## SERVICE PROVIDER AGREEMENT

	THIS SERVICE PROVIDER AGREEMENT ("Agreement") is entered into this	day
of_	, 2017, by and between CITY OF ALAMEDA, a municipal corporation (the "City	y"),
and	Active Network, LLC, a Delaware limited liability company whose address is 717 N. Harwo	ood
St.,	Suite 2500, Dallas, Texas 75201 (the " <b>Provider</b> "), in reference to the following:	

#### **RECITALS:**

- A. City is a municipal corporation duly organized and validly existing under the laws of the State of California with the power to carry on its business as it is now being conducted under the statutes of the State of California and the Charter of the City.
- B. The City is in need of the following services: software as a service for activity and participation management. City staff issued a RFP/RFQ and received several proposals. Staff reviewed the proposals, interviewed qualified firms and selected the service provider that best meets the City's needs.
- C. Provider is specially trained, experienced and competent to perform the special services which will be required by this Agreement.
- D. City and Provider desire to enter into an agreement for software as a service for activity and participation management upon the terms and conditions herein.

NOW, THEREFORE, it is mutually agreed by and between the undersigned parties as follows:

### 1. TERM:

- a. Unless otherwise set forth in the applicable Schedule, the initial term of this Agreement will be for three years from the Effective Date with automatic renewals for two year terms thereafter, unless either party gives written notice to the other party to terminate this Agreement no less than 12 months prior to the expiration of the then-current term. Unless otherwise set forth in the applicable Schedule, to the extent that City enters into a Schedule for additional Services and/or SaaS that are related to or interoperable with Services or SaaS set forth in a previously entered into Schedule, the term of such subsequent Schedule will be concurrent and coterminous with the term of the previously entered into Schedule.
- b. If City has entered into a sub-merchant agreement for payment processing services, and such agreement is terminated by the applicable acquiring bank, Provider may terminate this Agreement and the effected Schedule.
- c. Notwithstanding the termination or expiration of this Agreement under any circumstance other than in the event of Provider's material, uncured breach of the Agreement, Provider will continue to be the exclusive provider of registration software and other services similar to the Services and SaaS for all of City's Events for which registration begins during the term of this Agreement until the Event occurs.

## 2. SERVICES TO BE PERFORMED:

Provider will provide services as set forth in the applicable Schedule ("Services") related to events, camps, licenses, classes, tickets, contests, permits, facility/equipment use, transactions, sales, memberships, reservations, donations, and/or activities (together, "Events"), including without limitation access to its software as a service as set forth in the applicable Schedule ("SaaS"). For purposes hereof, Provider's Services, SaaS, and all other services, products or materials provided by Provider to City hereunder shall be referred to as "Products". Provider shall do all necessary work at its own cost and expense, and shall furnish all labor, tools, equipment, materials, except as otherwise specified.

## 3. FEES/PAYMENT TERMS/CURRENCY/TAXES:

- a. City will pay the fees as more fully described in the applicable Schedule. Unless otherwise set forth in the applicable Schedule, Provider will charge registration fees to individuals who register for the Events or purchase goods or services online, and will process and collect such fees as a merchant of record according to the card networks. On a bi-weekly basis, unless otherwise set forth in the applicable Schedule, Provider will pay City sums due to City based on the total fees collected, net of Provider's service fees as set forth in the applicable Schedule and any other deductions provided herein. The applicable currency will be set forth in the Schedule.
- b. Provider may suspend its performance hereunder, including remitting payments, or terminate the Agreement in the event it reasonably believes that City's use of the Services or SaaS is not in compliance with applicable law or the Agreement, is fraudulent, or is otherwise suspect, or if there is a dispute as to the legal authority of a City-associated party to perform hereunder. If Provider reasonably believes that a transaction may be fraudulent or otherwise contrary to law, Provider may issue an invoice or offset an equivalent amount from City's account or any payment Provider owes to City and return the value to the user who registered for, signed up, or otherwise used the SaaS in connection with an Event ("End User") and if sufficient funds are not available, City must reimburse Provider on demand. Provider will notify City of the reason for such offset provided that it is lawful to do so.
- c. If the Schedule indicates that City is paying on a subscription basis, City will be invoiced for the first year of subscription fees upon the date of the first live operational use of the SaaS for the Event(s) ("Go-Live Date"), with subsequent annual subscription fees being invoiced upon each anniversary of the Go-Live Date.
- d. If (a) there are any overdue amounts owed by City; or (b) there are returned charges or items, including those resulting from any error or complaint related to an Event, Provider has the right to charge fees owed to Provider by City by issuing an invoice, or by offsetting the deficiency from any account balance City maintains with Provider or any payment Provider owes City.
- e. All fees described in the applicable Schedule are in consideration of the SaaS and Services that Provider provides. Provider and City acknowledge that certain credit card network rules and laws prohibit imposing a surcharge that is based on the type of payment method used (e.g., having a different fee for the use of a credit card vs. debit card), and therefore, each agrees not to impose such a surcharge on any End User.

- f. In the event City is entering into this Agreement and using the Services and/or SaaS for the benefit of a third-party Event or organization ("Third Party Recipient"), Provider can remit amounts directly to the Third Party Recipient identified by City. In addition, City will cause each Third Party Recipient to agree to and comply with provisions that are at least as protective of Provider as Section 7.b. and Section 8 of this Agreement in City's agreement with such Third Party Recipient. Should City fail to obtain such agreement to such provisions and the failure results in costs or damages to Provider, City shall defend, indemnify, and hold Provider harmless from any such costs and damages, including, without limitation, reasonable attorneys' fees. In addition, City is responsible and liable for each Third Party Recipient's compliance with the terms and conditions of the Agreement.
- g. It is City's responsibility to notify End Users of City's refund policy. City must ensure that City's refund policies are consistent with the Agreement. All fees for a given Event are earned by City only following either the conclusion or delivery of the applicable Event (as applicable) and all amounts ultimately due to City will be net of all service fees, reversals, refunds, disputed charges, chargebacks and other deductions whether due to customer complaints, allegations of fraud, discrepancies related to the applicable Event or otherwise. No payments will be made to City with respect to any Event that is cancelled. If payments have already been made by Provider to City for a cancelled Event or if Provider reasonably determines that it is prudent or otherwise necessary to pay a refund to or honor a chargeback request from an End User, Provider may issue an invoice or offset an equivalent amount from City's account or payment owed by Provider to City and return the value to the End User, and if sufficient funds are not available, City must reimburse Provider on demand. Provider will notify City of the reason for such offset provided that it is lawful to do so.
- h. When Provider is acting as the merchant of record and City elects to include an additional fee in the End Users' cart that is identified as a "sales tax" or similar designation, then, no more frequently than once per calendar year during the term of the Agreement, Provider may, upon at least five business days' prior written notice, (i) require City to send to Provider City's books and records related to its sales tax payments, and/or (ii) visit City's premises during City's normal business hours to review City's sales tax payments.
- i. **Fees; Payment Terms; Currency.** Fees, currency, and payment terms are specified in the applicable Schedule. Unless otherwise specified in the Schedule, all amounts owed by City that are not directly collected by Provider are due from City within 30 days from either (a) the end of the remittance cycle during which the fees accrued (if related to registrations or transaction processing), or (b) the date of the applicable invoice. Past due fees will accrue interest at the lesser of the annual rate of 10% per annum or the maximum amount permitted by applicable law. In the event of any non-payment or delay in paying a fee, City shall reimburse Provider for any fees and expenses incurred in its collection efforts. Payment of fees is under no circumstances subject to or conditioned upon the delivery of future Products or functionality. Except as otherwise provided in a Schedule, Provider may modify the fees once per calendar year upon 30 days' notice, provided that any such increase will not exceed 12.5% over the then-current fees.

j. Taxes. The prices in this Agreement do not include Taxes. City is responsible for and shall pay any and all Taxes. If City is tax-exempt, City will send Provider a copy of its valid tax-exempt certificate (or, as applicable, its reseller's certificate) prior to execution of any Schedule. City is solely responsible for determining which, if any, Taxes apply to City's use of the Products and for collecting, remitting, and reporting the correct amounts of all such Taxes to the applicable governmental authorities, even if Provider provides City with tools that assist City in doing so. In the event that a governmental authority requires Provider to pay any Taxes attributable to City's use of the Products, City shall defend, indemnify, and hold Provider harmless from all such Taxes and all costs and expenses related thereto.

## 4. <u>INTENTIONALLY OMITTED:</u>

## 5. STANDARD OF CARE:

Provider shall perform all services hereunder in a manner commensurate with the prevailing standards of like professionals or service providers, as applicable, in the San Francisco Bay Area and all services shall be performed by qualified and experienced personnel who are not employed by the City.

## 6. <u>INDEPENDENT PARTIES:</u>

Provider is engaged as an independent business and Provider shall perform the services as an independent contractor. The manner and means of conducting the services and tasks are under the control of Provider, except to the extent they are limited by statute, rule or regulation and the express terms of this Agreement. No civil service status or other right of employment will be acquired by virtue of Provider's services. None of the benefits provided by City to its employees, including but not limited to unemployment insurance, workers' compensation plans, vacation and sick leave are available from City to Provider, its employees or agents. Deductions shall not be made for any state or federal taxes, FICA payments, PERS payments, or other purposes normally associated with an employer-employee relationship from any compensation due to Provider. Payments of the above items, if required, are the responsibility of Provider.

## 7. **INDEMNIFICATION:**

a. **Provider Indemnification**. Provider shall indemnify, defend, and hold harmless the City, its City Council, boards, commissions, officials, employees and volunteers from and against any third party claim, demand, cause of action, or proceeding (whether threatened, asserted, or filed) ("**Third Party Claim**") against City to the extent that such Third Party Claim is based upon (a) Provider's proprietary Products (excluding any hardware, firmware and/or software products, including updates and enhancements thereto, if any, owned by third parties, together with all user manuals and other documents accompanying the delivery of such hardware, firmware and/or software products) directly infringing a United States patent, registered United States copyright, or registered United States trademark, provided that the Products are used in compliance with this Agreement; or (b) Provider's grossly negligent act or omission regarding performance of services or work conducted or performed pursuant to this Agreement; provided, however, as to any particular Third Party Claim, Provider's liability under this subsection a shall be limited to twice the amount of fees actually paid by the City as consideration for the Services under this Agreement during the twelve month period preceding the date on which the Third Party Claim arose.

b. **City Indemnification.** City shall indemnify, defend, and hold Provider harmless from and against any Third Party Claim against Provider to the extent that such Third Party Claim is (a) based upon (i) injury or death to a person or damage to property resulting from the participation in an Event operated by City in connection with the Services and/or SaaS; (ii) City's provision to Provider of materials, products, or services as part of City's obligations hereunder that infringe the intellectual property rights of any third party provided that such materials, products, or services are used by Provider in accordance with the Agreement; (iii) use or unauthorized disclosure of information collected by Provider from End Users ("**Participant Information**") by City or other third parties to whom access is given to Participant Information as provided hereunder; (iv) City's use of the Services and/or SaaS in violation of Section 13.c. of this Agreement; (v) any claims for refunds, reversals or chargeback requests from End Users; or (b) brought by a Third Party Recipient or brought in connection with Provider's payment to a Third Party Recipient of any fees due hereunder in accordance with the Agreement.

### 8. DISCLAIMERS AND LIMITATION OF LIABILITY:

THE PRODUCTS ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. THE WARRANTIES, IF ANY, SET FORTH HEREIN ARE LIMITED TO THEIR EXPRESS TERMS AND ARE IN LIEU OF, AND PROVIDER, ITS LICENSORS, AND SUPPLIERS EXPRESSLY DISCLAIM TO THE MAXIMUM EXTENT PERMITTED BY LAW, ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ORAL OR WRITTEN, INCLUDING ANY (a) WARRANTY THAT THE PRODUCTS ARE ERROR-FREE OR "BUG"-FREE, ACCURATE, SECURE, OR RELIABLE; (b) WARRANTY THAT THE PRODUCTS WILL OPERATE WITHOUT INTERRUPTION; (c) WARRANTY THAT ALL ERRORS WILL BE CORRECTED OR THAT THE PRODUCTS WILL COMPLY WITH ANY LAW, RULE, OR REGULATION; (d) IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NON-INFRINGEMENT; (e) IMPLIED WARRANTIES ARISING FROM STATUTE, COURSE OF DEALING, COURSE OF PERFORMANCE, OR USAGE OF TRADE; AND (f) WARRANTY THAT THE PRODUCTS WILL MEET CITY'S REQUIREMENTS. PROVIDER WILL NOT BE LIABLE FOR INDIRECT DAMAGES OR LOSSES (IN CONTRACT, STATUTE, TORT, OR OTHERWISE), INCLUDING DAMAGES FOR LOST PROFITS, LOST SAVINGS, COST OF REPLACEMENT SERVICES, LOST DATA, LOSS OF USE OF INFORMATION OR SERVICES, OR ANY INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE, OR SPECIAL DAMAGES, WHETHER OR NOT PROVIDER HAS PREVIOUSLY BEEN ADVISED OF THE POSSIBILITY OF SUCH PROVIDER'S TOTAL AGGREGATE LIABILITY FOR ALL MATTERS ARISING FROM OR RELATED TO THIS AGREEMENT IS LIMITED TO THE AMOUNT OF FEES ACTUALLY PAID BY CITY AS CONSIDERATION FOR THE SPECIFIC PRODUCT UNDER THE APPLICABLE SCHEDULE GIVING RISE TO SUCH CLAIMS DURING THE TWELVE MONTH PERIOD PRECEDING THE DATE ON WHICH THE FIRST CAUSE OF ACTION AROSE. FOR THE PURPOSES OF THIS SECTION 8 AND ANY **PROTECTING** INDEMNIFICATION PROVIDER **UNDER** THIS AGREEMENT. REFERENCE TO PROVIDER WILL ALSO INCLUDE ITS SUPPLIERS AND LICENSORS.

### 9. INSURANCE:

- a. On or before the commencement of this Agreement, Provider shall endeavor to furnish the City's Risk Manager with certificates showing the type, amount, class of operations covered, effective dates and dates of expiration of insurance coverage in compliance with paragraphs 1, 2 and 3 of subsection b of this Section 9.
- b. Provider shall maintain in force at all times during the performance of this Agreement all appropriate coverage of insurance required by this Agreement with an insurance company authorized to do insurance business in the State of California. Endorsements including the City, its City Council, boards, commissions, officials, employees, and volunteers as additional insured shall be submitted with the insurance certificates.

#### 1. COVERAGE:

Provider shall maintain the following insurance coverage:

(a) Workers' Compensation:

Statutory coverage as required by the State of California.

(b) Liability:

Commercial general liability coverage in the following minimum limits:

Bodily Injury:

\$1,000,000 each occurrence

\$2,000,000 aggregate - all other

Property Damage:

\$1,000,000 each occurrence

\$2,000,000 aggregate

If submitted, combined single limit policy with aggregate limits in the amounts of \$2,000,000 will be considered equivalent to the required minimum limits shown above.

### (c) Automotive:

Commercial automobile liability coverage (any auto) in the following minimum limits:

Bodily injury:

\$1,000,000 each occurrence

Property Damage:

\$1,000,000 each occurrence

or

Combined Single Limit:

\$1,000,000 per accident

## (d) <u>Technology Professional Liability:</u>

Technology Professional liability insurance which includes coverage for the professional acts, errors and omissions of Provider in the following minimum limits:

\$1,000,000 each claim and aggregate

## 2. SUBROGATION WAIVER:

In the event of loss due to any of the perils for which it has agreed to provide comprehensive general and automotive liability insurance, Provider shall look solely to its insurance for recovery. Provider hereby grants to City, on behalf of any insurer providing Commercial general and automotive liability insurance to either Provider or City with respect to the services of Provider herein, a waiver of any right to subrogation which any such insurer of said Provider may acquire against City by virtue of the payment of any loss under such insurance.

## 3. ADDITIONAL INSURED:

City, its City Council, boards, commissions, officials, employees, and volunteers shall be included as an additional insured under all insurance coverages, except worker's compensation and technology professional liability insurance. The inclusion of an additional insured shall not affect any recovery to which such additional insured would be entitled under Provider's insurance policy(ies) if not named as such additional insured. An additional insured named herein shall not be held liable for any premium, deductible portion of any loss, or expense of any nature on Provider's insurance policy(ies) or any extension thereof. Any other insurance held by an additional insured shall not be required to contribute anything toward any loss or expense covered by the insurance provided by Provider's insurance policy(ies).

#### c. SUFFICIENCY OF INSURANCE:

The insurance limits required by City are not represented as being sufficient to protect Provider. Provider is advised to consult Provider's insurance broker to determine adequate coverage for Provider.

## 10. <u>CONFLICT OF INTEREST:</u>

Provider warrants that it is not a conflict of interest for Provider to perform the services required by this Agreement. Provider may be required to fill out a conflict of interest form if the services provided under this Agreement requires Provider to make certain governmental decisions or serve in a staff capacity as defined in Title 2, Division 6, Section 18700 of the California Code of Regulations.

### 11. ASSIGNMENT:

Provider may assign this Agreement and any or all of its rights and obligations herein without City's approval. City may not assign or transfer this Agreement without the prior written consent of Provider.

## 12. PERMITS AND LICENSES:

Provider, at its sole expense, shall obtain and maintain during the term of this Agreement, all appropriate permits, certificates and licenses, including a City Business License that may be required in connection with the performance of the services and tasks hereunder.

## 13. <u>LICENSE TO INTELLECTUAL PROPERTY/PROMOTION:</u>

a. Provider hereby grants to City a limited, non-exclusive, non-transferable, non-sublicensable license during the term of this Agreement (a) to use the SaaS for the purposes of

offering, promoting, managing, tracking, and collecting fees in connection with City's Event(s) solely in accordance with the Agreement and the Schedule, which for purposes hereof will include the support and maintenance handbook applicable to the Products, as may be updated from time to time, such handbook being available for review in the City portal, and (b) to display, reproduce, distribute, and transmit in digital form Provider's name and logo solely for the purposes set forth in this Section 13. City hereby grants to Provider a limited license to use information provided by City relating to City's organization and Event, which may include content regarding the Event, City's organization's name, trademarks, service marks, and logo, in connection with the promotion of City's organization or Events and the Services that Provider provides.

- b. City will make reasonable efforts to promote and encourage the use and availability of the SaaS in connection with the promotion of Events. During the term of this Agreement, Provider will be the sole and exclusive provider of registration software and other services similar to the Software and Services provided to City hereunder for all of City's Events for which registration begins during the term of this Agreement until the Event occurs. City expressly understands and agrees that the exclusivity set forth in this Section 13.b is consideration in exchange for the pricing and other benefits being provided to City hereunder.
- c. City will: (a) not use the SaaS to transmit, publish, or distribute any material or information: (i) for which City does not have all necessary rights and licenses, including any material or information that infringes, violates, or misappropriates the intellectual property rights of any third party; (ii) that contains a computer virus or other code, files, or programs designed to disrupt or interfere with the functioning of the SaaS; (iii) that is inaccurate or misleading; (iv) that is or that may reasonably be perceived as being harmful, threatening, offensive, obscene, or otherwise objectionable; (v) that contains a virus or malicious code; or (vi) that includes the private information of another without express permission, including but not limited to contact information, social security numbers, credit card numbers or other information which a reasonable person would consider private in nature; (b) not attempt to gain access to any systems or networks that connect to the Services and SaaS except for the express purpose of using the SaaS for their intended use; (c) not engage in any activity that interferes with or disrupts the SaaS; (d) not use the SaaS in violation of the CAN-SPAM Act, Canadian Anti-Spam Legislation, or any other applicable laws pertaining to unsolicited email, SMS, text messaging or other electronic communications.

## 14. LIMITED RIGHTS AND OWNERSHIP:

a. **Reservation of Rights.** All rights not expressly granted in this Agreement are reserved by Provider and its licensors. City acknowledges that: (a) all Products are licensed and not sold; (b) City acquires only the right to use the Products in accordance with this Agreement, and Provider and/or its licensors will retain sole and exclusive ownership of and all rights, title, and interests in the Products, including the following: (i) all Intellectual Property embodied or associated with the Products, (ii) all deliverables and work product associated with the Products, and (iii) all copies and derivative works thereof; and (c) the Products, including the source and object codes, logic, and structure, contain and constitute valuable trade secrets of Provider and its licensors.

- b. **Restrictions.** Unless otherwise set forth in this Agreement, a EULA, or a Schedule. City will not itself, or through any affiliate, employee, consultant, contractor, agent, or other third party: (a) sell, resell, distribute, host, lease, rent, license, or sublicense, in whole or in part, the Products; (b) decipher, decompile, disassemble, reverse assemble, modify, translate, reverse engineer, or otherwise attempt to derive source code, algorithms, tags, specifications, architecture, structure, or other elements of the Products in whole or in part, for competitive purposes or otherwise; (c) allow access to, provide, divulge, or make available the Products to any user other than those who are licensed to have such access; (d) write or develop any derivative works based upon the Products; (e) modify, adapt, translate, or otherwise make any changes to the Products or any part thereof; (f) use the Products to provide processing services to third parties, or otherwise use the same on a service bureau basis; (g) disclose or publish, without Provider's prior written consent, (i) performance or capacity statistics, or the results of any benchmark test performed on the Products, or (ii) the terms (but not the existence) of this Agreement or other valuable trade secrets of Provider or its licensors; (h) without Provider's prior written consent, perform or disclose or cause to be performed or disclosed any information related to any security penetration or similar tests; (i) disclose or otherwise use or copy the Products except as expressly permitted herein; (i) remove from any Products identification, patent, copyright, trademark, or other notices or circumvent or disable any security devices' functionality or features; (k) contest or do or aid others in contesting or doing anything which impairs the validity of any proprietary or Intellectual Property rights, title, or interests of Provider in and to any Products; (1) use the Products for other than authorized and legal purposes, consistent with all applicable laws, regulations, and the rights of others; (m) take any steps to avoid or defeat the purpose of security measures associated with the Products, such as sharing of login and password information, or attempt to circumvent any use restrictions; or (n) except as expressly permitted by this Agreement, use the Products for hosting purposes.
- c. **Enforcement.** City will (a) ensure that all users of Products comply with the terms and conditions of this Agreement; (b) promptly notify Provider of any actual or suspected violation thereof; and (c) cooperate with Provider with respect to any investigation and enforcement of this Agreement.

## 15. RECORDS:

During the term of this Agreement and for two years following the termination thereof, on two weeks' advance written notice to Provider, City or its designated reputable agent will, at Provider's principal business address during Provider's normal business hours, and not more than once per calendar year, have reasonable access and the right to examine Provider's books, documents and records maintained in relation to City's use of the Services and Software for the two years immediately prior to the audit for the sole purpose of verifying the accuracy of payments made under this Agreement. All such information examined or obtained in connection an audit shall constitute Provider's confidential information, may not be retained by City, and may only be used for the purposes described in this Section. Claims (if any) based on the results of an audit must be submitted to Provider within sixty days of an audit, and City must provide Provider a written copy of the results of the audit setting forth the discrepancy and describing, in reasonable detail, the basis upon which the same was determined. City will be responsible for all costs associated with any such audit, including reasonable costs incurred by Provider in supporting such audit.

#### 16. **NOTICES:**

- All notices shall be in writing and delivered: (i) by hand; or (ii) sent by registered. express, or certified mail, with return receipt requested or with delivery confirmation requested from the U.S. postal service; or (iii) sent by overnight or same day courier service at the party's respective address listed in this Section.
- Each notice shall be deemed to have been received on the earlier to occur of: (x) actual delivery or the date on which delivery is refused; or (y) three (3) days after notice is deposited in the U.S. mail or with a courier service in the manner described above (Sundays and City holidays excepted).
- Either party may, at any time, change its notice address (other than to a post office box address) by giving the other party three (3) days prior written notice of the new address.
- All notices, demands, requests, or approvals from Provider to City shall be addressed to City at:

City of Alameda Recreation and Parks Department 2263 Santa Clara Avenue Alameda, CA 94501 ATTENTION: Director of Recreation and Parks

Ph: (510) 747-7529

All notices, demands, requests, or approvals from City to Provider shall be addressed to Provider at:

Active Network, LLC 717 North Harwood Street Suite 2500 Dallas, TX 75201

ATTENTION: General Counsel

#### 17. **TERMINATION:**

Either party may terminate this Agreement, including any or all Schedules executed hereunder, immediately upon written notice (a) if the other party commits a non-remediable, material breach of this Agreement or Schedule or if the other party fails to cure any remediable material breach or provide a written plan or cure acceptable to the non-breaching party within 30 days of being notified in writing of such breach, or (b) in the event of the institution of bankruptcy, receivership, insolvency, reorganization or other similar proceedings by or against either party under any section or chapter of the United States Bankruptcy Code, as amended, or under any similar laws or statutes of the United States or any other state thereof, if such proceedings have not been dismissed or discharged within 30 days after they are instituted or the insolvency or making of an assignment for the benefit of creditors or the admittance of either party of any involuntary debts as they mature or the institution of any reorganization arrangement or other readjustment of debt plan of either party not involving the United States Bankruptcy Code. Where

a party has the right to terminate this Agreement, such party may at its discretion either terminate the entire Agreement or the applicable Schedule. Schedules that are not terminated will continue in full force and effect under this Agreement. Following termination of this Agreement (for whatever reason), if requested by Provider, City will certify it has returned or destroyed all copies of the applicable Products provided to City by Provider and acknowledge that its rights to use the same are relinquished. Termination for any reason will not excuse City's obligation to pay in full any and all amounts due nor will termination by Provider result in a refund of fees already paid.

## 18. COMPLIANCE WITH ALL APPLICABLE LAWS:

During the term of this Agreement, Provider shall keep fully informed of all existing applicable laws which affect the manner in which the services or tasks are to be performed by the Provider. Provider shall comply with all applicable laws and regulations.

- Export; Anti-Bribery. The Products may include encryption software or other encryption technologies that may be controlled for import, transfer, export, or other purposes under Export Laws. City may not export, re-export, transfer, or re-transfer or assist or facilitate in any manner the export, re-export, transfer, or re-transfer of or provide access to any portion of the Products in violation of Export Laws, as determined by the laws under which City operates, including: (a) to any country on Canada's Area Control List; (b) to any country subject to U.N. Security Council embargo or action; (c) contrary to Canada's Export Control List Item 5505; (d) to countries subject to U.S. economic sanctions and embargoes; and (e) to persons or entities prohibited from receiving U.S. exports or U.S.-origin items, including, to any person or entity appearing on the Office of Foreign Assets Control's Specially Designated Nationals and Blocked Persons List; the Bureau of Industry and Security's Denied Persons List, Entity List, or Unverified List; or the Department of State Debarred List. City hereby represents and covenants that: (i) City is eligible to access the Products under Export laws and all other applicable laws; and (ii) Citywill import, export, re-export, transfer, or re-transfer the Products to, or use or access the Products in. any country or territory only in accordance with Export Laws and all other applicable laws. Furthermore, City hereby represents and covenants that, in connection with its respective activities conducted under this Agreement, it will comply with the U.S. Foreign Corrupt Practices Act of 1977, as amended, the U.K. Bribery Act of 2010, as amended, and the Convention on Combating Bribery of Foreign Public Officials and has not and will not make or receive, directly or indirectly, any payments or gifts, or offers or promises of payments or gifts or things of value in exchange for anything that may arise out of this Agreement in a manner that would violate these laws and rules or any other applicable anti-corruption or anti-bribery laws or regulations.
- b. U.S. Government Restricted Rights. The Products are provided with restricted rights. Use, duplication, or disclosure by the U.S. Government is subject to restrictions as set forth in subparagraph (c) of The Rights in Technical Data and Computer Software clause at DFARS 252.227-7013, or subparagraphs (b)(1) and (2) of the Commercial Computer Software Restricted Rights at 48 CFR 52.227-19, as applicable. The Manufacturer is Active Network, LLC or one of its Affiliates or subsidiaries.

## 19. CONFLICT OF LAW; VENUE:

This Agreement shall be interpreted under, and enforced by the laws of the State of California without regard to any choice of law rules which may direct the application of laws of

another jurisdiction. Any action or proceeding arising from or relating to this Agreement shall be brought in a federal or state court in such federal court district or county in which the City is located.

## 20. <u>IMMIGRATION REFORM AND CONTROL ACT (IRCA)</u>:

Provider assumes any and all responsibility for verifying the identity and employment authorization of all of its employees performing work hereunder, pursuant to all applicable IRCA or other federal, or state rules and regulations. Provider shall indemnify, defend, and hold City harmless from and against any loss, damage, liability, costs or expenses arising from any noncompliance of this provision by Provider.

## 21. <u>NON-DISCRIMINATION:</u>

Consistent with City's policy and state and federal law that harassment and discrimination are unacceptable conduct, harassment or discrimination directed toward a job applicant, a City employee, or a citizen by Provider or Provider's employee on the basis of race, religious creed, color, national origin, ancestry, handicap, disability, marital status, pregnancy, sex, age, or sexual orientation will not be tolerated. Any and all violations of this provision shall constitute a material breach of this Agreement.

## 22. WAIVER:

A waiver by City of any breach of any term, covenant, or condition contained herein shall not be deemed to be a waiver of any subsequent breach of the same or any other term, covenant, or condition contained herein, whether of the same or a different character.

## 23. <u>INTEGRATED CONTRACT:</u>

The Recitals and Exhibits are a material part of this Agreement and are expressly incorporated herein. This Agreement represents the full and complete understanding of every kind or nature whatsoever between the parties hereto. Any modification of this Agreement will be effective only by written execution signed by both City and Provider.

## 24. <u>CAPTIONS</u>:

The captions in this Agreement are for convenience only, are not a part of the Agreement and in no way affect, limit or amplify the terms or provisions of this Agreement.

## 25. NONDISCRIMINATION – FEDERAL & HUD REQUIREMENTS:

a. Provider will not discriminate against any employee or applicant for employment because of race, color, religion, national origin, ancestry, sex, age, or condition or physical or mental handicap (as defined in 41 C.F.R. Section 60-741, et. seq.), in accordance with requirement of state or federal law. Provider shall take affirmative action to ensure that qualified applicants are employed and that employees are treated during employment without regard to race, color, religion, national origin, ancestry, sex, age, or condition of physical or mental handicap in accordance with requirements of state and federal law. Such shall include, but not be limited to, the following:

- A. Employment upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation.
  - B. Selection for training, including interns and apprentices.
- (i) Provider shall post in conspicuous places in each of Provider's facilities providing services hereunder, available and open to employees and applicants for employment, notices setting forth the provisions of this nondiscrimination clause.
- (ii) Provider shall, in all solicitations or advertisements for employees placed by or on behalf of Provider, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, national origin, ancestry, sex, age, or condition of physical or mental handicap, in accordance with requirements of state and federal law.
- (iii) Provider shall send to each labor union or representative of workers with which it has a collective bargaining agreement or other contract or understanding a notice advising the labor union or workers' representative of Provider's commitments under this paragraph.
- (iv) Provider will deal with its subcontractors, bidders, or vendors without regard to race, color, religion, national origin, ancestry, sex, age, or condition of physical or mental handicap, in accordance with requirement of state and federal law.
- (v) In accordance with applicable state and federal law, Provider shall allow duly authorized county, state and federal representatives access to its employment records during regular business hours in order to verify compliance with the anti-discrimination provisions of this paragraph. Provider shall provide such other information and records as such representatives may require in order to verify compliance with the anti-discrimination provisions of this paragraph.
- b. If the City finds that any of the provisions of this Section have been violated, the same shall constitute a material breach of Agreement upon which City may determine to cancel, terminate, or suspend this Agreement. City reserves the right to determine independently that the anti-discrimination provisions of this Agreement have been violated. In addition, a determination by the California Fair Employment Practices Commission or the Federal Equal Employment Opportunity Commission that Provider has violated state and federal anti-discrimination laws shall constitute a finding by City that Provider has violated the anti-discrimination provisions of this Agreement.
- c. In the event Provider violates any of the anti-discrimination provisions of this paragraph, City shall be entitled, at its option, to the sum of \$500.00 pursuant to California Civil Code Section 1671 as liquidated damages in lieu of canceling, terminating, or suspending this Agreement.
- d. Provider will comply with Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. Section 794), all requirements imposed by the applicable regulations (45 C.F.R.), and all guidelines and interpretations issued pursuant thereto, to the end that no qualified handicapped person shall, on the basis of handicap, be excluded from participation in, be denied

the benefits of, or otherwise be subjected to discrimination under any program or activity of Provider receiving Federal Financial Assistance. In addition, Provider shall comply with the Uniform Federal Accessibility Standards, and Provider, Engineer, or Architect responsible for any design, construction or alteration shall certify compliance with those Standards.

e. Provider's attention is directed to laws, including but not limited to:

## A. CIVIL RIGHTS/EQUAL OPPORTUNITY

- (i) Civil Rights Act of 1964. Under Title VII of the Civil Rights Act of 1964, no person shall, on the grounds of race, sex, religion, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.
- (ii) Section 109 of the Housing and Community Development Act of 1974. No person in the United States shall, on the grounds of race, color, national origin, or sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity funded in whole or in part with funds made available under this title.
- (iii) Section 109 of the Act further provides that any prohibition against discrimination on the basis of age under the Age Discrimination Act of 1975 (42 U.S.C. 6101 et seq.) or with respect to an otherwise qualified handicapped individual as provided in Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 794) shall also apply to any program or activity funded in whole or in part with funds made available pursuant to the Act.

## B. EMPLOYMENT AND CONTRACTING OPPORTUNITIES

- (i) The work to be performed under this Agreement is on a project assisted under a program providing direct Federal financial assistance from the Department of Housing and Urban Development Department and is subject to the requirements of Section 3 of the Housing and Urban Development Act of 1968, as amended, 12 U.S.C. 1701u. Section 3 requires that to the greatest extent feasible, opportunities for training and employment be given to lower income residents of the area of the Section 3 covered project, and contracts for work in connection with the project be awarded to business concerns which are located in, or owned in substantial part by persons residing in the area of the Section 3 covered project.
- (ii) The parties to this Agreement will comply with the provisions of said Section 3 and the regulations issued pursuant thereto by the Secretary of the Housing and Urban Development set forth in 24 Part C.F.R. 135, and all applicable rules and orders of the Department issued thereunder prior to the execution of this Agreement. The parties to this Agreement certify and agree that they are under no contractual or other disability which would prevent them from complying with these requirements.
- (iii) Provider will send to each labor organization or representative of workers with which it has a collective bargaining agreement or other contract or understanding, if any, a notice advising the said labor organization or workers' representative of its commitments under this Section 3 clause and shall post copies of the notice in conspicuous places available to employees and applicants for employment or training.

- (iv) Provider will include this Section 3 clause in every subcontract for work in connection with the project and will, at the direction of the applicant for or recipient of Federal financial assistance, take appropriate action pursuant to the subcontract upon a finding that the subcontractor is in violation of regulations issued by the Secretary of Housing and Urban Development, 24 C.F.R. Part 135. Provider will not subcontract with any subcontractor where it has notice or knowledge that the latter has been found in violation of regulations under 24 C.F.R. part 135 and will not let any subcontract unless the subcontractor has first provided it with a preliminary statement of ability to comply with the requirements of these regulations.
- (v) Compliance with the provisions of Section 3, the regulations set forth in 24 C.F.R. Part 135, and all applicable rules and orders of the Department issued thereunder prior to the execution of the Agreement, is a condition of the Federal financial assistance provided to the project, binding upon the applicant or recipient, its contractors and subcontractors, its successors, and assigns to those sanctions specified by the grant or loan agreement or contract through which Federal assistance is provided, and to such sanctions as are specified by 24 C.F.R. Part 135.

# C. PROGRAM ACCESSIBILITY FOR INDIVIDUALS WITH DISABILITIES

This Agreement is subject to laws and regulations concerning the rights of otherwise qualified individuals with handicaps for equal participation in, and benefit from federally assisted programs and activities including but not limited to:

- (i) Americans with Disabilities Act of 1990 (ADA) (28 C.F.R. 35). Title II, Subpart A of the Americans with Disabilities Act of 1990 applies to all publicly funded activities and programs. Provider shall also comply with the public accommodations requirements of Title III of the ADA, as applicable.
- (ii) Nondiscrimination on the Basis of Handicap (24 C.F.R. 8). These regulations, which implement Section 504 of the Rehabilitation Act of 1973, as amended, and as cited in Section 109 of the Housing and Community Development Act, apply to all federally assisted activities and programs and are implemented through the regulations at 24 C.F.R. 8.
- (iii) Architectural Barrier Act of 1968. Any building or facility, excluding privately owned residential structures, designed, constructed, or altered with federal funds, shall comply with the Uniform Federal Accessibility Standards, 1984 (41 C.F.R. 3) and the Handicapped Accessibility Requirements of the State of California Title 24. The Consultant, Engineer or Architect responsible for such design, construction or alteration shall certify compliance with the above standards.
- (iv) In resolving any conflict between the accessibility standards cited in paragraphs (i), (ii) and (iii) above, the more stringent standard shall apply.

## 26. RESTRICTIONS ON LOBBYING – FEDERAL REQUIREMENT:

This Agreement is subject to 24 C.F.R. 87 which prohibits the payment of Federal funds to any person for influencing or attempting to influence, any public officer or employee in

connection with the award, making, entering into, extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or agreement.

Signatures on next page

IN WITNESS WHEREOF, the parties have caused the Agreement to be executed on the day and year first above written.

ACTIVE NETWORK, LLC A Delaware Limited Liability Company CITY OF ALAMEDA A Municipal Corporation

NAME Mark

TITLE CFO

Jill Keimach City Manager

RECOMMENDED FOR APPROVAL

Amy Wooldridge

Director of Recreation and Parks

APPROVED AS TO FORM: City Attorney

Michael H. Roush Interim Assistant City Attorney IN WITNESS WHEREOF, the parties have caused the Agreement to be executed on the day and year first above written.

ACTIVE NETWORK, L	LC	CITY OF ALAMEDA				
A Delaware Limited Lial		A Municipal Corporation				
	omity company	A Municipal Corporation				
NAME	Property of the property of the control of the cont	E11 V -!1				
TITLE		Jill Keimach				
		City Manager				
		RECOMMENDED FOR APPROVAL				
	THE CONTRACT OF THE PROPERTY O					
NAME						
TITLE						
		Amy Wooldridge				
		Director of Recreation and Parks				
		Enotion of Reofedition and Larks				
	•					
		ADDDOVED AG TO FORM				
		APPROVED AS TO FORM:				
		City Attorney				
		Michael Horal				
		_ rullmally with				

Michael H. Roush

Interim Assistant City Attorney



## Schedule

Company Address

717 North Harwood Street, Suite 2500

Dallas, Texas 75201

US

Megan Hardisty

Email

Megan.Hardisty@activenetwork.com

Email

Contact Name Phone

Created Date

Currency

**Quote Number** 

Ed Kallas

7/3/2017

01210292

USD

(510) 747-7511

ekallas@alamedaca.gov

Bill To Name

Prepared By

ALAMEDA RECREATION PARKS

Bill To Contact

Ed Kallas

Bill To Address 2226 SANTA CLARA AVE.

ALAMEDA, CA 94501

United States

Ship To Contact

Ship To Address

Ed Kallas

2226 SANTA CLARA AVE.

ALAMEDA, CA 94501

United States

#### **Transaction Fees**

Product	Fee	Fee %	Product Description
ACTIVE Net - Public Interface Fee Set up - absorbed by client			
ACTIVE Net - Staff Interface - Technology Fee		1.50%	Migration Loyalty Rates for first term of contract for organizations between \$1,500,000 to \$8,000,000 in annual revenue through ACTIVE Net.
ACTIVE Net - Public Interface - Online Transaction Fee		4.25%	Migration Loyalty Rates for first term of contract for U.S. organizations between \$1,500,000 to \$8,000,000 in annual revenue through ACTIVE Net.
ACTIVE Net - Staff Interface - Payment Processing Fee - Credit Card		2.75%	Migration Loyalty Rates for first term of contract for U.S. organizations between \$1,500,000 to \$8,000,000 in annual revenue through ACTIVE Net and Canadian organizations exceeding \$8,000,000 annual revenue.
ACTIVE Net - Staff Interface - Payment Processing Fee - Electronic Cheque/Check Processing		0.50%	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
ACTIVE Net - Support Advanced Package			Support package for organizations migrating to ACTIVE Net.
ACTIVE Net - (credit card refunds - flat fee)	0.10		

Product	Product Type	Product Description	Quantity	Sales Price	Total Price
ACTIVE Net - Technical Services: Financial Export	Service	ACTIVE Net Technical Services: Financial Export consists of the following Services:  remote configuration, testing & training	1	1,400.00	1,400.00
ACTIVE Net - Service Package: Brochure Export	Service		1	1,400.00	1,400.00
ACTIVE Net - Functionality: Facility Reservation	SaaS		1		
ACTIVE Net - Functionality: POS	SaaS		1		
ACTIVE Net - Functionality: Activity Registration	SaaS		1		
ACTIVE Net - Functionality: League Scheduling	SaaS		1		
ACTIVE Net - Functionality:	SaaS		1		



Product	Product Type	Product Description	Quantity	Sales Price	Total Price
Memberships					
		ACTIVE Net Service Package Standard 5 consists of the following Services:  • remote business process review  • remote functionality review & data collection preparation  • remote data collection review  • remote data entry (system inventory and			
ACTIVE Net - Service Package Standard 5	Service	policy controls) • remote user testing • remote train the trainer training • remote Go Live preparation • remote hardware configuration  The scope of Services is contained to the 5	1	22,600.00	22,600.00
		functionalities listed below.  50% of total Service costs will be billed at Service initiation, payable within 30 days of the date of invoice.  50% of total Service costs will be billed at			
		Service completion, payable within 30 days of the date of invoice.			
ACTIVE Net - IPP320 Debit Pin Pad	Hardware		6	460.00	2,760.00
ACTIVE Net - Service Package: Insights Training	Service		1	1,400.00	1,400.00
ACTIVE Net - Service Package: Remote Refresher	Service		1	1,400.00	1,400.00
Hardware Total:	USD 2.7	760.00	Total Price	LICD	30.060.00

Total Price:

USD 30,960.00

Service Total:

USD 28,200.00

All fees described herein are in consideration of the Software and Services that Active provides. Active and Client acknowledge that certain credit card network rules and laws prohibit imposing a surcharge that is based on the type of payment method used (e.g., having a different fee for the use of a credit card vs. debit card), and therefore, each agree not to impose such a surcharge on any End User.

The payment options we offer may include MasterCard, Visa, American Express and Discover.

If your order includes hardware, please note that all hardware orders have a 30-day return policy, and it is recommended that you inspect your purchases upon delivery.

\*Sales tax and shipping not included in total price. Sales tax and shipping, where applicable, will be added to your invoice.

#### Quote Acceptance Information

Signature:
Printed Name: Wooldidge
Title: Recreation & Racks Director
Date: 715/17
PO# (if applicable):



## CERTIFICATE OF LIABILITY INSURANCE

9/1/2018

DATE (MM/DD/YYYY) 6/1/2017

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER	Lockton Insurance Brokers, LLC	CONTACT NAME:					
	CA License #OF15767	PHONE (A/C, No, Ext):	PHONE FAX				
	Three Embarcadero Center, Suite 600 San Francisco CA 94111	E-MAIL ADDRESS:	E-MAIL				
	(415) 568-4000	INSURER(S) AF	INSURER(S) AFFORDING COVERAGE				
	(413) 300-4000	INSURER A: National Fire Ins	INSURER A: National Fire Insurance Co of Hartford				
INSURED	ACTIVE Network, LLC	INSURER B: The Continental	INSURER B: The Continental Insurance Company 35289				
1397685	717 North Harwood St., Suite 2500	INSURER C:	INSURER C:				
	Dallas TX 75201	INSURER D :	INSURER D:				
		INSURER E :	INSURER E :				
		INSURER F:	INSURER F:				

COVERAGES 1084882 CERTIFICATE NUMBER: 13723381 REVISION NUMBER: XXXXXXX

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

NSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMIT	S
A	X COMMERCIAL GENERAL LIABILITY	Y	N	6016940273	6/1/2017	9/1/2018	EACH OCCURRENCE	\$ 1,000,000
	CLAIMS-MADE X OCCUR						DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 1,000,000
	X Host Liquor Liab.						MED EXP (Any one person)	\$ 15,000
H	Included				and am		PERSONAL & ADV INJURY	\$ 1,000,000
	GEN'L AGGREGATE LIMIT APPLIES PER:				e h.		GENERAL AGGREGATE	\$ 2,000,000
	X POLICY PRO- JECT LOC				But. 1.		PRODUCTS - COMP/OP AGG	\$ 2,000,000
	OTHER:							\$
A	AUTOMOBILE LIABILITY	Y	N	6016940239	6/1/2017	9/1/2018	COMBINED SINGLE LIMIT (Ea accident)	\$ 1,000,000
	X ANY AUTO						BODILY INJURY (Per person)	\$ XXXXXXX
	OWNED SCHEDULED AUTOS					11 11 11 11 11 11 11 11	BODILY INJURY (Per accident)	\$ XXXXXXX
	HIRED NON-OWNED AUTOS ONLY						PROPERTY DAMAGE (Per accident)	\$ XXXXXXX
	X Comp \$500 X Coll \$500							\$ XXXXXXX
	UMBRELLA LIAB OCCUR			NOT APPLICABLE		34.0	EACH OCCURRENCE	\$ XXXXXXX
	EXCESS LIAB CLAIMS-MADE				, et a 4, et 4	i ngra ta	AGGREGATE	\$ XXXXXXX
	DED RETENTION\$							\$ XXXXXXX
В	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY Y/N		N	N 6016940256 (AOS) 6016940242 (CA)	6/1/2017 6/1/2017	9/1/2018 9/1/2018	X PER OTH-	W 7-1
3	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED?	N/A					E.L. EACH ACCIDENT	\$ 1,000,000
	(Mandatory in NH) If yes, describe under						E.L. DISEASE - EA EMPLOYEE	\$ 1,000,000
	DESCRIPTION OF OPERATIONS below			<u> </u>			E.L. DISEASE - POLICY LIMIT	\$ 1,000,000
	a libration of the second					i portica	e blive kare	
						1, 1-1, 51 5/		

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

City of Alameda, its City Council, boards, commissions, officials, employees, and volunteers are included as Additional Insured with respect to liability arising out of the operations of the insured and to the extent provided by the policy language or endorsement issued or approved by the insurance carrier.

CERTIFICATE HOLDER	CANC

13723381

City of Alameda Parks and Recreation 2226 Santa Clara Ave.

Alameda CA 94501

m Hr on 7/0/17

NCELLATION See Attachments

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

© 1988-2015 ACORD CORPORATION. All rights reserved.

CNA74872XX (1-15)

## **CNA** Technology General Liability Extension Endorsement

CNA74872XX\_012015 Policy: 6016940273 Effective: 6/1/2017

It is understood and agreed that this endorsement amends the **COMMERCIAL GENERAL LIABILITY COVERAGE PART** as follows. If any other endorsement attached to this policy amends any provision also amended by this endorsement, then that other endorsement controls with respect to such provision, and the changes made by this endorsement with respect to such provision do not apply.

#### **TABLE OF CONTENTS**

- 1. Additional Insureds
- 2. Additional Insured Primary And Non-Contributory To Additional Insured's Insurance
- 3. Bodily Injury Expanded Definition
- 4. Broad Knowledge of Occurrence/ Notice of Occurrence
- 5. Broad Named Insured
- 6. Estates, Legal Representatives and Spouses
- 7. Expected Or Intended Injury Exception for Reasonable Force
- 8. In Rem Actions
- 9. Incidental Health Care Malpractice Coverage
- 10. Joint Ventures/Partnership/Limited Liability Companies
- 11. Legal Liability Damage To Premises
- 12. Medical Payments
- 13. Non-owned Aircraft Coverage
- 14. Non-owned Watercraft
- 15. Personal And Advertising Injury Discrimination or Humiliation
- 16. Personal And Advertising Injury Limited Contractual Liability
- 17. Property Damage Elevators
- 18. Supplementary Payments
- 19. Property Damage Patterns, Molds and Dies
- 20. Unintentional Failure To Disclose Hazards
- 21. Waiver of Subrogation Blanket

#### 1. ADDITIONAL INSUREDS

- a. WHO IS AN INSURED is amended to include as an Insured any person or organization described in paragraphs A. through K. below whom a Named Insured is required to add as an additional insured on this Coverage Part under a written contract or written agreement, provided such contract or agreement:
- (1) is currently in effect or becomes effective during the term of this Coverage Part; and
- (2) was executed prior to:
  - (a) the bodily injury or property damage; or
  - (b) the offense that caused the **personal and advertising injury**, for which such additional insured seeks coverage.
- **b.** However, subject always to the terms and conditions of this policy, including the limits of insurance, the Insurer will not provide such additional insured with:

- (1) a higher limit of insurance than required by such contract or agreement; or
- (2) coverage broader than required by such contract or agreement, and in no event broader than that described by the applicable paragraph A. through K. below.

Any coverage granted by this endorsement shall apply only to the extent permissible by law.

#### A. Controlling Interest

Any person or organization with a controlling interest in a Named Insured, but only with respect to such person or organization's liability for bodily injury, property damage or personal and advertising injury arising out of:

- 1. such person or organizations financial control of a Named Insured; or
- premises such person or organization owns, maintains or controls while a Named Insured leases or occupies such premises;

provided that the coverage granted by this paragraph does not apply to structural alterations, new construction or demolition operations performed by, on behalf of, or for such additional insured.

#### **B. Co-owner of Insured Premises**

A co-owner of a premises co-owned by a **Named Insured** and covered under this insurance but only with respect to such co-owner's liability for **bodily injury**, **property damage** or **personal and advertising injury** as co-owner of such premises.

#### C. Grantor of Franchise

Any person or organization that has granted a franchise to a **Named Insured**, but only with respect to such person or organization's liability for **bodily injury**, **property damage** or **personal and advertising injury** as grantor of a franchise to the **Named Insured**.

#### D. Lessor of Equipment

Any person or organization from whom a **Named Insured** leases equipment, but only with respect to liability for **bodily injury**, **property damage** or **personal and advertising injury** caused, in whole or in part, by the **Named Insured's** maintenance, operation or use of such equipment, provided that the **occurrence** giving rise to such **bodily injury**, **property damage** or the offense giving rise to such **personal and advertising injury** takes place prior to the termination of such lease.

#### E. Lessor of Land

Any person or organization from whom a **Named Insured** leases land but only with respect to liability for **bodily injury**, **property damage** or **personal and advertising injury** arising out of the ownership, maintenance or use of such land, provided that the **occurrence** giving rise to such **bodily injury**, **property damage** or the offense giving rise to such **personal and advertising injury** takes place prior to the termination of such lease. The coverage granted by this paragraph does not apply to structural alterations, new construction or demolition operations performed by, on behalf of, or for such additional insured.

#### F. Lessor of Premises

An owner or lessor of premises leased to the **Named Insured**, or such owner or lessor's real estate manager, but only with respect to liability for **bodily injury**, **property damage** or **personal and advertising injury** arising out of the ownership, maintenance or use of such part of the premises leased to the **Named Insured**, and provided that the **occurrence** giving rise to such **bodily injury** or **property** 

damage, or the offense giving rise to such **personal and advertising injury**, takes place prior to the termination of such lease. The coverage granted by this paragraph does not apply to structural alterations, new construction or demolition operations performed by, on behalf of, or for such additional insured.

#### G. Mortgagee, Assignee or Receiver

A mortgagee, assignee or receiver of premises but only with respect to such mortgagee, assignee or receiver's liability for **bodily injury**, **property damage** or **personal and advertising injury** arising out of the **Named Insured's** ownership, maintenance, or use of a premises by a **Named Insured**.

The coverage granted by this paragraph does not apply to structural alterations, new construction or demolition operations performed by, on behalf of, or for such additional insured.

#### H. State or Governmental Agency or Subdivision or Political Subdivisions - Permits

A state or governmental agency or subdivision or political subdivision that has issued a permit or authorization but only with respect to such state or governmental agency or subdivision or political subdivision's liability for **bodily injury**, **property damage** or **personal and advertising injury** arising out of:

- 1. the following hazards in connection with premises a **Named Insured** owns, rents, or controls and to which this insurance applies:
  - a. the existence, maintenance, repair, construction, erection, or removal of advertising signs, awnings, canopies, cellar entrances, coal holes, driveways, manholes, marquees, hoist away openings, sidewalk vaults, street banners, or decorations and similar exposures; or
  - b. the construction, erection, or removal of elevators; or
  - c. the ownership, maintenance or use of any elevators covered by this insurance; or
- 2. the permitted or authorized operations performed by a **Named Insured** or on a **Named Insured**'s behalf.

The coverage granted by this paragraph does not apply to:

- a. Bodily injury, property damage or personal and advertising injury arising out of operations performed for the state or governmental agency or subdivision or political subdivision; or
- b. Bodily injury or property damage included within the products-completed operations hazard.

With respect to this provision's requirement that additional insured status must be requested under a written contract or agreement, the Insurer will treat as a written contract any governmental permit that requires the **Named Insured** to add the governmental entity as an additional insured.

#### I. Trade Show Event Lessor

- 1. With respect to a **Named Insured's** participation in a trade show event as an exhibitor, presenter or displayer, any person or organization whom the **Named Insured** is required to include as an additional insured, but only with respect to such person or organization's liability for **bodily injury**, **property damage** or **personal and advertising injury** caused by:
  - a. the Named Insured's acts or omissions; or

- **b.** the acts or omissions of those acting on the **Named Insured's** behalf, in the performance of the **Named Insured's** ongoing operations at the trade show event premises during the trade show event.
- 2. The coverage granted by this paragraph does not apply to **bodily injury** or **property damage** included within the **products-completed operations hazard**.

#### J. Vendor

Any person or organization but only with respect to such person or organization's liability for **bodily injury** or **property damage** arising out of **your products** which are distributed or sold in the regular course of such person or organization's business, provided that:

- 1. The coverage granted by this paragraph does not apply to:
  - **a. bodily injury** or **property damage** for which such person or organization is obligated to pay **damages** by reason of the assumption of liability in a contract or agreement unless such liability exists in the absence of the contract or agreement;
  - b. any express warranty unauthorized by the Named Insured;
  - **c.** any physical or chemical change in any product made intentionally by such person or organization;
  - **d.** repackaging, except when unpacked solely for the purpose of inspection, demonstration, testing, or the substitution of parts under instructions from the manufacturer, and then repackaged in the original container;
  - **e.** any failure to make any inspections, adjustments, tests or servicing that such person or organization has agreed to make or normally undertakes to make in the usual course of business, in connection with the distribution or sale of the products;
  - f. demonstration, installation, servicing or repair operations, except such operations performed at such person or organization's premises in connection with the sale of a product;
  - **g.** products which, after distribution or sale by the **Named Insured**, have been labeled or relabeled or used as a container, part or ingredient of any other thing or substance by or for such person or organization; or
  - **h. bodily injury** or **property damage** arising out of the sole negligence of such person or organization for its own acts or omissions or those of its employees or anyone else acting on its behalf. However, this exclusion does not apply to:
  - (1) the exceptions contained in Subparagraphs d. or f. above; or
  - (2) such inspections, adjustments, tests or servicing as such person or organization has agreed with the **Named Insured** to make or normally undertakes to make in the usual course of business, in connection with the distribution or sale of the products.
- 2. This Paragraph J. does not apply to any insured person or organization, from whom the **Named Insured** has acquired such products, nor to any ingredient, part or container, entering into, accompanying or containing such products.
- 3. This Paragraph J. also does not apply:

- a. to any vendor specifically scheduled as an additional insured by endorsement to this Coverage Part;
  - **b.** to any of **your products** for which coverage is excluded by endorsement to this **Coverage Part**; nor
  - c. if bodily injury or property damage included within the products-completed operations hazard

is excluded by endorsement to this Coverage Part.

#### K. Other Person Or Organization / Your Work

Any person or organization who is not an additional insured under Paragraphs A. through J. above. Such additional insured is an **Insured** solely for **bodily injury**, **property damage** or **personal and advertising injury** for which such additional insured is liable because of the **Named Insured's** acts or omissions.

The coverage granted by this paragraph does not apply to any person or organization:

- 1. who is specifically scheduled as an additional insured on another endorsement to this Coverage Part; nor
- 2. for **bodily injury** or **property damage** included within the **products-completed operations hazard** except to the extent all of the following apply:
  - a. this Coverage Part provides such coverage;
  - b. the written contract or agreement described in the opening paragraph of this ADDITIONAL INSUREDS Provision requires the Named Insured to provide the additional insured such coverage;
     and
  - c. the **bodily injury** or **property damage** results from **your work** that is the subject of the written contract or agreement, and such work has not been excluded by endorsement to this **Coverage**Part.
- 2. ADDITIONAL INSURED PRIMARY AND NON-CONTRIBUTORY TO ADDITIONAL INSURED'S INSURANCE
- **A.** The **Other Insurance** Condition in the **COMMERCIAL GENERAL LIABILITY CONDITIONS** Section is amended to add the following paragraph:

If the **Named Insured** has agreed in writing in a contract or agreement that this insurance is primary and non-contributory relative to an additional insured's own insurance, then this insurance is primary, and the Insurer will not seek contribution from that other insurance. For the purpose of this Provision **2.**, the additional insured's own insurance means insurance on which the additional insured is a named insured.

**B.** With respect to persons or organizations that qualify as additional insureds pursuant to paragraph 1.K. of this endorsement, the following sentence is added to the paragraph above:

Otherwise, and notwithstanding anything to the contrary elsewhere in this Condition, the insurance provided to such person or organization is excess of any other insurance available to such person or organization.

3. BODILY INJURY - EXPANDED DEFINITION

Under **DEFINITIONS**, the definition of **bodily injury** is deleted and replaced by the following:

**Bodily injury** means physical injury, sickness or disease sustained by a person, including death, humiliation, shock, mental anguish or mental injury sustained by that person at any time which results as a consequence of the physical injury, sickness or disease.

#### 4. BROAD KNOWLEDGE OF OCCURRENCE/ NOTICE OF OCCURRENCE

Under CONDITIONS, the condition entitled **Duties in The Event of Occurrence**, **Offense**, **Claim or Suit** Condition is amended to add the following provisions:

#### A. BROAD KNOWLEDGE OF OCCURRENCE

The Named Insured must give the Insurer or the Insurer's authorized representative notice of an occurrence, offense or claim only when the occurrence, offense or claim is known to a natural person Named Insured, to a partner, executive officer, manager or member of a Named Insured, or to an employee designated by any of the above to give such notice.

#### **B. NOTICE OF OCCURRENCE**

The Named Insured's rights under this Coverage Part will not be prejudiced if the Named Insured fails to give the Insurer notice of an occurrence, offense or claim and that failure is solely due to the Named Insured's reasonable belief that the bodily injury or property damage is not covered under this Coverage Part. However, the Named Insured shall give written notice of such occurrence, offense or claim to the Insurer as soon as the Named Insured is aware that this insurance may apply to such occurrence, offense or claim.

#### 5. BROAD NAMED INSURED

**WHO IS AN INSURED** is amended to delete its Paragraph 3. in its entirety and replace it with the following:

**3.** Pursuant to the limitations described in Paragraph **4.** below, any organization in which a **Named Insured** 

has management control:

- a. on the effective date of this Coverage Part; or
- **b.** by reason of a **Named Insured** creating or acquiring the organization during the **policy period**, qualifies as a **Named Insured**, provided that there is no other similar liability insurance, whether primary, contributory, excess, contingent or otherwise, which provides coverage to such organization, or which would have provided coverage but for the exhaustion of its limit, and without regard to whether its coverage is broader or narrower than that provided by this insurance.

But this BROAD NAMED INSURED provision does not apply to:

- (a) any partnership or joint venture; or
- (b) any organization for which coverage is excluded by another endorsement attached to this Coverage

Part.

For the purpose of this provision, and of this endorsement's **JOINT VENTURES / PARTNERSHIP / LIMITED LIABILITY COMPANIES** provision, management control means:

- **A.** owning interests representing more than 50% of the voting, appointment or designation power for the selection of a majority of the Board of Directors of a corporation, or the members of the management board of a limited liability company; or
- **B.** having the right, pursuant to a written trust agreement, to protect, control the use of, encumber or transfer or sell property held by a trust.
- **4.** With respect to organizations which qualify as **Named Insureds** by virtue of Paragraph **3.** above, this insurance does not apply to:
  - a. bodily injury or property damage that first occurred prior to the date of management control, or that

first occurs after management control ceases; nor

- **b. personal or advertising injury** caused by an offense that first occurred prior to the date of management control or that first occurs after management control ceases.
- 5. The insurance provided by this **Coverage Part** applies to **Named Insureds** when trading under their own names or under such other trading names or doing-business-as names (dba) as any **Named Insured**should choose to employ.

#### 6. ESTATES, LEGAL REPRESENTATIVES, AND SPOUSES

The estates, heirs, legal representatives and **spouses** of any natural person **Insured** shall also be insured under this policy; provided, however, coverage is afforded to such estates, heirs, legal representatives, and **spouses** only for **claims** arising solely out of their capacity or status as such and, in the case of a **spouse**, where such **claim** seeks **damages** from marital community property, jointly held property or property transferred from such natural person **Insured** to such **spouse**. No coverage is provided for any act, error or omission of an estate, heir, legal representative, or **spouse** outside the scope of such person's capacity or status as such, provided however that the **spouse** of a natural person **Named Insured** and the **spouses** of members or partners of joint venture or partnership **Named Insureds** with respect to such **spouses**' acts, errors or omissions in the conduct of the **Named Insured's** business.

#### 7. EXPECTED OR INTENDED INJURY - EXCEPTION FOR REASONABLE FORCE

Under COVERAGES, Coverage A – Bodily Injury And Property Damage Liability, the paragraph entitled Exclusions is amended to delete the exclusion entitled Expected or Intended Injury and replace it with the following:

This insurance does not apply to:

#### **Expected or Intended Injury**

**Bodily injury** or **property damage** expected or intended from the standpoint of the **Insured**. This exclusion does not apply to **bodily injury** or **property damage** resulting from the use of reasonable force to protect persons or property.

#### 8. IN REM ACTIONS

A quasi *in rem* action against any vessel owned or operated by or for the **Named Insured**, or chartered by or for the **Named Insured**, will be treated in the same manner as though the action were *in personam* against the **Named Insured**.

## 9. INCIDENTAL HEALTH CARE MALPRACTICE COVERAGE

Solely with respect to **bodily injury** that arises out of a **health care incident**:

A. Under COVERAGES, Coverage A – Bodily Injury And Property Damage Liability, the Insuring Agreement is amended to replace Paragraphs 1.b.(1) and 1.b.(2) with the following:

**b.** This insurance applies to **bodily injury** provided that the professional health care services are incidental

to the Named Insured's primary business purpose, and only if:

- (1) such bodily injury is caused by an occurrence that takes place in the coverage territory.
- (2) the **bodily injury** first occurs during the **policy period**. All **bodily injury** arising from an **occurrence** will be deemed to have occurred at the time of the first act, error, or omission that is part of the **occurrence**; and
- B. Under COVERAGES, Coverage A Bodily Injury And Property Damage Liability, the paragraph entitled Exclusions is amended to:

i. add the following to the Employers Liability exclusion:

This exclusion applies only if the **bodily injury** arising from a **health care incident** is covered by other

liability insurance available to the **Insured** (or which would have been available but for exhaustion of its

limits).

ii. delete the exclusion entitled Contractual Liability and replace it with the following:

This insurance does not apply to:

#### **Contractual Liability**

the **Insured's** actual or alleged liability under any oral or written contract or agreement, including but not

limited to express warranties or guarantees.

iii. add the following additional exclusions.

This insurance does not apply to:

#### **Discrimination**

any actual or alleged discrimination, humiliation or harassment, that includes but shall not be limited to **claims** based on an individual's race, creed, color, age, gender, national origin, religion, disability, marital status or sexual orientation.

#### **Dishonesty or Crime**

Any actual or alleged dishonest, criminal or malicious act, error or omission.

#### Medicare/Medicaid Fraud

any actual or alleged violation of law with respect to Medicare, Medicaid, Tricare or any similar federal, state or local governmental program.

#### **Services Excluded by Endorsement**

Any health care incident for which coverage is excluded by endorsement.

- C. **DEFINITIONS** is amended to:
- i. add the following definitions:

**Health care incident** means an act, error or omission by the **Named Insured's employees** or **volunteer workers** in the rendering of:

- a. professional health care services on behalf of the Named Insured or
- **b.** Good Samaritan services rendered in an emergency and for which no payment is demanded or received.

**Professional health care services** means any health care services or the related furnishing of food,

beverages, medical supplies or appliances by the following providers in their capacity as such but solely

to the extent they are duly licensed as required:

- a. Physician;
- b. Nurse;
- c. Nurse practitioner;
- d. Emergency medical technician;
- e. Paramedic;
- f. Dentist;
- g. Physical therapist;
- h. Psychologist;
- i. Speech therapist;
- j. Other allied health professional; or

**Professional health care services** does not include any services rendered in connection with human clinical trials or product testing.

ii. delete the definition of occurrence and replace it with the following:

Occurrence means a health care incident. All acts, errors or omissions that are logically connected by any common fact, circumstance, situation, transaction, event, advice or decision will be considered to constitute a single occurrence;

iii. amend the definition of Insured to:

- a. add the following:
- the Named Insured's employees are Insureds with respect to:
  - (1) bodily injury to a co-employee while in the course of the co-employee's employment by the Named Insured or while performing duties related to the conduct of the Named Insured's business; and
  - (2) bodily injury to a volunteer worker while performing duties related to the conduct of the Named Insured's business;

when such **bodily injury** arises out of a **health care incident**.

- the Named Insured's volunteer workers are Insureds with respect to:
- (1) bodily injury to a co-volunteer worker while performing duties related to the conduct of the Named Insured's business; and
- (2) bodily injury to an employee while in the course of the employee's employment by the Named Insured or while performing duties related to the conduct of the Named Insured's business;

when such bodily injury arises out of a health care incident.

- b. delete Subparagraphs (a), (b), (c) and (d) of Paragraph 2.a.(1) of WHO IS AN INSURED.
- c. add the following:

Insured does not include any physician while acting in his or her capacity as such.

**D.** The **Other Insurance** condition is amended to delete Paragraph **b.(1)** in its entirety and replace it with the following:

#### Other Insurance

#### b. Excess Insurance

(1) To the extent this insurance applies, it is excess over any other insurance, self insurance or risk

transfer instrument, whether primary, excess, contingent or on any other basis, except for insurance

purchased specifically by the **Named Insured** to be excess of this coverage.

#### 10. JOINT VENTURES / PARTNERSHIP / LIMITED LIABILITY COMPANIES

WHO IS AN INSURED is amended to delete its last paragraph and replace it with the following:

No person or organization is an Insured with respect to:

- the conduct of any current or past partnership or joint venture that is not shown as a Named Insured in the Declarations: nor
- the conduct of a current or past limited liability company in which a Named Insured's interest does/did not rise to the level of management control;

except that if the **Named Insured** was a joint venturer, partner, or member of such a limited liability company, and such joint venture, partnership or limited liability company terminated prior to or during the **policy period**, then such **Named Insured** is an **Insured** with respect to its interest in such joint venture, partnership or limited liability company but only to the extent that:

- a. any offense giving rise to personal and advertising injury occurred prior to such termination date, and the personal and advertising injury arising out of such offense, first occurred after such termination date:
- b. the bodily injury or property damage first occurred after such termination date; and
- **c.** there is no other valid and collectible insurance purchased specifically to insure the partnership, joint venture or limited liability company.

#### 11. LEGAL LIABILITY - DAMAGE TO PREMISES

A. Under COVERAGES, Coverage A – Bodily Injury and Property Damage Liability, the paragraph entitled Exclusions is amended to delete the first paragraph immediately following subparagraph (6) of the Damage to Property exclusion and replace it with the following:

Paragraphs (1), (3) and (4) of this exclusion do not apply to **property damage** (other than damage by fire) to premises rented to the **Named Insured** or temporarily occupied by the **Named Insured** with the permission of the owner, nor to the contents of premises rented to the **Named Insured** for a period of 7 or fewer consecutive days. A separate limit of insurance applies to Damage To Premises Rented To You as described in **LIMITS OF INSURANCE**.

B. Under COVERAGES, Coverage A – Bodily Injury and Property Damage Liability, the paragraph entitled Exclusions is amended to delete its last paragraph and replace it with the following:

Exclusions **c**. through **n**. do not apply to damage by fire to premises while rented to a **Named Insured** or temporarily occupied by a **Named Insured** with permission of the owner, nor to damage to the contents of premises rented to a **Named Insured** for a period of 7 or fewer consecutive days.

A separate limit of insurance applies to this coverage as described in the **LIMITS OF INSURANCE** Section.

- **C. LIMITS OF INSURANCE** is amended to delete Paragraph **6.** (the Damage To Premises Rented To You Limit) and replace it with the following:
  - 6. Subject to Paragraph 5. above, (the Each Occurrence Limit), the Damage To Premises Rented To You

Limit is the most the Insurer will pay under **COVERAGE A** for **damages** because of **property damage** 

to:

- a. any one premises while rented to a Named Insured or temporarily occupied by a Named Insured
- with the permission of the owner; and

**b.** contents of such premises if the premises is rented to the **Named Insured** for a period of 7 or fewer consecutive days.

The Damage To Premises Rented To You Limit is \$500,000. unless a different Damage to

**Premises** 

Rented to You Limit is shown in the Declarations.

- **D.** The **Other Insurance** Condition is amended to delete Paragraph **b.(1)(a)(ii)**, and replace it with the following:
- (ii) That is property insurance for premises rented to a **Named Insured**, for premises temporarily occupied by the **Named Insured** with the permission of the owner; or for personal property of others in the **Named Insured's** care, custody or control;
- **E.** This Provision 11. does not apply if liability for damage to premises rented to a **Named Insured** is excluded by another endorsement attached to this **Coverage Part**.

#### 12. MEDICAL PAYMENTS

**A. LIMITS OF INSURANCE** is amended to delete Paragraph **7.** (the Medical Expense Limit) and replace it with the following:

- 7. Subject to Paragraph 5. above (the Each Occurrence Limit), the Medical Expense Limit is the most the Insurer will pay under Coverage C Medical Payments for all medical expenses because of bodily injury sustained by any one person. The Medical Expense Limit is the greater of:
  - (1) \$15,000 unless a different amount is shown here: @@@@@@@@@@@@@@@; or
  - (2) the amount shown in the Declarations for Medical Expense Limit.
- B. Under COVERAGES, the Insuring Agreement of Coverage C Medical Payments is amended to replace Paragraph 1.a.(3)(b) with the following:
  - **(b)** The expenses are incurred and reported to the Insurer within three years of the date of the accident;

and

This Paragraph B. does not apply to medical expenses incurred in the state of Missouri.

#### 13. NON-OWNED AIRCRAFT

Under COVERAGES, Coverage A – Bodily Injury and Property Damage Liability, the paragraph entitled Exclusions is amended as follows:

The exclusion entitled Aircraft, Auto or Watercraft is amended to add the following:

This exclusion does not apply to an aircraft not owned by any Named Insured, provided that;

- 1. the pilot in command holds a currently effective certificate issued by the duly constituted authority of the United States of America or Canada, designating that person as a commercial or airline transport pilot;
- 2. the aircraft is rented with a trained, paid crew to the Named Insured; and
- 3. the aircraft is not being used to carry persons or property for a charge.

#### 14. NON-OWNED WATERCRAFT

Under COVERAGES, Coverage A – Bodily Injury and Property Damage Liability, the paragraph entitled

**Exclusions** is amended to delete subparagraph (2) of the exclusion entitled **Aircraft**, **Auto or Watercraft**, and replace it with the following.

This exclusion does not apply to:

- (2) a watercraft that is not owned by any Named Insured, provided the watercraft is:
  - (a) less than 75 feet long; and
  - (b) not being used to carry persons or property for a charge.

#### 15. PERSONAL AND ADVERTISING INJURY -DISCRIMINATION OR HUMILIATION

- **A.** Under **DEFINITIONS**, the definition of personal and advertising injury is amended to add the following tort:
- · Discrimination or humiliation that results in injury to the feelings or reputation of a natural person.
- B. Under COVERAGES, Coverage B Personal and Advertising Injury Liability, the paragraph entitled Exclusions is amended to:
  - delete the Exclusion entitled Knowing Violation Of Rights Of Another and replace it with the following:

This insurance does not apply to:

#### **Knowing Violation of Rights of Another**

**Personal and advertising injury** caused by or at the direction of the **Insured** with the knowledge that the act would violate the rights of another and would inflict **personal and advertising injury**. This exclusion shall not apply to discrimination or humiliation that results in injury to the feelings or reputation of a natural person, but only if such discrimination or humiliation is not done intentionally by or at the direction of:

- (a) the Named Insured; or
- **(b)** any **executive officer**, director, stockholder, partner, member or manager (if the **Named Insured** is

a limited liability company) of the Named Insured.

2. add the following exclusions:

This insurance does not apply to:

#### **Employment Related Discrimination**

Discrimination or humiliation directly or indirectly related to the employment, prospective employment,

past employment or termination of employment of any person by any Insured.

**Premises Related Discrimination** 

**discrimination or humiliation** arising out of the sale, rental, lease or sub-lease or prospective sale, rental, lease or sub-lease of any room, dwelling or premises by or at the direction of any **Insured**.

Notwithstanding the above, there is no coverage for fines or penalties levied or imposed by a governmental entity because of discrimination.

The coverage provided by this **PERSONAL AND ADVERTISING INJURY –DISCRIMINATION OR HUMILIATION** Provision does not apply to any person or organization whose status as an **Insured** derives solely from

- Provision 1. ADDITIONAL INSURED of this endorsement; or
- attachment of an additional insured endorsement to this Coverage Part.

#### 16. PERSONAL AND ADVERTISING INJURY - LIMITED CONTRACTUAL LIABILITY

A. Under COVERAGES, Coverage B –Personal and Advertising Injury Liability, the paragraph entitled

**Exclusions** is amended to delete the exclusion entitled **Contractual Liability** and replace it with the following:

This insurance does not apply to:

#### **Contractual Liability**

Personal and advertising injury for which the Insured has assumed liability in a contract or agreement.

This exclusion does not apply to liability for damages:

- (1) that the Insured would have in the absence of the contract or agreement; or
- (2) assumed in a contract or agreement that is an **insured contract** provided the offense that caused such **personal or advertising injury** first occurred subsequent to the execution of such **insured contract**. Solely for the purpose of liability assumed in an **insured contract**, reasonable attorney fees and necessary litigation expenses incurred by or for a party other than an **Insured** are deemed to be **damages** because of **personal and advertising injury** provided:
  - (a) liability to such party for, or for the cost of, that party's defense has also been assumed in such

insured contract; and

- (b) such attorney fees and litigation expenses are for defense of such party against a civil or alternative
- dispute resolution proceeding in which covered damages are alleged.
- **B.** Solely for the purpose of the coverage provided by this paragraph, **DEFINITIONS** is amended to delete the

definition of insured contract in its entirety, and replace it with the following:

**Insured contract** means that part of a written contract or written agreement pertaining to the **Named Insured's** business under which the **Named Insured** assumes the tort liability of another party to pay for **personal or advertising injury** arising out of the offense of false arrest, detention or imprisonment. Tort liability means a liability that would be imposed by law in the absence of any contract or agreement.

- C. Solely for the purpose of the coverage provided by this paragraph, the following changes are made to the Section entitled SUPPLEMENTARY PAYMENTS COVERAGES A AND B:
- 1. Paragraph 2.d. is replaced by the following:

**d.** The allegations in the **suit** and the information the Insurer knows about the offense alleged in such

suit are such that no conflict appears to exist between the interests of the Insured and the interests

of the indemnitee:

2. The first unnumbered paragraph beneath Paragraph 2.f.(2)(b) is deleted and replaced by the following:

So long as the above conditions are met, attorneys fees incurred by the Insurer in the defense of that indemnitee, necessary litigation expenses incurred by the Insurer, and necessary litigation expenses incurred by the indemnitee at the Insurer's request will be paid as **defense costs**. Notwithstanding the provisions of Paragraph **e.(2)** of the Contractual Liability exclusion (as amended by this Endorsement), such payments will not be deemed to be **damages** for **personal and advertising injury** and will not reduce the limits of insurance.

D. This PERSONAL AND ADVERTISING INJURY - LIMITED CONTRACTUAL LIABILITY Provision does not apply if Coverage B —Personal and Advertising Injury Liability is excluded by another endorsement attached to this Coverage Part.

#### 17. PROPERTY DAMAGE - ELEVATORS

A. Under COVERAGES, Coverage A – Bodily Injury and Property Damage Liability, the paragraph entitled

Exclusions is amended such that the **Damage to Your Product** Exclusion and subparagraphs (3), (4) and

- (6) of the **Damage to Property** Exclusion do not apply to **property damage** that results from the use of elevators.
- **B.** Solely for the purpose of the coverage provided by this **PROPERTY DAMAGE ELEVATORS** Provision, the **Other Insurance** conditions is amended to add the following paragraph:

This insurance is excess over any of the other insurance, whether primary, excess, contingent or on any other basis that is Property insurance covering property of others damaged from the use of elevators.

#### **18. SUPPLEMENTARY PAYMENTS**

The section entitled SUPPLEMENTARY PAYMENTS - COVERAGES A AND B is amended as follows:

- A. Paragraph 1.b. is amended to delete the \$250 limit shown for the cost of bail bonds and replace it with a \$5,000. limit; and
- **B.** Paragraph **1.d.** is amended to delete the limit of \$250 shown for daily loss of earnings and replace it with a \$1,000. limit.

#### 19. PROPERTY DAMAGE - PATTERNS MOLDS AND DIES

Under COVERAGES, Coverage A – Bodily Injury and Property Damage Liability, the paragraph entitled

**Exclusions** is amended to delete subparagraphs (3) and (4) of the Exclusion entitled **Damage to Property**, but

only with respect to patterns, molds or dies that are in the care, custody or control of the **Insured**, and only if

such patterns, molds or dies are not being used to perform operations at the time of loss. A limit of insurance of

\$25,000 per policy period applies to this PROPERTY DAMAGE - PATTERNS MOLDS AND DIES coverage, and this limit:

A. is included within the General Aggregate Limit as described in LIMITS OF INSURANCE; and

**B.** applies excess over any valid and collectible property insurance available to the **Insured**, including any deductible applicable to such insurance; the **Other Insurance** condition is changed accordingly.

#### 20. UNINTENTIONAL FAILURE TO DISCLOSE HAZARDS

If the Named Insured unintentionally fails to disclose all existing hazards at the inception date of the Named

Insured's Coverage Part, the Insurer will not deny coverage under this Coverage Part because of such failure.

#### 21. WAIVER OF SUBROGATION - BLANKET

Under CONDITIONS, the condition entitled Transfer Of Rights Of Recovery Against Others To Us is amended to add the following:

The Insurer waives any right of recovery the Insurer may have against any person or organization because of payments the Insurer makes for injury or damage arising out of:

- 1. the Named Insured's ongoing operations; or
- 2. your work included in the products-completed operations hazard.

However, this waiver applies only when the **Named Insured** has agreed in writing to waive such rights of recovery in a written contract or written agreement, and only if such contract or agreement:

- 1. is in effect or becomes effective during the term of this Coverage Part; and
- 2. was executed prior to the **bodily injury**, **property damage** or **personal and advertising injury** giving rise

to the claim.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.

CNA74872XX\_012015 Policy: 6016940273 Effective: 6/1/2017

CNA71526XX (Ed. 10/12)

#### ADDITIONAL INSURED ENDORSEMENT – CONTRACTUAL OBLIGATION

It is understood and agreed that this endorsement amends the BUSINESS AUTO COVERAGE FORM as follows:

# SCHEDULE Name of Additional Insured Person or Organization

1. Paragraph A.1. Who Is An Insured of Section II – LIABILITY COVERAGE is amended to include as an

additional insured the person or organization scheduled above, but only if you are required by "written contract" to make that person or organization an additional insured under this policy.

- 2. The insurance provided to the additional insured is limited as follows:
- **a.** The person or organization is an additional insured only with respect to "bodily injury" or "property damage"

arising out of a covered "auto" and caused by your negligent acts or omissions or the negligent acts or

omissions of someone, other than the additional insured, for whom you are legally liable.

**b.** The person or organization is not an additional insured for the person or organization's own acts or missions,

nor those of anyone, other than you, for whom the person or organization is legally liable.

**c.** We will not provide the additional insured any broader coverage or any higher limit of liability than the least

that is:

- (1) Required by the "written contract"; or
- (2) Afforded to you under this policy.
- 3. Condition 2. Duties In the Event of Accident, Claim, Suit or Loss of Section IV BUSINESS AUTO

CONDITIONS is amended to add the following conditions applicable to the additional insured:

An additional insured under this endorsement will as soon as practicable:

a. Give us written notice of an "accident" which may result in a claim or "suit" under this insurance, and of

any claim or "suit" that does result;

- **b.** Agree to make available any other insurance the additional insured has for a loss we cover under this policy;
- c. Send us copies of all legal papers received, and otherwise cooperate with us in the investigation, defense, or settlement of the claim or "suit"; and

**d.** Tender the defense and indemnity of any claim or "suit" to any other insurer or self insurer whose policy or

program applies to a loss we cover under this policy. But if the "written contract" requires this

insurance to

be primary and non-contributory, this provision **d.** does not apply to insurance on which the additional

insured is a Named Insured.

We have no duty to defend or indemnify an additional insured under this endorsement until we receive

from the additional insured written notice of a "suit."

4. Only for the purpose of the insurance provided by this endorsement, **SECTION V** – **DEFINITIONS** is

amended to add the following definition:

"Written contract" means a written contract or written agreement that requires you to make a person or

organization an additional insured under this policy, provided the contract or agreement.

- 1. Is currently in effect or becomes effective during the term of this policy; and
- 2. Was executed prior to the accident for which the additional insured seeks coverage under this policy.

All other terms and conditions of the Policy remain unchanged.

Policy No: 6016940239

Effective Date: 6/1/2017

Insured Name: ACTIVE Network, LLC

CNA71526XX (Ed. 10/12)

Material used with permission of ISO Properties, Inc