

Web Survey Comments for the Citywide Transit/TDM Plan (June through August 2016)

Summary

BART: The most frequent comments pertaining to BART are as follows:

- BART to Alameda (25 total)
- Difficult to access BART (12 total)
- Improved bicycling and walking access to/from the Fruitvale BART station (9 total)
- Safety/personal security at BART stations near Alameda (4 total)
- Express buses to BART (3 total)
- High cost of BART for user (1 total)

Bicycling/Road Diets Opposition: The most frequent comments in opposition to bicycling or road diets are as follows:

- Shoreline bike lane is a problem (15 total)
- Central Avenue bike lane is not a good idea (6 total)
- Do not bike (2 total)
- Do not impact motorists (2 total)
- Bicyclists do not obey rules (2 total)

Bicycling Support: The most frequent comments in support of bicycling are as follows:

- Want more bikeways (34 total)
- Increase safety of bicycling (10 total)
- Increase bicycle parking (8 total)
- Good job on bike lanes (6 total)
- Allow bikes to yield at stop signs (1 total)
- Desire bicycle taxi services (1 total)
- Want green bike lanes (1 total)
- Ban sidewalk bike riding (1 total)
- Repave Bay Farm bike paths (1 total)

Bicycling/Walking Support: The most frequent comments on support for bicycling and walking are as follows:

- Want increased bicycle and pedestrian safety (19 total)
- Want increased/improved bicycle and pedestrian facilities (11 total)
- Encourage/promote bicycling and walking (6 total)
- Bicycling and walking are easy to do (2 total)
- Difficult to bicycle or walk for commute (1 total)
- Personal security issues when bicycle/walk (1 total)

Bike Share: The most frequent comments on bike share are as follows:

- Unsure about bike share in Alameda (6 total)
- Consider in business districts, to/from Fruitvale BART and Bay Farm (3 total)
- Promotes alternatives travel modes (2 total)
- Consider equity issues if need smart phone (1 total)
- Excited about bike share (1 total)

Bus – Alameda Circulator: The most frequent comments on a potential Alameda circulator bus are as follows:

- Want an Alameda only, free shuttle similar to Emeryville (29 total)
- Want shuttle to/from BART (4 total)
- Want a bus to/from Alameda Point (2 total)
- Want an intra-island bus that includes Bay Farm (2 total)

Bus - General: The most frequent general comments about buses are as follows:

- Want improved bus service, especially in west end and Bay Farm (29 total)
- Want improved bus service to/from BART (23 total)
- Want more reliable bus service; limited by traffic (14 total)
- Want more frequent service, especially more than every 30 minute frequency (13 total)
- Want express buses; buses are too slow (10 total)
- Want more shuttles (7 total)
- Do not like buses; buses as a last resort to use; want to see other options (6 total)
- Cannot take buses easily with kids, groceries or walk to bus stop (6 total)
- Want city controlled bus service; do not control AC Transit; AC Transit is unresponsive (6 total)
- Want a cross island bus; do not like to transfer (4 total)
- Do not like overcrowding on buses (4 total)
- Want improved bus stops (3 total)
- Want improved access to ferry terminals (3 total)
- Want real-time bus tracking system (2 total)
- Want electric buses only (1 total)
- Want smaller sized buses in Alameda (1 total)
- Need to consider personal security for bus riders (1 total)
- Want better publicity for BART shuttles (1 total)
- Want nicer bus drivers; layover issue at Fruitvale BART (1 total)
- Want to have dogs on buses (1 total)
- Want improved bus service to South Bay (1 total)
- Do not like shuttles – too piecemeal (1 total)

Bus - Transbay: The most frequent comments on Transbay buses are as follows:

- Want more frequent Transbay service (5 total)
- Want more reliable Transbay service (4 total)
- Does not access many parts of San Francisco (3 total)
- Do not like overcrowding on buses or full buses that pass by riders (3 total)
- Use double buses on Transbay lines (1 total)
- Want express buses; buses are too slow (1 total)

Bus to/from Ferry Terminals: The most frequent comments on buses to/from ferry terminals are as follows:

- Want bus service to/from Main Street ferry terminal (33 total)
- Want improved bus service to/from ferry terminals (26 total)
- Want improved bus service to/from Harbor Bay ferry terminal (2 total)
- Want a cross island bus route to run between the two ferry terminals (1 total)

Carpools/Ridesharing: The most frequent comments on carpools/ridesharing are as follows:

- Want more casual carpool/ridesharing pick-up locations (7 total)
- Support/encourage casual carpooling/ridesharing (7 total)
- Want better publicity of casual carpool (5 total)
- Want casual carpool locations or rideshare options in San Francisco to Alameda (3 total)
- Casual carpool/ridesharing works great! (3 total)
- Do not promote ridesharing; will not reduce traffic congestion (3 total)
- Improve passenger loading zones to better accommodate carpooling (2 total)
- Want more carpool/rideshare options (2 total)
- Work with third-party carpool providers (2 total)
- Causes traffic problems at Santa Clara Avenue/Webster Street location (1 total)
- Want carpool lanes on local streets (1 total)
- Expand parking near carpool locations (1 total)
- Need to consider personal security issues of carpooling/ridesharing (1 total)
- Does not work for short trips (1 total)

Congestion: The most frequent comments on congestion are as follows:

- Address west end congestion/traffic, especially with Antiques Fair (8 total)
- Will be difficult to reduce congestion and be less car dependent (6 total)
- Reduce congestion within the City, especially when schools in session (6 total)
- Reduce drive alone trips; allow safer/more alternatives (6 total)
- Address congestion to Park Street bridge during morning commute (5 total)
- Address east end/Bay Farm congestion/traffic (4 total)
- Do not sacrifice vehicular capacity for non-motorized options (4 total)
- Difficult to get on/off island due to congestion (3 total)
- Congestion is increasing (2 total)
- Widen/add lanes to high traffic area (1 total)
- Consider emergency access (1 total)

Development: The most frequent comments on development are as follows:

- Stop building until you solve traffic and congestion problems (22 total)
- Development will increase traffic (9 total)
- Keep Alameda authentic and feel like a small town (4 total)
- Need sufficient parking in new developments (4 total)
- Want open zones with parks in new developments (2 total)
- Want to build affordable, quality communities (3 total)
- Build a trolley/light rail into Alameda Point (1 total)
- Require developers to pay for improved transportation (1 total)

Disabilities/Seniors/Paratransit: The most frequent comments on individuals with disabilities, seniors and Paratransit are as follows:

- Take into consideration that the majority of seniors do not bike or use buses (8 total)
- Consider seniors and others who cannot drive (4 total)
- Make modes other than driving more convenient (2 total)
- Provide more frequent Paratransit shuttle service (1 total)

Drive Alone Trips/Driving: The most frequent comments on drive alone trips and driving are as follows:

- People still want to drive, especially to shopping and daycare (14 total)
- Shift drive alone trips to other modes (8 total)
- Millennials will purchase cars as they age (4 total)
- Do not reduce drive alone trips (4 total)
- Do not penalize drivers (3 total)
- Improve access to BART/ferry (3 total)
- Need additional way on/off island (1 total)

Enforcement: The most frequent comments on enforcement are as follows:

- Enforce traffic safety and the 25 mph speed limit better (13 total)
- Speeding has become a problem (5 total)
- Provide more speed limit signs (3 total)
- Bicyclists and pedestrians ignore the rules (1 total)
- Focus Police Department efforts on controlling traffic (1 total)

Ferry - General: The most frequent comments pertaining to the ferry are as follows:

- Increase ferry frequency (25 total)
- Increase/improve parking at ferry terminals (20 total)
- Provide water taxis between Oakland such as Jack London Square and Alameda (9 total)
- Provide water taxis/ferry service from multiple Alameda locations (9 total)
- Ferries are not convenient; far from residents (8 total)
- Provide ferry service to other locations such as South Bay, Berkeley or Mission Bay (7 total)
- Want better bike access to/from ferry terminals (6 total)
- Want more bicycle parking at ferry terminals; consider bike stations (4 total)
- Keep free parking at ferry terminals (3 total)
- Charge for parking at ferry terminals (2 total)
- Decrease ferry prices; address affordability (2 total)
- Want AC Transit bus service at the ferry terminals (2 total)
- Want private operators running ferries (2 total)
- Improve reliability of ferry service (1 total)
- Improve bus connections in San Mateo County (1 total)

Ferry - Harbor Bay: The most frequent comments on the Harbor Bay ferry service are as follows:

- Increase ferry frequency (11 total)
- Increase/improve parking (8 total)
- Do not allow the City/HOA to limit parking (5 total)
- Keep free parking at ferry terminals, especially for carpools (2 total)
- No time to take a bus to/from ferry (2 total)
- Provide ferry service to South San Francisco (1 total)
- Want scooter/motorcycle parking (1 total)
- Improve AC Transit bus service to/from the ferry terminal (1 total)

Ferry - Main Street: The most frequent comments on the Main Street ferry service are as follows:

- Improve parking – not in path; paved; want marked spaces; take down “no parking signs on Main Street (5 total)
- Increase parking (4 total)
- Move the dog park and make it parking (2 total)
- Increase ferry frequency (2 total)
- Want better bike access to/from ferry terminal (2 total)
- Install lights along path (1 total)
- Want more accessible parking spaces for individuals with disabilities (1 total)

Housing-Jobs Balance/Coordination: The most frequent comments on housing and jobs balance/coordination are as follows:

- Attract jobs as highest priority (13 total)
- Provide more higher skilled/paying jobs in Alameda (6 total)
- Increase in San Francisco and off-island commuters (3 total)
- Provide affordable housing for lower-income workers in Alameda (3 total)
- Encourage telecommuting such as with work share facilities (2 total)
- Encourage employers to hire Alamedans (1 total)

Information: The most frequent comments on information are as follows:

- Increase awareness of bicycling/walking safety and options (4 total)
- Publicize carpooling/ridesharing options (3 total)
- Educate about alternative transportation options such as a web resource; provide a unified message for transportation to/from Alameda (3 total)
- Need to increase awareness of AC Transit options - it works well (3 total)
- Seems strange to increase awareness about standing room only buses or inconvenient options (2 total)
- Want real-time information on traffic conditions to/from Alameda (2 total)
- Improve Alameda brand (1 total)

Intersections: The most frequent comments on intersections are as follows:

- Need to synchronize traffic lights (4 total)
- Need more left-turn signals at intersections (2 total)
- Improve intersection at Broadway/San Jose Avenue (2 total)
- Improve the intersection of Pacific Avenue/Constitution Way (1 total)
- Improve intersection at Fernside Blvd/Lincoln Middle School (1 total)
- Improve High Street/Otis Drive and access to the bike/pedestrian bridge (1 total)
- Improve both ends of Bay Farm Island Bridge (1 total)
- Need traffic lights to detect bicyclists and to provide enough time for bicyclists (1 total)
- Reduce cars parking at corners to increase visibility (1 total)

Island Crossings - General: The most frequent comments on island crossings are as follows:

- Improve travel flow on/off island during peak times (11 total)
- Fix the issues in Oakland including Chinatown and near High Street (11 total)
- Eliminate bridge openings for boat passage during peak commute hours (6 total)
- Improve emergency access/egress and evacuation plan or seismically fit “lifeline” structures (5 total)
- Charge tolls for tubes/bridges (3 total)
- Improve bicycling and bus on/off island including Oakland coordination (3 total)
- Improve I-880 (2 total)

- Improve traffic flow island access/egress at Park Street (1 total)

Island Crossing - Additional: The most frequent comments on additional island crossings are as follows:

- Add another way on/off island (22 total)
- Add another way on/off island in the west end (22 total)
- Want direct I-880 freeway access to/from Alameda (5 total)
- Inform community members that an additional way on/off island is not possible (1 total)
- Move the Coast Guard to Alameda Point to allow bridge in west end (1 total)

Island Crossings - Bicycling/Walking: The most frequent comments on island crossings for bicycling and walking are as follows:

- Improve bicycling options to/from Oakland, especially on the west end (35 total)
- Construct bike bridge between west end and Oakland (13 total)
- Improve tube paths (5 total)
- Inform community members about constraints on the bike/pedestrian bridge (1 total)

Island Crossing - Webster/Posey Tubes: The most frequent comments on the Webster/Posey Tubes are as follows:

- Improve west end access/egress (18 total)
- Enforce speeding in tubes (2 total)
- Improve traffic signal synchronization by the tubes (1 total)
- Improve emergency access/egress (1 total)
- Want direct access to I-880 (1 total)
- Coordinate with Oakland (1 total)

New Innovations/Technologies: The most frequent comments on new innovations and technologies are as follows:

- Increase carpooling/vanpooling using Uber/Lyft-like technology (4 total)
- Consider impacts of autonomous vehicles (3 total)
- Encourage telecommuters as internet speeds and capabilities improve (2 total)
- Enforce ridesharing vehicles that block traffic during pick-up/drop-off (1 total)
- Use real-time technology to reduce congestion (1 total)
- Encourage green/electric cars (1 total)
- Use on-demand parking management (1 total)

Parking: The most frequent comments on parking are as follows:

- Want access to parking (9 total)
- Do not provide parking citations/management as a disincentive to drive (7 total)
- Use parking management to increase incentives to take other modes, increase monies and reduce driving (6 total)
- Want a park-and-ride lot in underutilized lots (5 total)
- It is difficult to park in residential areas/public streets (5 total)
- Make other options available before reducing parking (4 total)
- Want more parking in the Park Street area (3 total)
- New developers benefit and existing residents are impacted by reduced parking requirements (3 total)
- Want more parking in the Webster Street area (2 total)
- Want a park-and-ride lot in west end (2 total)

- Want a new parking garage (1 total)
- Bus riders park in the west end (1 total)
- Increase visibility with red curbs at corners (1 total)
- Want parking permits in residential areas to park in front of own house (1 total)
- Want City to use an app for parking meters in addition to coins/credit cards (1 total)
- Provide more parking pavement markers or parking “T”s (1 total)

Transit: The most frequent comments on transit are as follows:

- Want more transit - it should be a priority (15 total)
- Bring back the light rail system (11 total)
- Transit takes too long so drive (10 total)
- Want more rapid transit or better ways to access it (7 total)
- Alameda is not well served by transit (5 total)
- Will not help reduce congestion or will not use transit (4 total)
- Make first/last mile of commute easier (5 total)
- Want better transit during non-commute hours (2 total)
- Want improved cross-island transit within Alameda (2 total)
- Provide low-income transit passes (1 total)
- Simplify Clipper card (1 total)
- Want smaller transit companies (1 total)
- Need to keep transit safe, especially for youth and seniors (1 total)
- Benefit taxpayer with transit improvements (1 total)

Transportation Demand Management (TDM): The most frequent comments on TDM are as follows:

- Require developers to participate in TDM programs, including small ones (6 total)
- Develop partnerships with private corporations/employers to participate more in TDM program options (3 total)
- Promote telecommuting (2 total)
- Include weekend and off-peak hours for TDM options (2 total)
- Want to better understand what TDM/TMA are (2 total)
- Consider intra-island travel such as bicycling and walking (2 total)
- Provide tax breaks to employees who live/work in Alameda (1 total)
- Partner with residential associations (1 total)
- Be realistic in what TDM can achieve (1 total)

Walking: The most frequent comments on walking are as follows:

- Promote pedestrian safety such as Vision Zero (8 total)
- Want pedestrian safety enhanced intersections (8 total)
- Decrease traffic and speed; acts as barrier to walking (4 total)
- Repair sidewalks (1 total)

Youth: The most frequent comments on youth are as follows:

- Want improved buses to/from/near schools (12 total)
- Address safe passageways so more children can walk/bike to school (10 total)
- Significant congestion from parents driving kids to school (7 total)
- Need to get kids to/from after school programs (4 total)
- Need to drop-off/pick-up kids at day care; bus takes too long (3 total)
- Want improved bus service for Alameda High School students (3 total)

- Consider impacts of charter schools due to their citywide enrollment (3 total)
- Millennials may still get drivers licenses as they grow older (2 total)
- Need to educate parents on transportation options for kids (2 total)
- Need more parking for school staff (1 total)
- Need to have kids behave better on buses (1 total)
- Subsidize AC Transit buses for low-income students (1 total)
- Provide crossing guards at schools (1 total)
- Change start/end times of public schools (1 total)
- Make it easier to use Clipper Card for kids (1 total)