

| LIBRARY SERVICES REPORT, FEBRUARY 2016 |                            |              |              |              |  |                                                               |            |        |        |        |
|----------------------------------------|----------------------------|--------------|--------------|--------------|--|---------------------------------------------------------------|------------|--------|--------|--------|
|                                        |                            |              |              |              |  |                                                               |            |        |        |        |
| Checkouts                              |                            | 14           | 15           | 16           |  | Doorcount                                                     |            | 14     | 15     | 16     |
|                                        | Main                       | 30,585       | 26,943       | 25,722       |  |                                                               | Main       | 25,814 | 24,328 | 26,451 |
|                                        | West End                   | 4,474        | 3,955        | 3,864        |  |                                                               | West End   | 5,234  | 754    | 2,248  |
|                                        | Bay Farm                   | 5,238        | 4,798        | 5,363        |  |                                                               | Bay Farm   | 5,220  | 1,035  | 3,216  |
|                                        | Alameda Point Book Machine | <u>7</u>     | <u>0</u>     | <u>0</u>     |  |                                                               | Total      | 36,268 | 26,117 | 31,915 |
|                                        | Total                      | 40,304       | 35,696       | 34,949       |  |                                                               |            |        |        |        |
|                                        |                            |              |              |              |  | New Borrowers                                                 |            |        |        |        |
| Electronic Transactions                |                            |              |              |              |  |                                                               | Adults     | 341    | 362    | 313    |
|                                        | Database Search            | 10,662       | 10,357       | 38,621       |  |                                                               | Children   | 77     | 77     | 63     |
|                                        | Catalog Search             | 35,527       | 31,458       | 32,828       |  |                                                               | Total      | 418    | 439    | 376    |
|                                        |                            |              |              |              |  |                                                               |            |        |        |        |
| Audiobook Downloads                    |                            |              |              |              |  | Reserves                                                      |            |        |        |        |
|                                        | Checkouts                  | 1,152        | 1,300        | 1,534        |  |                                                               | Placed     | 3,524  | 3,152  | 3,272  |
|                                        | Unique Library Patrons     | 331          | 400          | 446          |  |                                                               | Filled     | 3,081  | 2,920  | 5,192  |
|                                        |                            |              |              |              |  |                                                               |            |        |        |        |
| Reference                              |                            |              |              |              |  | New Items                                                     |            |        |        |        |
|                                        | Main                       | 4,524        | 5,085        | 3,565        |  | (Catalogued)                                                  |            |        |        |        |
|                                        | West End                   | 428          | 540          | 756          |  |                                                               | Adult      | 355    | 181    | 441    |
|                                        | Bay Farm                   | <u>726</u>   | <u>458</u>   | <u>893</u>   |  |                                                               | Children's | 590    | 207    | 168    |
|                                        | Total                      | 5,718        | 6,083        | 5,194        |  |                                                               | Total      | 945    | 388    | 609    |
|                                        |                            |              |              |              |  |                                                               |            |        |        |        |
| Internet Log-ins                       |                            |              |              |              |  | Items Withdrawn                                               |            |        |        |        |
|                                        | Main                       | 3,206        | 2,812        | 3,074        |  | (Catalogued)                                                  |            |        |        |        |
|                                        | West End                   | 375          | 97           | 301          |  |                                                               | Adult      | 731    | 168    | 199    |
|                                        | Bay Farm                   | 161          | 253          | 134          |  |                                                               | Children's | 134    | 3      | 119    |
|                                        | Wireless                   | <u>7,837</u> | <u>3,800</u> | <u>4,103</u> |  |                                                               | Total      | 865    | 171    | 318    |
|                                        | Total                      | 11,579       | 6,962        | 7,612        |  |                                                               |            |        |        |        |
|                                        |                            |              |              |              |  | Volunteer Hours                                               |            | 475    | 379    | 388    |
| Computer Lab Classes                   |                            |              |              |              |  |                                                               |            |        |        |        |
|                                        | Classes                    | 25           | 23           | 22           |  | 2014 open hours: Main 50 hrs/wk; WEB 31 hrs/wk; BFI 31 hrs/wk |            |        |        |        |
|                                        | Students                   | 190          | 240          | 232          |  | 2015 open hours: Main 52 hrs/wk; WEB 30 hrs/wk; BFI 30 hrs/wk |            |        |        |        |
|                                        | Open Lab                   | 43           | 48           | 159          |  | 2016 open hours: Main 52 hrs/wk; WEB 30 hrs/wk; BFI 30 hrs/wk |            |        |        |        |
|                                        |                            |              |              |              |  |                                                               |            |        |        |        |
|                                        |                            |              |              |              |  |                                                               |            |        |        |        |

| LIBRARY SERVICES REPORT, FEBRUARY 2016 (continued) |            |              |              |              |  |                                                 |           |           |           |
|----------------------------------------------------|------------|--------------|--------------|--------------|--|-------------------------------------------------|-----------|-----------|-----------|
|                                                    |            |              |              |              |  |                                                 |           |           |           |
| <b>Interlibrary Loan</b>                           |            | <b>14</b>    | <b>15</b>    | <b>16</b>    |  | <b>Homebound</b>                                | <b>14</b> | <b>15</b> | <b>16</b> |
|                                                    | Borrow     | 105          | 112          | 156          |  | Patrons                                         | 47        | 35        | 35        |
|                                                    | Lend       | 17           | 22           | 18           |  | Items                                           | 163       | 223       | 185       |
|                                                    |            |              |              |              |  |                                                 |           |           |           |
| <b>Children's Checkout</b>                         |            |              |              |              |  |                                                 |           |           |           |
|                                                    | Main       | 15,877       | 14,196       | 13,618       |  | <b>International Storytimes (Volunteer Run)</b> |           |           |           |
|                                                    | West End   | 2,844        | 2,603        | 2,536        |  | Sessions                                        | 2         | N/A       | N/A       |
|                                                    | Bay Farm   | <u>3,235</u> | <u>3,054</u> | <u>3,560</u> |  | Children                                        | 26        | N/A       | N/A       |
|                                                    | Total      | 21,956       | 19,853       | 19,714       |  |                                                 |           |           |           |
|                                                    |            |              |              |              |  |                                                 |           |           |           |
| <b>Children's Circ</b>                             |            |              |              |              |  | <b>Spanish Storytime</b>                        |           |           |           |
| (As a % of all circ)                               |            |              |              |              |  | Sessions                                        | -         | 4         | N/A       |
|                                                    | Main       | 51%          | 53%          | 53%          |  | Children                                        | -         | 55        | N/A       |
|                                                    | West End   | 64%          | 66%          | 66%          |  |                                                 |           |           |           |
|                                                    | Bay Farm   | <u>62%</u>   | <u>64%</u>   | <u>66%</u>   |  |                                                 |           |           |           |
|                                                    | Total      | 55%          | 56%          | 56%          |  | <b>Literacy</b>                                 |           |           |           |
|                                                    |            |              |              |              |  | Tutor/student pairs                             | 36        | 43        | 43        |
| <b>Class Visits</b>                                |            |              |              |              |  | Students awaiting tutors                        | 6         | 1         | 6         |
|                                                    | Classes    | 36           | 23           | 35           |  | Tutors awaiting training                        | 29        | 36        | 54        |
|                                                    | Students   | 855          | 519          | 604          |  |                                                 |           |           |           |
|                                                    |            |              |              |              |  | <b>Homework Coaching</b>                        |           |           |           |
| <b>Storytimes</b>                                  |            |              |              |              |  | Students                                        | 108       | 53        | 60        |
|                                                    | Sessions   | 24           | 30           | 24           |  | Coaches                                         | 26        | 29        | 26        |
|                                                    | Children   | 884          | 1,037        | 1,086        |  | Hours of Coaching                               | 114       | 116       | 123       |
|                                                    |            |              |              |              |  |                                                 |           |           |           |
| <b>Self - Check</b>                                |            |              |              |              |  | <b>Meeting Room Use</b>                         |           |           |           |
|                                                    | Main       | 61.4%        | 61.5%        | 60.6%        |  | Stafford Meeting Room A                         | 5         | 10        | 1         |
|                                                    | Bay Farm   | 50.5%        | 51.0%        | 51.0%        |  | Stafford Meeting Room B                         | 4         | 6         | 4         |
|                                                    | West End   | 47.0%        | 45.0%        | 54.1%        |  | Rooms A & B Combined                            | 24        | 37        | 31        |
|                                                    |            |              |              |              |  | Family Study Room                               | 28        | 36        | 32        |
| <b>Special Programs</b>                            |            |              |              |              |  | Quiet Study Rooms (4)                           | 312       | 419       | 432       |
|                                                    | Programs   | 23           | 28           | 41           |  |                                                 |           |           |           |
|                                                    | Attendance | 1,009        | 908          | 734          |  |                                                 |           |           |           |