conditions

[www.stryker.com/stnc](http://www.stryker.com/stnc)

## Authorized Customer Signature

Printed Name Nicholas Luby  
Title Fire Chief  
Signature   
Date 5/8/2025

Attachment Stryker Quote Number           

\*Sales or use taxes on domestic (USA) deliveries will be invoiced in addition to the price of the goods and services on the Stryker Quote.

As of March 2020



## **LIFEPAK® 15 service**

Stryker has been notified by our global parts providers that some components used on certain LIFEPAK 15 monitor/defibrillator models (Part Numbers beginning with V15-2) are no longer available in the market. Service on the LIFEPAK 15 with Part Number beginning with v15-5 or v15-7 is unaffected.

Stryker will continue to offer service support for this subset of the LIFEPAK 15 as follows:

- All service parts with available inventory can be purchased by our end users
- Transactional service (time and material) is available for non-contract customers
  - o If a component has failed on your device, your local Sales Representative should be contacted for support
- Contractual service
  - o Stryker will continue to offer contractual service on a yearly basis only
  - o Preventive maintenance will continue to be done on devices less than eight (8) years old. After this point, we will cease to conduct preventative maintenance and shift to device inspections
  - o If a component fails on your device, please contact your local Sales Representative for support. A pro-rated credit for any pre-paid service will be provided should a unit become non-serviceable due to part availability

It is important to note that the LIFEPAK 15 has an expected life of eight (8) years from the date of manufacture. If you are uncertain of the manufacture date of your products, please contact your local Sales Representative for a full fleet assessment.

We want to ensure the highest quality products and services for our customers. As such, it is important to know that Stryker is the only FDA-approved service provider for our products. We do not contract with third party service providers, nor will we be providing them with any additional parts for these repairs. As such, we cannot guarantee the safety and efficacy of any device that is repaired by a third-party service agency.