EXHIBIT 4

Alameda County Health
Emergency Medical Services

Lauri McFadden Agency Director
Zita Konik, MD Medical Director

April 8, 2024

Jen Ott
City Manager
City of Alameda
2263 Santa Clara Ave. #300
Alameda, CA 94501

Dear Ms. Ott:

This letter constitutes notice that the EMS Director of the Alameda County EMS Agency has approved an increase in the user fees that may be charged by the County's contracted 9-1-1 ambulance transport service provider Falck. Under the terms of the City of Alameda's current Emergency Medical Services Ambulance Transport Agreement Section 10.2, your City may consequently increase its user fees to remain equivalent to the County's Contracted Private Provider rates effective July 1, 2025.

UPDATED EXHIBIT G
CITY'S USER FEES – 911 SYSTEM

	Current	Effective 7/1/2025*
Bundled Base Rate	$ 4,051.06	$4,529.89
Mileage/Mile	$ 91.41	$102.21
Oxygen	$ 302.64	$338.42
**** Treat, Non-transport Rate**	$ 812.46	$908.49

* It is understood that these rate increases are conditional on each city's ability to demonstrate that the charges are not considered taxes under the California Constitution (art. XIIIC sec. 1e). Each city will be responsible for vetting this issue for their individual Councils. Actual effective date based on City Council approval.

** Treat, Non-transport rate applies to patients who receive a treatment intervention (such as 50% Dextrose) and subsequently refuse transport. Assessment (vital signs, EKG, etc.) does not constitute treatment interventions. The Treat, Non-Transport rate also applies to patients who receive treatment via referral to EMS Agency Director-approved telehealth providers under Contractor's pilot or permanent telehealth program.

All other terms and conditions of your Agreement with the County shall remain in full force and effect. Please acknowledge receipt and understanding of this notification as provided below, and return an original signed copy to the Alameda County Emergency Medical Services Agency no later than July 1, 2025 at the following address:

Alameda County Health
Emergency Medical Services

Alameda County Emergency Medical Services Agency
Attention: Michelle Barrientos
1000 San Leandro Blvd, Suite 200
San Leandro, CA 94577

Please also forward a copy of any documentation reflecting approval of the user fee increase by your City Council, if applicable, upon receipt.

Should you have any questions, please feel free to contact me at (510) 618-2055.

Sincerely,

Lauri McFadden
EMS Director
Alameda County EMS Agency

_____
Acknowledged by (Signature)
For: City of Alameda

Jen Ott, City Manager
Name and Title

_____
Date

CC: Chief Nick Luby, Alameda Fire Department
Aneeka Chaudhry, Interim Director, Alameda County Health
Scott Dickey, Alameda County Assistant County Counsel