

## Introduction:

**The Social Service Human Relations Board (SSHRB) is an advisory board to Alameda's city council and makes annual funding recommendations for community and social service projects within the city of Alameda. SSHRB wants you to have a voice in how this money is invested. Information collected by this survey will be useful for the City of Alameda, the Alameda Unified School District, and Alameda social services agencies as they plan for the future of Alameda. Please assist us by completing this survey. Please complete ONE survey for each household.**

### 1. COMMUNITY SERVICES

Consider the community's need for the following SERVICES in the City of Alameda. Rate the need level for each of the following items.

	No Need	Low Need	Moderate Need	High Need
Food Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Senior Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teen Services (ages 13 to 18)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youth Services(ages 5 to 12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child Care Services (under age 5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LGBTQ Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Literacy (Adult/Child) Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Safety and Anti-Crime Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disability Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Legal Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rental and Utility Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fair Housing Counseling/Mediation/Tenants Rights	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Language Assistance/Translation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Foreclosure Counseling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employment and Business Development Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Computer Skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to Information and Communication Technologies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 2. COMMUNITY FACILITIES

Consider the community's need for the following FACILITIES in the City of Alameda. Rate the need level for each of the following items.

	No Need	Low Need	Moderate Need	High need
Senior Centers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teen Centers (ages 13 to 18)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youth Centers (ages 5 to 12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child Care Centers (under age 5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreation and Parks: Facilities (Fields, Courts, Paths, Picnic Areas and Open Spaces)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreation and Parks: Community Pools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreation and Parks: Recreation Centers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Centers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Care Facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 3. SPECIAL NEEDS SERVICES

Consider the needs for SERVICES FOR PEOPLE WITH SPECIAL NEEDS in the community of Alameda. Rate the need level for each of the following items.

	No Need	Low Need	Moderate Need	High Need
Domestic Violence Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HIV/AIDS Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homeless Shelters/Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Neglected/Abused Children Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services for People with Disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services for Transitional Age Youth (Ages 17 to 24)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Substance Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transportation Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

#### 4. BUSINESS AND JOBS

Consider the community's need for BUSINESS AND JOBS in the City of Alameda. Rate the need level for each of the following items.

	No Need	Low Need	Moderate Need	High Need
Employment Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Job Creation/Retention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Start Up Business Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Small Business Loans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Business Mentoring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youth Employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Personal Finance Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

#### 5. HOUSING

Consider the community's need for HOUSING in the City of Alameda. Rate the need level for each of the following items.

	No Need	Low Need	Moderate Need	High Need
Affordable Rental Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Energy Efficient Improvements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homeowners Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing for People with Disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing for Veterans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Large Family Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lead-Based Paint Abatement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Senior Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Single Family Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Single Person Homeownership (non disabled or elderly)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Please add any comments or suggestions for issues that you think are needs for the residents and community of Alameda.

## Housing Discrimination

7. Do you believe housing discrimination is an issue in your neighborhood in Alameda?

☐ Yes

☐ No

8. Have you ever experienced discrimination in housing in Alameda?

☐ Yes

☐ No

9. If you have experienced discrimination in housing in Alameda, who do you believe discriminated against you?

- ☐ Landlord/Property Manager
- ☐ Mortgage Lender or Bank
- ☐ Real Estate Agent
- ☐ Mortgage Insurer

10. If you have experienced discrimination in housing in Alameda, on what basis do you believe you were discriminated against?

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Race                   | <input type="checkbox"/> Age             | <input type="checkbox"/> Disability         |
| <input type="checkbox"/> Gender                 | <input type="checkbox"/> National Origin | <input type="checkbox"/> Sexual Orientation |
| <input type="checkbox"/> Color                  | <input type="checkbox"/> Religion        | <input type="checkbox"/> Familial Status    |
| <input type="checkbox"/> Other (please specify) |  |   |

11. If you have experienced discrimination in housing in Alameda, did you report the incident?

- ☐ Yes
- ☐ No

12. If you have experienced discrimination in housing in Alameda and you did not report it, why not?

- ☐ Did not know where to report
- ☐ Afraid of retaliation
- ☐ Did not believe it would make a difference
- ☐ Too much trouble
- ☐ Other (please specify)

13. Please add any comments. If you feel you have been discriminated against, please contact the Department of Housing and Urban Development (HUD) or Eden Counseling for Hope & Opportunity (ECHO)

## Demographic Information

Please respond to the following questions about the household in which you live. All responses will be used for statistical purposes only.

14. How many adults and children live in your household?

- ☐ 1                      ☐ 4                      ☐ 7  
☐ 2                      ☐ 5                      ☐ 8 or more  
☐ 3                      ☐ 6

15. How many children under the age of 18 live in your household?

- ☐ 0                      ☐ 3                      ☐ 6 or more  
☐ 1                      ☐ 4  
☐ 2                      ☐ 5

16. Based on the total number of people in your household, please indicate the total income for the household. Include all sources of income from all ind

	1 person	2 persons	3 persons	4 persons	5 persons	6 persons
Total Income	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

17. Is the head of household a single parent?

- ☐ Yes, female single parent  
☐ Yes, male single parent  
☐ No

18. Is the head of household Hispanic/Latino?

- ☐ Yes  
☐ No

19. Is the head of household age 65 or older?

- ☐ Yes  
☐ No

20. Please indicate which of the following best describes the head of household. Select all that apply.

- ☐ American Indian or Alaska Native  
☐ Asian  
☐ Black or African American  
☐ Filipino  
☐ Native Hawaiian or Other Pacific Islander  
☐ White  
☐ Other (please specify)

21. Have you or someone in your household been diagnosed with a disability or impairment? Select all that apply.

- ☐ **Hearing difficulty:** deaf or having serious difficulty hearing (DEAR)
- ☐ **Vision difficulty:** blind or having serious difficulty seeing, even when wearing glasses (DEYE)
- ☐ **Cognitive difficulty:** because of a physical, mental, or emotional problem, having difficulty remembering, concentrating, or making decisions (DREM)
- ☐ **Ambulatory difficulty:** having serious difficulty walking or climbing stairs (DPHY)
- ☐ **Self-care difficulty:** having difficulty bathing or dressing (DDRS)
- ☐ **Independent living difficulty:** because of a physical, mental, or emotional problem, having difficulty doing errands alone such as visiting a doctor's office or shopping (DOUT)
- ☐ Other (please specify)

22. Please indicate which of the following agencies or organizations you or any members of your household have received services from in the past 12 months. Select all that apply.

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> 211 (Eden I & R)               | <input type="checkbox"/> One Stop Career Center (at the College of Alameda) | <input type="checkbox"/> AUSD Afterschool Program                                 |
| <input type="checkbox"/> Alameda Food Bank              | <input type="checkbox"/> Family Violence Law Center                         | <input type="checkbox"/> Bessie Coleman Court                                     |
| <input type="checkbox"/> Alameda Point Collaborative    | <input type="checkbox"/> Bananas Childcare Resource and Referral            | <input type="checkbox"/> Faith Based Programs                                     |
| <input type="checkbox"/> Midway Shelter                 | <input type="checkbox"/> Four Bridges                                       | <input type="checkbox"/> Meals on Wheels/ Friendly Visitors                       |
| <input type="checkbox"/> Alameda Boys and Girls Club    | <input type="checkbox"/> Echo Fair Housing                                  | <input type="checkbox"/> Operation Dignity  |
| <input type="checkbox"/> Girls Inc of the Island City   | <input type="checkbox"/> Alameda Recreation and Park Department             | <input type="checkbox"/> St. Vincent de Paul Society                              |
| <input type="checkbox"/> Mastick Senior Center          | <input type="checkbox"/> Alameda Firefighters Toy Program                   | <input type="checkbox"/> EAP/EASE Utility Assistance from Alameda Municipal Power |
| <input type="checkbox"/> Alameda Free Library           | <input type="checkbox"/> School Based Health Centers (formerly Tri-High)    | <input type="checkbox"/> Utility Assistance Programs                              |
| <input type="checkbox"/> Alameda Head Start/Early Start | <input type="checkbox"/> Alameda Housing Authority                          | <input type="checkbox"/> Centerforce Youth Court                                  |
| <input type="checkbox"/> Alameda Family Services        | <input type="checkbox"/> Alameda Island Kids                                | <input type="checkbox"/> Family Support Center                                    |

Other (please specify)

23. For statistical purposes only, please provide the last 4 digits of your primary phone number. If you do not have a phone number, please enter 0000.

24. Do you ....

	Yes/No	If Yes, What Area?
live in Alameda?	<input type="text"/>	<input type="text"/>
work in Alameda?	<input type="text"/>	<input type="text"/>
have children under age 18 who attend school in Alameda?	<input type="text"/>	<input type="text"/>

25. If you have children under the age of 5 in your household, please indicate any childcare program(s) or play group(s) they are attending, or childcare arrangement that you have made for them. Select all that apply.

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Alameda Head Start/Early Start     | <input type="checkbox"/> Alameda Recreation and Park Department       | <input type="checkbox"/> Child stays at home with caregiver |
| <input type="checkbox"/> Woodstock Child Development Center | <input type="checkbox"/> Child stays at home with adult family member |   |

Other (please specify)

26. If you have children K- 5, please indicate any school(s) they are currently attending. Select all that apply.

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Ruby Bridges Elementary School | <input type="checkbox"/> Edison Elementary School         | <input type="checkbox"/> Alameda Christian School       |
| <input type="checkbox"/> Paden Elementary School        | <input type="checkbox"/> Amelia Earhart Elementary School | <input type="checkbox"/> Central Christian School       |
| <input type="checkbox"/> Maya Lin Elementary School     | <input type="checkbox"/> Bay Farm Elementary School       | <input type="checkbox"/> Peter Pan Academy              |
| <input type="checkbox"/> Franklin Elementary School     | <input type="checkbox"/> NEA Community Learning Center    | <input type="checkbox"/> Rising Star                    |
| <input type="checkbox"/> Donald Lum Elementary School   | <input type="checkbox"/> St. Joseph's Elementary School   | <input type="checkbox"/> Child Unique Montessori School |
| <input type="checkbox"/> Henry Haight Elementary School | <input type="checkbox"/> St. Phillip Neri School          | <input type="checkbox"/> Academy of Alameda             |
| <input type="checkbox"/> Frank Otis Elementary School   | <input type="checkbox"/> Chinese Christian School         | <input type="checkbox"/> Home School                    |

Other (please specify)

27. If you have children between grade 6-8 please indicate any school(s) they are currently attending. Select all that apply.

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Will C. Wood Middle School              | <input type="checkbox"/> Academy of Alameda      | <input type="checkbox"/> Chinese Christian School |
| <input type="checkbox"/> Lincoln Middle School                   | <input type="checkbox"/> Bay Farm                | <input type="checkbox"/> Encinal Jr. & Sr. High   |
| <input type="checkbox"/> ACLC: Alameda Community Learning Center | <input type="checkbox"/> St Joseph's School      | <input type="checkbox"/> Alameda Christian School |
| <input type="checkbox"/> NEA Community Learning Center           | <input type="checkbox"/> St. Phillip Neri School | <input type="checkbox"/> Home School              |
| <input type="checkbox"/> Other (please specify)                  |  |   |



28. If you have children between grade 9-12, please indicate any school(s) they are currently attending. Select all that apply.

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Encinal Jr. & Sr. High School | <input type="checkbox"/> ACLC: Alameda Community Learning Center        | <input type="checkbox"/> St Joseph-Notre Dame High School |
| <input type="checkbox"/> Alameda High School           | <input type="checkbox"/> ASTI: Alameda Science and Technology Institute | <input type="checkbox"/> NEA Community Learning Center    |
| <input type="checkbox"/> Island High School            | <input type="checkbox"/> Chinese Christian School                       | <input type="checkbox"/> Home School                      |

☐ Other (please specify)

29. Where do your school age children spend time afterschool (approximately between 3 and 6 pm)?

- |   |   |
|---|---|
| <input type="checkbox"/> Alameda Unified School District afterschool program        | <input type="checkbox"/> at home, supervised by parent        |
| <input type="checkbox"/> Alameda Recreation and Park Department afterschool program | <input type="checkbox"/> at home, supervised by caregiver     |
| <input type="checkbox"/> Alameda Boys and Girls Club                                | <input type="checkbox"/> at home, supervised by older sibling |
| <input type="checkbox"/> Girls Inc of the Island City                               | <input type="checkbox"/> at home, unsupervised                |
| <input type="checkbox"/> Other (please specify)                                     |   |

30. Does someone in your household (Or do any of your school age children) receive free or reduced school breakfast/lunch? If not, why? (If interested, learn more about Alameda Unified School District's [Free & Reduced Price Meals Program](#).)

- ☐ Did not feel person qualified
- ☐ Did not know program existed
- ☐ Embarrassed to apply
- ☐ Other (please specify)

31. Do you or someone in your household receive food from the Alameda Food Bank? If not, why? If interested, learn more about the Alameda Food Bank programs, contact [www.alamedafoodbank.org](http://www.alamedafoodbank.org)

- ☐ Did not feel qualified
- ☐ Did not know program existed
- ☐ Embarrassed to apply
- ☐ Other (please specify)

32. Thank you for taking the time to complete this survey. Your responses will be helpful in building a stronger community in Alameda. If you would like to speak with a staff member about the survey please contact Jim Franz at [jfranz@alamedaca.gov](mailto:jfranz@alamedaca.gov), or call 510-747-6883. If you would like to receive a copy of the summary report of the survey results, please write your email address below.