Transportation for Seniors and People With Disabilities

City of Alameda Transportation Program Plan for Seniors and People with Disabilities Fiscal Year 2018/2019

Funded by Measures B and BB

## Agenda

- Service Overview
- Recommended Program
- Budget
- Planning Process Overview



## Service Overview

- Alameda Loop Shuttle
- Subsidized Taxi Services
- Scholarship Programs
- Group Trips
- Capital Investments
- Customer Service/Outreach
- Management



## Alameda Loop Shuttle Status

- Increased Shuttle Service Frequency (Oct 31, 2017)
- Rebranded shuttle name as
 "Alameda Loop Shuttle"



## Alameda Loop Shuttle Status (cont.)



## Taxi Service Status

- Increased Premium taxi subsidy to 70 percent per trip
- Secured local Alameda taxi service provider



## Taxi Services - Trips/Month



## Scholarship Programs

- Assists with taxi services
- Provides AC Transit bus passes - EasyPass - for Alameda Point Collaborative

Boardings - Alameda Pt Collaborative<br>EasyPass Program




## Recommended Program

- Alameda Loop Shuttle
- Marketing rebranded and more frequent service
- Smart phone app for real-time shuttle location
- Taxi Services
- Marketing/outreach
- Smart phone app for real-time
 taxi location


## Recommended Program (cont.)

- Scholarship Program
- Continue taxi subsidies and Alameda Point Collaborative bus passes

- Expand the free bus pass program to Alameda Housing Authority properties
- Group Trips
- Continue current trips



## Recommended Program (cont.)

- Capital Program
- Cross Alameda Trail
- Bus benches at shuttle and bus stops
- Flashing beacon at Mastick Senior Center
- Outreach/Marketing
- Website/press releases
- Presentations/orientations
- Advertisements/banners
- Shuttle schedules
- Brochures/mailings
- Program incentives

Alameda Loop Shutte

This Is How We Roll!

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SHUTTLE STOP
TUESDAY 8:30 AM TO 4 PM
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For schedule information
(510) 747-7513
www.AlamedaLoopShuttle.com

## Budget

## Revenues

| Measure B/BB | $\$ 357,109$ <br>  <br> East Bay Paratransit <br> Tickets |
| :--- | ---: |
| đxi buchers | $\$ 6,000$ |
| Total revenues | $\$ 12,000$ |
| Expenditures | $\$ 1,075,109$ |
| Management |  |
| Customer Service | $\$ 43,666$ |
| Trip Provision | $\$ 46,020$ |
| Capital | $\$ 295,423$ |
| Total Expenditures | $\$ 590,000$ |
| (Reserves | $\$ 975,109$ |
| 100,000$)$ |  |

## Planning Process Overview

- Survey (December 2017/January 2018)
- Commissions (February/March 2018)
- Transportation Commission
- Commission on Disability Issues
- Recreation and Park Commission
- Social Service Human Relations Board
- Submit Program Plan (March 2017)


## Transportation for Seniors and People with Disabilities MMNMAJaMnedลParatransitucorn

Transportation for Seniors and People With Disabilities

## Contact Information:

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