



TEN INITIATIVES AND A TIMELINE

Public Works has developed ten initiatives to be completed over the next five years. They begin with building the organization's internal capacity, both in people and systems. Then the department will tackle threats to funding for facility maintenance, stormwater infrastructure, and maintenance of the newly constructed public infrastructure at Alameda Point. Finally, the department will focus on using data to improve performance. Each of the initiatives through June 30, 2017 have received City Manager and City Council approval.

BUILDING CAPACITY BY JUNE 30, 2017

Public Works have five main priorities that each help build the department's capacity to better steward Alameda's public infrastructure.

1. Agency accreditation by the American Public Works Association

Less than 150 of 10,000 public works agencies have earned this accreditation. It requires a top-to-bottom review and approval from public works' peers of more than 400 best practices on a range of topics. Gaining this accreditation leverages the considerable expertise of our current staff while also ensuring our practices are vetted by experts outside in the field and turned into plans, policies, and procedures that can be improved over time.

2. Training and Credentialing

More than 75% of Public Works staff will be in line for the best certifications and/or trainings in their respective fields. These certifications and trainings will be from professional associations such as the American Public Works Association, International Municipal Signal Association, California Water Environment Association, National Association of Sewer Service Companies, American Concrete Institute, and others. This effort helps ensure staff have the best skills in their respective fields, shows the organization's commitment to their development, and helps our electeds and the public understand that, while much of Public Works' work is not

in view, it is being done well.

3. Computerized maintenance management system

Public Works is implementing a new computerized maintenance management system to improve our work order tracking. The system will coordinate with our geographic information system and customer relationship manager, and produce much more data that is reliable and can help Public Works improve our performance. Given many of our staff are not experienced with computers and rely primarily on a variety of paper-based systems, this will be a difficult but worthy effort.

4. Project Management Unit

Historically, Public Works' engineers have also been their own project managers. The Project Management Unit was founded to help improve efficiency, ensure projects are built on-time and under budget, and to give our engineers more time to do what only they can do best: design. The unit will be tasked at first with many building facility projects, construction of the emergency operations center, and two large-scale parks projects. Over the next several years, it will become part of the fabric of the engineering division.

5. Master planning for sewers, streets, and City buildings

To help coordinate Public Works' staff's actions, master plans are being developed for the three biggest parts of the public infrastructure maintained by Public Works.

Strategic Plan's Top Priority: APWA Agency Accreditation



What flows from accreditation?

- **60+ documents** made public on Public Works' Key Documents webpage
- **3 updated** Administrative Instructions
- **43 new** departmental plans, procedures, manuals, and policies
- **Re-accreditation**
- **Pride**

