

Do you have any additional input or suggestions that you would like the City to consider? (832 responses)

Support the Program

I love LimeBike. I know others are supportive but indifferent to voicing their opinion. Think twice about listening to the nay sayers.
I love limebikes and seeing people use them all over smiling!
I love seeing people on the bikes as I walk or when I need to drive out of town.
I love seeing the bikes everywhere! Keep the program :-)
I love the bikes. Hope you continue to support!
I love the convenience of dockless bikes. I use them when I need to get somewhere quickly, or accompany my children as they ride somewhere. As a long distance runner, I appreciate the safety net the bikes provide if I can't finish a run and am far from my house.
I love the idea
I love the inventiveness of this program, and I hope it continues. It's a perfect fit for a town like Alameda!
I love the lime bikes! I only wish that the distribution points that they relocate the bikes to were more spread out. Sometimes I'll see 5-8 bikes on one corner. I wish that there could instead be 2-3 bikes in three different locations (especially if one of those locations was close to my house!). Thanks!
I love the program, anything to get people out and about and reduce traffic is a bonus!
I love the program.
I LOVE these please keep them!! They are definitely a step in the right direction to reduce traffic, improve health, create community, and help the environment! Thank you!!
I love this idea, while I haven't used them yet I plan too. Just waiting for warmer weather!
I LOVE this program and hope it stays in Alameda forever.
Absolutely ♥️☐ This service please keep it!
Absolutely love limebikes. When someplace is difficult to park, it's been a lifesaver to be able to bike there and not worry. Never more than a block walk to get a bike. Always in good condition. Fully support.
Alameda is the perfect place for bike shares and I am fully supportive!
Allowing new and innovative mobility options to be tested and used in Alameda is great. The city should be applauded for their efforts so far, and encouraged do to more!
Although I can't use the bikes, my husband does and likes them, so thanks.
Although I haven't used LimeBike - I think it's a great alternative to driving - esp in a city like ours
Although using it rarely myself, it seems to encourage a lot more folks to bike. Love it!
As a former avid cyclist, now ore recreational, I love seeing the bikes around. Most especially seeing the kids riding to and from school. I do think the new riders need to be educated on proper parking and rules of the road. I also think all us drivers need to be educated on rules of sharing the road with cyclists. I don't even know proper way to deal with bike lanes when wanting to turn and it will block the bike path. Bottom line: more bikes. More cycling education for all.
Bikesharing is a good match with the Harbor Bay ferry.
Biking in Alameda is great!
don't eliminate it just try to address concerns ...its' great
Don't let the grumps win
Don't listen to the grouches! LimeBike is super useful to those of us who live car-free in Alameda.
Excellent program. Walnut Creek is starting to use it
Best new thing in Alameda for a long time, please continue

City of Alameda Dock-less Bike Share Community Survey (2018)

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Best thing that's happened to biking in alameda in years! Keep them
Good program [Two responses]
Great addition to Alameda and less traffic for everyone.
Great concept. It would be great to somehow teach users and non-users to not abuse the bikes
Great for the community! Very user friendly and convenient.
Great initiative I just don't how messy the city became with it.
Great program [Two responses]
Great program although the bikes themselves can be difficult to adjust (seat height).
Great program, great idea for a community like Alameda.
Great program, hope it continues and if it does I will remain a customer...especially if some taller seats become available
Great program. Keep it up
Having LimeBikes puts our city ahead of the curve. This service is obviously valued by those that use it and I appreciate having LimeBike as a healthy, economical, and ecologically progressive option to get around the city. I can enjoy bike paths and parts of the city I wouldn't have visited otherwise. Please keep LimeBike going!
Funding the continued use & expansion of Lime Bikes is good for the city, environment, and will help deal with congestion as the city tries to build too many new commercial & residential units. Soon the city will be in daily gridlock if expansion continues. An island has only so much space.
Glad to see someone is trying out "ideas" long adopted by other countries that have been successful.
Go green alameda!
I don't see many bikes parked in a matter that impedes walking or driving. It's a great program and I strongly encourage the city to stay with it.
I am totally supportive. I think this is a great, community building program, by helping people get around town while reducing traffic. Please keep it!
I appreciate the City making these bikes available. I hope some sort of dockless bike sharing program because the norm in Alameda
I appreciate the City's involvement with LimeBike and hope it continues to grow.
I didn't initially like the bikes left around on streets, but I got used to it and I actually like that they are there if I decide to ride one.
I don't got any other ideas about the lime bike business. I really think its a great service to all people who live in alameda for in case they need to ride a bike. To me its such a great tool and awesome idea
Love Lime Bike! Let's keep it going.
Love Lime Bike! Please keep it!
Love Lime Bikes [Three responses]
I find the bikes cheerful and they appear to be well-maintained and functional. I have not yet used one, but would. My teenaged daughter has used them to get around town. It is reassuring to me that this option exists for her, when her own bike, a public bus, or a private car are unavailable. They have been parked by my house and I have no objection to that. Mostly, they appear to be used responsibly. As best I can tell, the company responsible has been neatly and intelligently moving them to places where they are needed on a daily basis. As long as those conditions continue (useful, attractive, well-maintained, and actively distributed bikes) I think they make a great addition to the transportation options available to Alamedans. The City's process to support starting this and to get public feedback is an admirable example of smart, responsive local government. Thanks - John Baum
I fully support any new ideas that reduce vehicle traffic and encourage biking on the island!

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I have and use my own bike so I don't use bike shares. But I see a ton of kids and even whole families out biking on lime bikes now and I know I could use it to get somewhere quickly when I don't have my bike with me, instead of driving. Great way to get people biking instead of driving in Alameda and seems well used.
I have heard a lot of "trash talk" about the Limebikes on Nextdoor. I was skeptical about the pilot until I read all the great information about the project on the city's website. It really seems like a win-win opportunity for Alameda. I don't know how to best get that information out to the nay-sayers, but it could be an important part of community outreach.
I have heard plenty of complaints about the bikes, but I have also seen a great deal of use. People tend to like to complain. I hope the usage data is closely evaluated as I hope it proves our town needs a bike share like this!
I haven't personally used LimeBike, but I like that it provides a convenient way to get around town!
I haven't used one yet mostly due to having a toddler in tow but I very much like the idea
I heart LimeBike, it's better and cheaper than Ford Bikes
I hope this program stays. It's green, affordable transportation. I seriously can't believe so many people criticize this program. The bikes are cute and exercise is a good thing!
I hope you continue the program!
I know that a lot of people have opinions on this but the program is great and a great way for those of us that can't afford a car to get around. But fall for the NIMBY comments.
I like having the bikes around and I hope they stay
I like that one can do a one way trip. Great for when the bus fails to show up.
I like that the bikes are a cute, lime green; that they have baskets and that the company is small (unlike the ugly Ford bikes in SF)
I like the bikes
I like the bike share. It gives the town a small town feel, where you can bike anywhere and implies trust in neighbors when the bikes are out for anyone to share.
I like to visit Alameda, for food, drink, recreation. Dockless bikes would help me get around and is so ideal compared to cars
I like that I see all different ages on these bikes, people with groceries, books, just fooling around. I also see it as a way to get kids to school versus walking...especially if their parent(s) leave early. (s)
I love it. It is one more transportation choice that gets people out of their cars, and reduces parents' driving trips.
I love LimeBike and it has improved my exercise habits! I love that I can just find a bike and go on a nice bike ride!
I love Limebike but sometimes when I try to locate a bike on GPS it's either in someone's house or sometimes thrown in the water. Tough to patrol that but the bike locations being unreliable for those reasons are sometimes discouraging.
I love LimeBike, especially since it is a donation to the citizens of Alameda by venture capitalists.
I own my own bike and ride it regularly, so I won't be using the service, myself. But I would love to see it given the chance to really catch on.
I really like the option and expect I will use in the future.
I really LOVE that these bikes are offered for our use. I have used them to get my son or his friend home from school. I have used them to ride home from a bike repair place when I drop my regular bike off at the shop. I find the convenience to be outstanding. My brother used one when he visited over Christmas to ride over to my house from where he was staying. Let's keep them in Alameda!! And I like the colors a lot, BTW.
I ride a LimeBike to and from the ferry everyday. Please expand bike share in Alameda.
I smile when I see the lime bikes in use around town

City of Alameda Dock-less Bike Share Community Survey (2018)

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I strongly support ALL green measures taken by the city, and anything that helps reduce what has become a horrendous traffic problem in town.
I support this program. All my family members have used LimeBike which has reduced my chauffeur duties!
I think it is a good program - I own my bike but for those who don't it is a good program
I think it is a very positive program.
I think it is great how quickly Alameda has embraced the bike share program. I see them being used all over the island.
I think it's an awesome program we should continue!
I think its a great idea for a town like Alameda.....we should do more innovative things like this.
I think LimeBikes are a great idea and a good fit for Alameda, and hope they stay.
I think that the bikeshare program is great and offers our residents yet another option to get around the island.
I think the Lime Bike program is great. After a few hiccups in the beginning, the company has done a great job keeping the bikes out of driveways and walking paths. Keep up the good work.
I think the program fits Alameda and should be continued.
I think the program is a great idea that's a bit rough around the edges. Mainly because of people who use the bikes and don't have a regard for others.
I think Limebikes is a creative solution to providing easy and fun transportation options.
I think limebikes, like the beach bike path, make our city more fun.
I think they are great!
I think this is a good start, and a step in the right direction for the environment.
I think this is a great program and would love to see it continue. It does so much for our community it so many ways.
I think this is a great program. I have not tried it yet as I have a bike but it seems very popular and what little inconvenience there is that others may complain about (I have heard people say the bikes are unsightly) are minor compared to the benefits of the program.
I think this is a great way to add alternative transportation options within Alameda. I hope the city addresses congestion going in/out of Alameda with similarly creative and non-car focused solutions.
I think this is a wonderful addition to our community. While other have expressed their displeasure with the color/design of the bikes, I think it's a cheerful breath of fresh air that makes me smile every time I see one!
I think this is truly one of the most innovative, community friendly programs I have ever seen implemented. I see kids riding them to and from school, people using them to get to the ferry (since parking is COMPLETELY inadequate in Harbor Bay), people using them for recreation and pleasure riding. Please do continue the program!
I think this program is inspired.
I would be very disappointed to see limebikes leave the island!
I'm 67 and have medical issues that make unsafe for me to ride a bike but it gives me great pleasure seeing so many people enjoying this program. I hope you continue to sponsor it.
I'm 74 yrs. old and I love the idea of Lime bikes, don't let them slip away.
I'm sorry that some people seem to be upset by the sight of the bikes around town - I find them attractive. Alameda is a perfect place for occasional bikers, and anything that encourages people to ride is OK by me. Would love to see older folks (like me!) using them for shopping, or just to get around, as is common in many European countries. Keep 'em!
I'm very happy to have LimeBike in Alameda!
I'm glad Alameda is considering car-less transportation options.

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In addition to the above positive aspects, bike sharing allows people to share resources and reduce personal consumption. Please keep Lime Bike in Alameda
It's a good program, reduces traffic & pollution and people need to relax & appreciate it for what it is.
It's a great program!
It's an excellent program for our growing city
It's great, please continue.
It's just one more reason to love Alameda. I live near Lake Merritt and I'm in Alameda all the time.
It's a great program!
It's a great program, it reduces carbon emissions and is convenient for trips within Alameda. Please don't listen to the NIMBYs who complain about the bikes!
It's amazing and we should keep
It's easy for people to complain via various forums. I just hope the usage data is heavily considered and shows what a vital asset bike share is to Alameda.
It's a great program, please continue.
It is a fantastic program regardless of problems which can be corrected! Thank you Alameda
It is great!!! Keep up the good work.
It is really wonderful to see the bikes everywhere, but indeed a few are parking them recklessly. This affects public opinion I am sure. I hope solutions can be found. Am guessing there is a way to link users to bikes and that users who are not considerate can be denied access? That might be more trouble than it's worth though. Hope things work out for Lime Bike!
Just to keep them! I ride them all the time and I'd miss them if they were gone!
Keep coming up with ideas to reduce car traffic.Good job
keep it going!
Keep it going. It's a great thing for any city.
Keep it up! This is a great effort to reduce use of cars in Alameda.
Keep it up, Finally a great solution to reduce traffic and unnecessary emissions besides providing an alternative transportation.
keep it!
keep like... our next generation is showing us the way forward. they will be sharing cars soon.
Keep LimeBike it's very positive for Alameda!!! I have seen all the complaints about how the bikes are parked and fallen over. Maybe get better/longer kickstands.
keep on doing! limebike is awesome.
Keep supporting ideas that get Alamedans out of cars and onto public transportation!
keep the bikes! my friends were walking home the other day and saw the bikes and ride home. i think they are great!
Keep the limebikes!
Keep the program going it is a plus to the city
Keep the program. Forget all the old kurmudgeny people who say it's an eyesore. It's a cheap and easy way to explore and get around the island. My only request is that they do a better job grouping them together. Thanks for this pilot test and I hope it continues!
Keep them!
Keep them! I hope the company succeeds. I own a bike so I ride my own usually, but it's a great way for visitors to ride with us.

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Keep these please! I love this and have used them to meet my family in the island when we need to meet later. It reduces one car on the trip. I LimeBike to destination and hop in family car across town. Awesome! Useful!
Keep this option open!!! Thank you
Keep trying new ideas.
Keep up the bike-friendly work!
Let's keep this going!
Like the dockless. People are learning. The random and inconvenient parking of bikes has improved significantly since the program started.
Lime bikes are awesome!
Limebike is a fantastic step forward.
LimeBike is great - pls continue this great service for Alameda.
LimeBike is great. I'd love to see some stats on usage in Alameda.
Love these bikes. Please keep them.
Love these. Please Keep them!
Love this program! Thanks for bringing it to Alameda. The bikes are cheerful & upgrade the appearance of our city.
Love it!
Love it. Please continue.
Love lime bike!
Love riding and seeing others on LimeBikes -- please keep it going!
Love seeing Lime Bike around Alameda. Spotting the bikes has become a fun car game with our kids.
Love seeing so many teens on these bikes. Would like them not to end up in Oakland. Maybe locks when they go through the tube? or over the bridge?
Love that you are creatively working on environmentally friendly transportation for our city!!!
Love the connection the bikes provide to public transit (specifically the ferry). Also like that they have a low-income option. I hope the low-income option is being supported and marketed to the people who need it.
Love the idea - just don't want them blocking sidewalks!
LOVE the Lime Bikes. Please keep this great service!
Love the LimeBike program, please do consider keeping it! If complaints arise, it's not the program fault rather individuals. Highly recommend taking a free class with Bike East Bay for training - https://bikeeastbay.org/
Love the LimeBikes!
Love them !
Love them!! Great alternative to local buses.
love the program GET MOTOR SCOOTERS
LimeBikes are one of the coolest things Alameda has done. Keep them!
Love seeing the brightly colored bikes~parked courteously!
It is great system
None - it's been an awesome improvement for Alameda!
None of these things bother me, I have no problem with the program
None, I love LimeBike!!!
None. I love them and think they're a boon for our community
This is an innovative and important initiative that has little in the way of downside.

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Nope! I Like those bikes!
Nope, but the program is a good one.
Nope, just love having them around.
Nope. It's great, hope it continues - seems very useful to me.
Not at this time. I love the idea of limebike and I hope it continues!
Please keep bike share. It is fantastic for the community.
Please keep it! I and so many of my friends tried riding again—so fun! So easy! So nice to just drop and go again and again
Please keep LimeBike in Alameda! We just need more of them on the west end :)
Please keep Limebike in Alameda. Yes it isn't perfect, but it is an addition to our wonderful community
Please keep Limebike. Being able to get around town on bikes and not worrying about them getting stolen is the absolute best.
Please keep LimeBike. I've also tried Ford GoBike, but I prefer LimeBike.
Please keep limebikes!
Please keep the bike share. I think it is awesome for Alameda!
Please keep the bikes. It makes me so happy to see people using them.
Please keep the dockless version! Thanks
Please keep them
Please keep them! Fantastic option for getting around, particularly so I don't have to go back to my own bike and see if it's been stolen.
Please keep them, we love seeing teens on them!
Please keep them. Every time I see one it makes me smile. When family and friends visit they love to use them.
Please keep this idea. Hundreds of cities make it work and it really helps people be more active and independent. We can succeed too!
Please keep this uniquely affordable program.
No, I love the bikes
Nothing is perfect. But this is a great program.
Nothing specific, just: my wife and I absolutely love the service. We use it, we love seeing people use it, we think it is good for the community!
Thank you for asking for our opinion!
Thank you for bringing this program to Alameda. I only don't use LimeBike because I ride my own bike here. I hope others that don't have that option are finding LimeBikes to be affordable and fun. I love that they have baskets.
Thank you for piloting these bikes!
Thank you for the lime bikes!
Thank you for this option and I hope it continues!
Thank you for your continuing support of bicycles in Alameda.
Thank you to our City leaders for this innovative and terrific program. Another reason I love Alameda!
Thanks for keeping up with new transit options!
Thanks for limebikes
Thanks for trying this out!
Thanks to all for initiating and supporting this program.

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Please continue lime bikes!! The fast and easy use is perfect for our island
Please continue the Limebike program. I live in west Alameda where there is very limited public transit to Oakland (and the BART line that takes me to work). Limebike makes the transition from bus stop to home quicker.
Please continue to have a dockless bicycle program it is extremely convenient to those of us who don't drive the dockless system is very important because it is much more convenient
Please continue with this bike program.
Please do not get rid of this program. Our family loves it and it's amazing for people who rent and don't have places to store bikes or can't afford one.
Please don't get rid of them! We are loving them! Makes Alameda feel even more like a "community"!
Please make the program permanent!! The city needs to show more leadership in getting people out of cars. This is the perfect first, small, step. We're an island-we should be much MORE aggressive in discouraging SOV driving. Bike share (docked and dockless) is a no-brainer!!
Please please help this company be profitable and stay.
Please please please continue this program! It's been such a godsend and I love using lime bikes and seeing others enjoying them too. :) I will be heartbroken if this program does not continue. It's so good for our little island city.
Please retain the program, it allows flexibility for one way trips and short hops.
I think its a great system.
Nothing. I seriously think it's a great program.
I really love them and being a local dog trainer I also use them to ride with client's while training! pretty cool!
I have no complaints. This is a wonderful idea!
I haven't noticed bikes in anyone's way on sidewalks. Am pleased with everything I've seen.
I like everything about them . So sad there are people who have suspicious thoughts
I like them.
I can't think of anything I dislike. I think it is wonderful.
I dislike hearing people talk bad about LimeBikes in alameda simply because it's new and different, and folks aren't ready for change.
I don't use the bikes. But, keep it going.
I don't see any negatives here. This is all just great! My wife and I used the bikes, and it was cheap, fast and easy. Used them several times now. And the app is really easy and works really we..
Put this survey on Nextdoor.com to collect more feedback. I love Lime Bikes!
Really like the concept and price point.
I am 100% happy with the Lime Bikes program.
I am entirely happy with the program.
It provides my adult neighbors with more options. I don't use them.
It's not really of any use to me but I like that it's an option for those who need it
Overall Excellent! Please approval for the future!!
More bikes means cars are more aware of bikers. We need to do everything we can to promote biking
I have just signed up and look forward to using them. I am 70 years old and like the idea of these bikes in our Island City!
I don't ride but would if I could.
If it helps others, I'm ok with the bikes.

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I'm glad to see anything that gets more people biking
I am disabled and can not ride a bike but I enjoy seeing others!
I don't ride bikes, but I appreciate that there is a benefit to others.
In theory bike share is a good idea
I love them
I ride my own bike, but enjoy seeing others riding
It's great just seeing them. It seems odd that some are so concerned about them. Are they safe. They are in Oakland. Why care. There's a company and it's their job to make it work
it's like fun and exercise
I have two little toddlers so can't use the program right now, but can't wait to use it once they are older! Love having bike access across the island, especially since public transit assumes that folks want to leave Alameda. All routes are targeted towards going on and off the island. It requires a minimum of two buses to cross from high street to Webster, three if I want to reach Main Street ferry! With AC transit missing the mark on the island demographic (many folks work from home or are retired, thus have no desire to leave the island)— Alameda should focus more on expanding the free shuttle and bike share programs, maybe even offer a trolley for those with kids!
You all are doing great! Keep up the good work.
You can tell that the the project is made with a lot of love
Yes please. Continue it. We have a transit problem in this town. Any way to reduce cars is a win.
Yes. Don't listen to the complainers. These bikes are great, color and all !!!
This was a great idea
Though i personally haven't used one (ride my own bike a lot around town), I think they are a great idea to promote biking in Alameda.
This program makes me love living here!
This type of public-private partnership is exactly the direction a forward-looking and citizen focused city should embrace. While I'm physically challenged in riding bikes, I believe this is a great asset for Alameda
Very cool program - I like how it represents Alameda as friendly, healthy and carbon free! Please continue and add more bikes!!
We (family & neighbors) LOVE LimeBikes! If the city stops the program, we *will* remember at election time.
This is a great option for frequent travelers to the Bay area. I used limebike everyday to commute to the ferry building. It was the reason I chose to stay in Alameda over SF
This is a great pilot program and I really hope it will continue.
This is a great program and i hope it continues. I live in 94577 and ride with alameda residents frequently
This is a great program and I look forward to it continuing.
This is a great program, please continue
This is a great project. Please keep. Seeing kids and adults using them is a joy
This is a great service. Hopefully the minor kinks can be worked out so the program can continue.
This is a progressive program and I feel very strongly this has been a benefit in Alameda. There are people riding bikes now that wouldn't have otherwise been riding.
This is a wonderful service.
This kind of program makes Alameda a better place to live. Thanks for piloting it. I certainly hope the program continues.

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<p>This product is great and I am happy Alameda city government was forward thinking enough to work with LimeBike. I have heard people complain about these bikes being ugly and always point out that I find the power lines running everywhere overhead to be much uglier. These bikes are great and we should be encouraging more biking in Alameda. We already have way too many cars and should not be increasing population if we can't do it without adding more cars to the road.</p>
<p>These bikes are wonderful. People seem to be unnerved that they are dockless and complain about the change. I think they are way more convenient than docks. So far there has always been one nearby when I have needed it. As people are more familiar they are parking them better and I don't see very many parked in a poor manner any longer. I am so happy we have them.</p>
<p>These bikes feel transformative for the community — I've loved seeing people of all ages, but especially teens, find freedom and happiness biking around Alameda.</p>
<p>The color is fine.</p>
<p>The dockless feature is so very cool</p>
<p>The fact that they're dockless is great. The Ford bike docks in Oakland are obstructing parking and the flow of traffic.</p>
<p>The Lime bike program is terrific.</p>
<p>The City should support this more with funds if need be.</p>
<p>The City needs to get serious about offering alternative transportation. With the number of new residents the Island will soon take on, the City has to be open to Lime Bikes and anything any other viable alternatives to minimize traffic</p>
<p>So easy and convenient, particularly for those without a car. This helps our kids most, plus it saves time over walking.</p>
<p>So fun! Thank you for providing fun, new ways to move around the island!</p>
<p>So so glad to have lime bike! Thank you for the courage to try it and be a part of progress to a good future!</p>
<p>The bikes are super cute! it's great to see older kids ride bikes!</p>
<p>The bikes have added a great element of whimsy - seeing them "randomly" parked. I would say users should be reminded to park them to the side, not in the middle of a sidewalk.</p>
<p>There's too many meme haters- great program, keep it up.</p>
<p>Think it's generally a good idea.</p>
<p>This concept works in other cities. I think it is a great idea for Alameda.</p>
<p>The most vocal people are probably the most negative! Many of us really love this program.</p>
<p>There are several kids on my street that use the bikes. That is great.</p>
<p>As an Oaklander who frequently visits Alameda for shopping and eating in your beautiful city, I love being able to park my car and bike around. It's great!</p>
<p>I prefer the Lime Bike concept over the more common "Ford" ones that are in many cities with the docks, but both are great!</p>
<p>If a dockless bike program can't work, please instigate an alternate bike sharing program with docks. Bike sharing is perfect for Alameda!</p>
<p>Love that they are dockless! Love the bright color. Love that they are allowing me to get rid of our old, unused, space-taking bikes because we can just grab a LimeBike when needed, and not worry about it's upkeep</p>
<p>Thank you so much for doing this! Please, please please continue it - we love Lime bikes!</p>
<p>I'd much rather have a toppled limebike blocking a fraction of the sidewalk than a car/truck blocking the whole thing. I think they're an asset for the city and have come in useful on a couple occasions.</p>
<p>Surveys often get the people who are most passionately against something. Many, many people are "fine" with LimeBike, not necessarily passionate about it but they think it's a good resource. Those people probably aren't</p>

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filling out surveys, but they like the system. Also, please find bikes that are being collected in backyards or garages and bring them back to public availability.
It adds great charm to our City. Other cities are jealous. Add more bikes!!!
It bring families & friends to town
Sad that they are controversial and they give people something to complain about. IMO, the benefits outweigh the negative perceptions.
Lime Bike in Alameda is a great idea, it may take some time to completely catch on but i think it has gotten some good traction in the last 6 months.
I like them - I'm really glad that Alameda is doing this. I wish the bikes were more comfortable but mostly I ride my own anyway. But everyone once in a while it has been handy to have a one way bike available to close up the last mile travel I need.
It's winter. It's just going to get more popular when the weather gets warmer!!! Great program!!!
I think it's great. We also need clarification that it's ok to take them to BART or a Ford Go Bike location (switch transportation mode in Oakland). I was skeptical about docked, but it's worked well, has had a lot of use, very few issues with inappropriate parking, and I have used it to go out when I otherwise would not have gone out.
Keep up the good work on piloting innovative green programs! Proud to be an Alameda resident!
Keep up the good work with getting us outside and out of our cars. yay
Keep up the good work!
Provides great transportation for my Airbnb guests. It's easy for them to see and explore Alameda.

Dock the bikes/Need centralized locations

Dock 'em
Dock them like they do in SF
Docked bikes
Docking areas. The public should have voted on this issue.
Docking station bikes may be a better option
Bike docks!!!!
I actually prefer the docked bikes in Oakland: sturdier, bigger bikes, more predictable locations.
Ford Go Bike program seems to be sufficient
Ford go bike would better integrate with the oakland network
Dockless bikes are an excellent option on and around college campuses. With the traffic on Alameda they don't make sense.
Dockless is wrong approach. I work in Beijing more than half the year for past 10 years. Station less is out of control. Trust me it does not work over time. Anyone who tells you different is misleading you. Can this program. Singapore struggling too now with station less. Go with station based.
Dockless sounds nice until you look at our city. I really do not understand how Alameda can restrict what windows I put into my house, but a company can litter the sidewalks with ugly bikes. Not to mention they say in the app you have to be 16 or 18 to rent, I constantly see 12 year old kids on these.
I have lived in many cities where docked bikes have done very well. This dockless concept is fraught with issues like encroachment on private properties. A dock ensures the rider adhere to the proper location to leave the bikes. Numerous Harbor Bay Homeowners Associations will be submitting a formal letter regarding

City of Alameda Dock-less Bike Share Community Survey (2018)

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the issues we are experiencing with this dockless program. Each day we are having to move bikes from the common area to public streets. Docks conveniently located on public property is the right answer.
Being a part of the wider Ford GoBike programme, along with tidier docking stations, would be a better solution.
Consider docked bikes. These dockless are terrible.
Could the bikes have a specific docking location, similar to the set up hat Ford has with their bikes, in key pedestrian areas such as Park, Webster, and the two ferry terminals? As it stands, they are randomly scattered throughout the city when they are not being co-opted by the homeless.
Don't offer them without users properly returning them to a base area (point of pickup) because people are sadly lazy
Either get rid of them or make them park at docking stations and off the public sidewalk so that disabled people in wheelchairs can move freely on the sidewalk
Explain what is accomplished by picking up a bike anywhere, and leaving it at your destination. NO DOCK!
Find a dock station. China has some many bikes that have a huge junk pile. Search the net and you will see. I do not like to see them everywhere. Get organized
I do not prefer dockless because the bikes are all over the place including on private property, and the clutter requires a van constantly collecting and moving bikes. In a town like Alameda, having a dozen docking areas would guarantee a short walk maximum and could be carved out of parks or common space without ending up in yards and blocking sidewalks for seniors or wheelchairs.
Get the parking post use UNDER CONTROL dumped off bikes all over town is UNSIGHTLY to say the least
I have nothing against bikes. I ride to work most days. But allowing bikes to be left anywhere in residential areas is a mess.
I like the bikes. I think they should be docked, however.
I like the concept but it I don't like seeing the bikes "dumped" all over the place. I've seen a number of bikes parked and people have put their garbage in them - or they look damaged. I think it's a good idea that needs to be better developed.
I like the idea of it being dock less, but don't like it when there are multiple bikes parked in front of my house. Maybe have designated areas to park them in every neighborhood instead of allowing people to park them anywhere.
I think docking stations would improve this program. As it stands bikes are left randomly all around the city. This could be improved by docking stations.
I think most residents support the concept of bike sharing for the obvious reasons - non polluting, etc. However, I have seen how the lime bike program can get out of control in Seattle. They are piled around and left like trash - and I have seen the beginnings of it in Alameda, and it's an example of a good idea gone bad. Why can't the City approve a dock-style bike, like the Ford models? I realize that some neighborhoods don't like it, but since Alameda has that terrific mix of commercial mixed with residential, can't the docks be limited to these commercial zones? Supporters of lime bikes like the fact that one is outside their door. If the dock bikes are centered around neighborhood retail, what's the difference between that and walking a couple of blocks to an AC Transit stop? I'm not anti-bike at all, but Alameda does not have the high density urban characteristics where lime bikes make the most sense. Alameda retains enough suburban character that lime bikes look like trash.
I think there should be bike racks neatly arranged instead of bikes scattered will-nilly
I think there should be docks for the bikes throughout Alameda.
I want them to have set docking stations. Otherwise they're an eyesore to our beautiful island.

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I would be more supportive if there were dedicated places to leave the bikes so they are not all over the sidewalks.
I would be VERY supportive of a docking program like other cities have and the bikes can be parked in centralized locations.
I would prefer docking stations placed within a block of most residences, use regular debit card instead of app; maybe something similar to Clipper Card...reduced rate for seniors and those under 18. I ride my own bike and see no advantage to using Lime Bike. Also, visitors might use Lime more if registering with app was not required.
I would prefer specific locations to dock the bikes
I would prefer that the bike share become docked. I do not like the dock-less system. Much like if my kids' toys were strewn around the yard, it would look messy. Better to give the toys a place for storage, analogous to a dock for LimeBikes.
I would really love this idea if there were docks available. Three stations along shoreline, some on park st, by the libraries, shops, in popular high traffic locations. I don't like the lime bikes because they appear littered all over the city.
I would support a DOCKED bike system
I would support DOCKED bikes - not bikes that can be left anywhere!
I'd prefer it was a docked system
I'm tired of moving bikes out of sidewalk paths. Move to a docked bike system instead.
I would be much more supportive if the bikes had designated docks (That's why I answered "Somewhat against"). These bikes hanging around everywhere randomly look sloppy
If the program is continued, consider central locations for pick up and bring back, not everyone appreciates brightly colored bikes dropped off carelessly in their neighborhood . Also, why not call it a bike rent program, since ultimately someone is paying and someone is accepting that payment to have this program in Alameda ?
In support if has docks; right now, bikes are strewn around neighborhoods, in yards, etc. it's horrible
It seems people use them which is great but they are an eye sore in that they clutter the sidewalks, streets, the beach etc. They should have dock to keep them, not for people to leave wherever they want. They block the sidewalks and paths.
LB is an unfinished thought: docks are NECESSARY, because Alameda is dealing with humans, many of whom don't care where the bike is dumped after ridden. I am sick of seeing LB's all over town, like dead giant grasshoppers.
Maybe having designated bike hubs? where people can always pick up and drop off bikes on park street, south shore, webster and public parks
Try docked
Make them dockable. Dockless is turning out to bad bc the kickstands are not strong enough and break easy
My family has lived in NYC and utilized the bike-share programs there. Love the idea of a bike-share program in Alameda. Main complaint is about the dockless parking. There are bikes all over the neighborhood, blocking sidewalks, knocked over and on the ground. Would be great if they had some designated "virtual dock" areas similar to what a tradition bike-share program had.
Need a dock bike program
Need more defined parking areas-abandoned bikes are an eyesore and dangerous
They should have "docks" = parking spots, so not a hazard
My wife and I are avid bike riders in Alameda but would like to see the City explore a docked bike system.
Perhaps folks should only be allowed to park the bikes at designated ramps.

City of Alameda Dock-less Bike Share Community Survey (2018)

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Prefer bike share with docking stations - tired of seeing the bikes full of trash cluttering Park st and the sidewalks in my neighborhood
Provide specific places for the bikes for pickup & drop off
Put in a docked bike program so bikes are not left everywhere like trash
Guess I must be in the minority as I am totally against the deckles bikes all over the city. I think they should be like Oakland's Ford bikes and have a place to park them, not just willy-nilly all over, in driveways, on streets, etc.
I think bikeshare programs should be docked.
There needs to be a designated area to park these bikes. I'm sick of my sidewalk being blocked when I go for a bike ride with my kids.
Would like a more organized docking system rather than the dockless.
This is possibly the most ridiculous civic project I've ever witnessed. Bike systems with docking stations seem tidier and better maintained.
Specified parking locations, at least 10 feet back from intersections.
That the bikes can just be lefy anywhere, they end up being brightly colored litter. They need to have designated bike docks. And if you do not leave them in said docks, you get charged extra, and the company must come out and move the bikes to the docks.
There needs to be dedicated parking for these bike. The block sidewalks, driveways and I have one left right outside my garage. Was there ever an issue of people just having their own bike???
There is most likely no way to implement dockless bikes without having them strewn all over the place because there will always be bad apples. I would be very supportive of a dockable bike program. It works well in SF. However, I constantly find LimeBikes in my neighborhood blocking the sidewalks or on top of the landscaping or knocked over somewhere or taking up a spot where a person with their own bike would need to lock up. Please get rid of the LimeBikes and replace with a dockable system in order to resolve these issues. Thank you.
The bikes should be docked to make the city a safe place to life. Dockless bikes are left everywhere and are a hazard especially when it's dark.
The lime bikes clutter Park St and sidewalks where they are parked.
Please maintain and limit the number of bikes. For instance, we had a bike parked at the corner of our street without a seat for almost a month. Not good.
Provide signage and designated areas for parking the lime bikes. - Thank you
The littering of bike we are not in Europe or better yet Holland

Prefer Dockless

Don't think I'd use it if I had to return it to a specific place.
Dockless is by far a better choice than docked bikes and fits Alameda's friendly atmosphere.
Stay dockless. No go bikes.

Do you have any additional input or suggestions that you would like the City to consider? (832 responses)

Need More Bikes / Better distribution

I would like to see a few more of the bikes on the streets.
I would like to see more of them as they are very useful.
If LimeBike were better at redistributing the bikes when they've been in one location for a while, I'd be more supportive. People will leave them on the sidewalk and they'll stay there for 1+ days after it's been reported to LimeBike.
Bring in more bikes so there is a higher density
We need more bikes!!!
More bikes

Poorly-Parked Bikes

Dockless bikes are a bad concept that contribute to sidewalk clutter and create obstacles for the disabled and elderly
A lot of the time the bikes are in the way & not moved often enough.
Being married to a wheelchair user, the dock less system is too fraught with issues of bikes left clogging sidewalks/access ways. I realize probably cheaper than the docked versions, but ADA accessibility must come first.
Bike sharing is fine but these are ugly and they are just dropped everywhere blocking sidewalks and the like.
Bikes are NOT controlled. Always in peoples yard!
Bikes blocking handicapped ramps and narrow sidewalks happens very often and is the main concern
Bikes are parked on our sidewalk without any concern about someone in a wheel chair trying to use the sidewalk. A totally stupid program. Buy your own bike and use it. This just puts more trash (although brightly colored) on our streets and sidewalks.
Bikes blocking the tube are a safety issue for both cyclists and pedestrians. There is no reason to abandon a bike in the tube
Designated areas for the bikes to be picked up and returned. Bikes blocking side walks for weeks one end shouldn't be the responsibility of non bike users.
Don't block sidewalks and corner ramps that people in wheelchairs, with strollers, etc. need to be able to get around.
Discontinue the program as the bikes are left everywhere
Hate seeing limebikes blocking sidewalks or ramps - very inconsiderate for the disabled community
I think this is a good idea in thought, however often times the bikes block the sidewalks and other things.
Parking nonsense is out of control.
Please discontinue this misconceived program. I am a bike rider, but do not support the program as it is now being implemented. Unfortunately, the ability to leave the bikes anywhere brings out the worst in people and the misuse of the bikes and where they are left.
They block handicap access.
My main concern is the bikes blocking sidewalks and other walkways, or otherwise being "dumped" in random locations.
Very ugly unnecessary bikes parked illegally and insanely all over town. Blocking wheelchairs, handicapped people with walkers, how can you move a bike locked on uour private walkway by last user who cares in no

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way about who is blocked for 8 hours. I series on sidewalks speeding along Park at lunchtime. No police enforcement, groups of 4 to 7 kids pushing around the business atea of Park st.e
This program is not appropriate for this city. This program does not change user's behavior of disrespectful use, blocking public access and disabled persons rights to safe path of travel. Further, most users prefer not to complete their trip to their end destination but usually stop and park/ dump the bike some distance away from their own home and instead choose to leave the bike in front of another unassociated property, business, or home increasing frustration, poor relations between neighbours, and urban clutter. The fact that users don't park three bikes responsibly or even in front of their true destination or homes says it all. No one wants these bikes around.
These bikes are left blocking sidewalks and paths. This is a hazard for the elderly and disabled. The company should be fined each time a bike is left blocking public access. This would force lime bike to take responsibility. Any other company would be fined for doing this. Why isn't Lime bike fined for blocking public access?
The bikes are often left thrown in the ground blocking sidewalks and driveways. We already have too many cars on the narrow city streets, adding more bikes might increase more bike accidents.
The parking issue is a problem. Also, leaving the bikes on private property
Bike should be stationed where they supposed to be and out of the way of pedestrians, and not encourage kids to ride without helmets which is against the law.
I think this is a great idea. I just wish the bikes had more organized locations so they are not an eye sore all over Alameda.
If Limebikes continue, more employees needed to move bikes that are parked poorly, especially on sidewalks in residential areas
I think they are a hazard to one walking! What happened to owning your own bike! Just hope this city says nononono!!!!!!!!!!
There is occasional poor parking, but for the most part, it seems fine.
Sometimes the bicycles are not parked properly, but people should to be able to live with that fact.

Bikes are an Eyesore/Visual Clutter/Bikes Everywhere

I hope the city is getting paid well for a private company to use public sidewalks as their storefront. I find these bikes incredibly annoying and an absolute mess in our city.
I have grown tired of bikes left all over the island. They block roads, clutter lawns and are just strewn about.
I like the concept but it's a mobile tool for criminal activity furthermore it's seems to become an eye sore around the west end. These bikes are being trashed by neighborhoods kids and not well cared for
I think that the bike are an eye sore and are left at the front of driveways and corners
I would not and do not want random bikes dumped in front of my house with other random people coming to pick it up. It makes me uncomfortable and worried about security
If I left my bike on the sidewalk like a Limebike, I would get ticketed by the City for blocking egress. These bikes are a complete nuisance for those who have to constantly walk around them on public sidewalks and other locations.

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If people want to ride a bike they can get their own. And keep it off the sidewalks! Sidewalks are for pedestrians, not bike parking!
Just end the program and move on. This is an unmitigated disaster and the bikes are an eyesore. A program with bike stations might work, but if the city were to invest a nominal amount of money in bicycle parking solutions more people would be able/willing to use their own bikes.
Just too many bikes parked on every bock. Eyesore
Looks very junky parked anywhere! Hope you do away with this ridiculous program
Main concern is that bikes are parked willy-nilly
Limebike is an unfinished thought. After a ride, many people do not care how or where they dump the bike. I see LB's sitting on grass for a few days before they are removed. LB block access from curb to sidewalk for shoppers in cars. LB are ugly, and resemble giant, dead grasshoppers. I saw a young boy on one w/o a helmet: does LB care about such hazards? When a LB is not in use, it is simply garbage.
A mess all over town
They are another layer of clutter in our semi-urban landscape. They are visual pollution.
My biggest issues is the random spots people leave them around residential areas. Honestly a big eyesore for me. I feel like it almost littering.
They seem litter neighborhoods. Not becoming.
They're everywhere. A bit of a mess
Please make these bikes go away. They park those things everywhere, and they just pile up on the corner.
I think that they are distributed in a haphazard unsightly manner. It might be worth if their use actually reduces auto traffic. But it is not worth it if people are just using them to avoid walking.
They are dumped everywhere. Dislike that.
We already have a huge problem with litter, damaged property, graffiti, etc. Stray bicycles around Alameda contribute to the problem, and should be eliminated.
They are an eyesore far worse than the abandoned shopping cart problem that littered our streets in years past.
There should be more control where these bikes are left, picked up. As it stands they are an eyesore and thrown around like litter throughout our neighborhoods and streets.
These bikes are an eyesore. I rarely see people on them; they seem to be sitting more than used.
Bikes are an eyesore. People using them are extremely disrespectful about where they park them.
Please remove them. They are an eyesore, they are a danger - I rarely see anyone wearing helmets. I even ran across 2 Lime Bikes which had been abandoned/thrown in one of the Bay Farm lagoons.
Limebike is an eyesore and open gate for more dangerous riding
There's nothing I like about it, kids are riding without helmets, they are thrown all over town including laying in the Webster Tube and it takes at least 4 days to get someone to come pick them up when they are dumped next to my house/
They are a blight on our community
My biggest issues is the random spots people leave them around residential areas. Honestly a big eyesore for me. I feel like it almost littering.

Helmets

A way to incorporate helmets with lime bikes?

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Consider including adjustable helmets
Encouraging helmets, more bike lanes, and more bike education (state regulations and safety). Too many people do not realize that bikes follow similar laws as other moving vehicles. Stopping at crosswalks and lights, no riding on sidewalks, etc.
Drop it. the bikes are an eyesore and without helmets, a liability. I crashed my bike and the helmet saved me.
Having docked bikes. Busting kids for not wearing helmets so they are actually worried about it. helmets are the responsibility of parents
Helmets for youth. Enforce bike safety laws.
Helmets need to be available
Helmets? Who is liable if a child or adult gets injured? City or LimeBike?
How do we get folks to wear helmets; keep folks from damaging bikes? I hope they are here to stay these dockless bikes.
Also it is a law for kids to wear helmets and they don't wear them when riding Lime Bikes. It would be great to figure out a way for helmets to be available too.
It makes me nervous to see riders (especially young riders) riding LimeBikes without helmets. If helmets were provided or helmet wearing for riders under 18 were enforced, I would be much more supportive.
Just that how can there be a law that kids have to wear helmets and then the city goes out and encourages kids to get on a bike without helmets.
My biggest concern is riders without helmets...dangerous.
My major concern is young people riding without helmets.
need Helmets, bell/horn,
No helmets for kids are a huge issue! The only reason my kids have not been allowed to ride one.
Now that the trial period is over, I see a lot less kids fooling around riding these bikes. The kids who are riding, are riding because they are actually trying to get from point A to B. My only concern is seeing so many riders without helmets, including my own son. I have no idea how that would be resolved though. But it is largely the same issue as docked bikes, though perhaps a little less since there is the serendipitous aspect of the LimeBikes that doesn't exist as much with docked bikes. But that's what makes them so convenient!
Police need to cite under 18 riders using LimeBikes without helmets. It is a liability to have minors violating the helmet law while riding these without helmets and could come back to bite in the form of a lawsuit against both Lime Bike and the City of Alameda in the event of the death of an unhelmeted minor due to TBI while riding a Lime Bike.
Provide helmets to rent.
provide helmets with bikes
Requiring helmets defeats and undermines the spontaneous bike ride. If someone wants to wear a helmet there's nothing preventing them from doing so.
Somehow figure out how to get the kids to wear helmets!!
Yeah, my only suggestion would be figuring out a way to include helmets too.
The helmets are a big deal. Most people utilizing the bikes are kids who aren't real experienced on bikes. I've seen them blasting through stop signs and all sorts of other predictable teenage stuff, sans a helmet.
The issue of helmets. Not sure how it could work, but I think helmets are extremely important and I think this safety measure would be well served being pushed along with the lime bikes.
Huge safety concern without helmets.
The LimeBike rules of 16 or older to ride is not enforced. Kids ride without helmets more than they would if helmets were accessible.

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They just get dumped everywhere and so many kids ride without helmets.
They shouldn't be available to riders under 18 without helmets. It ya against the he law after all.
Either make helmets available or don't make rentals available to youth please.
ticket kids w/o helmets
Too many people riding them without helmets, especially kids
I have not considered the helmet issue, but that may be a safety concern.
I think the lime bikes are great! The helmet is an issue that might need to be addressed, especially for children.
Just finding a solution for the helmet problem. Can't really think of a solution for that.
Limebike is fun...perhaps urge folks (especially students) to carry a helmet if they plan to ride a limebike that day.
More helmet give aways at schools
Provide a coupon for helmet purchases.

Need Rider Education / People Not Riding Safely or Lawfully

Why no helmet on the rider in the video? teach bike rules of the road, hand signals.
Educate people to be considerate in parking the bikes
educate riders on how/where to leave bikes so not in the way of others...common courtesy
Education on where to leave bikes
Good concept but need to better communicate, encourage rider to park them in appropriate bike rack locations.
Have rider be MORE mindful, aware and responsible for bike use!
I often see LimeBike riders wearing closed ear headphones/earbuds. They are oblivious to everything around them and pose a danger to themselves, pedestrians and other cyclists. Alameda may want to consider a ban on riding with closed ear audio devices.
Please remind users to ride in the street and not on the sidewalk. My dog, when I walk him, and I have almost been hit three times.
Provide feedback to users that park poorly.
Provide require smartphone education on rules of road and bike placement otherwise fine imposed after violations; mimic zipcar method
Need more emphasis on safe bicycling, considerate biking, proper bike parking and care.
Not sure if it's practical - but some basics on bike riding safety and etiquette - a few clueless lime bike riders make all of us cyclists look bad to people in cars.
Educate children traffic rules on bikes.... police please more speed checks and not following rules please....
There seems to be too many people riding bikes on the sidewalks. I can see young kids just learning to ride sticking to the sidewalks but not adults and older kids. As a pedestrian why do I have to jump out of the way. I have had several close calls.
I wish that people on bikes would have the same set of rules as either pedestrians or drivers. Why do they have both? I see them ride against traffic and on sidewalks. They also will ride through stop signs and lights. Not sure if there is a solution but it can be unpredictable driving around bicyclists.

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Company Responsiveness/General Company Feedback

Do not allow riders who abandon bikes in unapproved locations continue to use your service.
It would be nice to see a "drop-off/pick-up" sites on map as an option. Although Limebike relocates the bikes daily. Now that the overall excitement has settled, more regular users are more aware and considerate of where the bikes are parked.
It's nice to have bikes all over and not have to dock them somewhere specific but does get a bit messy... Also, would it be possible to make them a bit noticeable- perhaps black?
Any three wheeler bikes for elder citizens?
I've noticed LimeBike maintenance workers illegally parked while fixing bikes. Ironically, they were parked in the bike lane. Workers need to obey all laws like everyone else.
Mandate the owners of Lime Bike place a deposit for the City's costs of dealing with these bikes when Lime bike goes out of business. There business model is not sustainable. The costs of maintaining the bikes and chasing them down is way to high for the business to survive. It will become a City problem shortly.

Bikes Not Maintained / Vandalized / Vandalism

Are there things that can be improved? Absolutely (maintenance being my top concern). Do the benefits (cheap, encouragement to exercise, convenient) outweigh the cons? Absolutely.
I am concerned when I see vandalized bikes.
I often get bikes with un-adjustable seats or gear shifters that don't work well.
I used lime bike 3 times. Two of the bike didn't work properly.
Just make sure that the quality of the bikes and components is monitored and maintained. I used Limebike once and saw a very corroded metal basket on the front handlebars already inside of the first few months.
Lime bike Co. should monitor their bike. We find many damaged bikes abandoned here along the Oakland side of the Estuary.
There are way too many people abusing this bikes
Need to be maintained better. Every one I rode had problems that were aggravating.
People seem to enjoy destroying the QR codes on the bikes and/or they dont work sometimes.
There must be a way to prevent the bikes from being stolen or damaged?
I see too many bikes damaged and mistreated, not LimeBike fault
I wonder how many are being lost to theft, and if this costs the city. With bike theft so high, it would seem that thieves could easily cut the locks off these bikes.
Lime bikes are ending up in Oakland (saw one at Fruitvale BART on Monday 2/26/18. They have been seen in the Oakland homeless camps. I understand some have been thrown into the lagoons. I saw one vandalized at the ferry terminal last week. I volunteer at THE CRUCIBLE in West Oakland and local kids have been coming in with Lime Bike parts on their bikes (I have a wheel to return to someone.) BIGGEST SUGGESTION IS TO CANCEL PROGRAM. AT LEAST IN BAY FARM EVERYONE HAS THEIR OWN BIKE. THERE ARE SEVERAL PLACES TO GET LOW PRICE BIKES. YOU ARE COMPETING WITH BIG 5 WHICH SELLS BIKES AND WITH THE URBAN PEDLER (I THINK) THAT HAD A BUSINESS ON THE BEACH NEAR MCDONALDS. (NOW OUT OF BUSINESS)
i hate seeing them being stolen, broken, thrown in the bay, sold, and abused by the homeless population.

Do you have any additional input or suggestions that you would like the City to consider? (832 responses)

Bicycles are not Great / Could be Easier to Use

I absolutely love the limebike program, except for the bikes themselves. The bikes are not great to ride, and too small for adults (I'm 5'10" and they are considerably too small for me). It's unfortunate how vandalized they are getting, but I think limebike is doing a fairly good job keeping them in good shape. If the bikes rode better and had a higher seat position I would be on them even more than I already am.
Bike seats to raise a little higher.
Better and more quality bikes
Getting LimeBike to provide a different body style which would be safer. I put my mom on one and she crashed. Then I tried the lime bike and they are hard to balance. My mountain bike is so much better.
How do I report bikes blocking the sidewalk so they can be promptly moved? How can they be made accessible themselves so they are not a discriminatory program?
I would love to see smaller bikes --these are hard to ride as a petite female.
I'm a tall guy, so I wish seats and handlebars went a bit higher, and that the headlights were never broken, but whatever. I like 'em.
Just what was mentioned above, that in the future it could be nice to have around two different bike heights because there are a fair amount of small adults in the bay area.
Make sure the companies are maintaining the bikes and making sure it's not going make Alameda look too messy with too many bikes that are not being used.
They are not suitable for long distance rides.
They are extremely fun and comfy to ride
Wish Bikes had more than one gear

Need for credit card or smart phone / Pricing / Mobile App

It is very hard to use as a student without a credit card to get the bike unlocked through the app
Not everyone has a smart phone. I can get a bike when it is parked in front of my home using wifi for my device. Maybe a LimeBike card like a fast trak
Maybe non app people (non droid/iPhone) users can use via something like a clipper card or fastrak system
One needs the mobile app to unlock the bike. Fine for most of us, but what if a homeless person could somehow use the bike for so cheap? Any way to help with that?
Fix the map on the app
Out of town guests found it hard to rent the bikes with only one credit card
Provide a fee or monthly membership option in the payment structure for youth, low income, or frequent riders.
The ability to preload a certain amount (like clipper) instead of using my credit card
A means to discount the price for the kids who live at APC
Clipper card access
Is it possible to link it to Clipper Card?
Subsidize Young Riders

Do you have any additional input or suggestions that you would like the City to consider? (832 responses)

If free for youth and/or low income would get more use which would be of even greater benefit to all Alamedans.
I think a discount for elders would be a good idea.
LimeBike needs to commit to turning off GPS bike tracking when a bike is in use, and only have it on when the bike is parked and other people need to find it. Also, all of the bike usage and location data needs to be made publicly available via the General Bikeshare Feed Specification format, so the city and local orgs can use it for planning purposes, so we know the ridership numbers being reported are accurate, and so the bike share operator doesn't profit by selling users' route data. The bike share operator also needs to set up permanent "pods" where bikes can always be made available, and where people can rely on them to be, in addition to the dockless distribution. Finally, there needs to be a lower cost monthly or yearly membership option, especially for low-income members. \$30/month (\$360/year) is the cheapest option offered by LimeBike currently, which is more than double GoBike's \$150/year membership. \$5/year memberships and 60-minute trip time limits for low-income individuals is preferable, with Clipper card payment & bike unlock integration.

Suggested Improvements to Operations and/or Parking

As long as almost all of the bikes end up near Park Street, the program is useless to me. My only support for the program would be if this problem is solved.
We need more of these bikes for this to work well.
Have them re parked regularly in orderly fashion, can be ugly if scattered on beach
Just try to keep them out of locked apartment complexes as that reduces the number of usable bikes
While the bikes are crowd sourced, perhaps if the Limebike company were to corral them frequently it would take away some of the negative impression. Suggestion: Perhaps Limebikes could offer a few docking areas and then offer an incentive if the bikes were parked at these areas. They could place these areas in the neighborhoods where there are more complaints about bikes parking in the sidewalk. I work in Berkeley and Oakland where they have the Ford Go Bikes. I see few people using these bikes and more people using Limebikes. Ford forces people to park in the corrals and that is a hindrance to transportation and the flexibility in how the bikes can be used.
Maybe in the future some designated parking space/spots on crowded area (park/webster st) to park the bikes.
More regulations on where these bikes are parked
Need a better way to monitor where bikes are left/located
Please get the electric assist bikes. Also like how Jump Bikes require you to attach the bike to a rack or pole instead of freestanding.
Would rather contact with the regional Ford GoBike program. LimeBike is too unreliable in terms of bike availability, and I already use Ford GoBike in SF and Oakland.
What makes Limebike unique is the flexibility in where the bike can be picked up and dropped off. Ford Go Bike one is forced to park it in there docks which restricts use. Perhaps Limebike could implement the best of both. They can provide a few places where bikes can be docked and offer an incentive (not penalty) if bike is returned to one of the corrals. I have found the limebikes to be especially useful when I am having my car serviced for the day.
To minimize theft, make them lockable to a public bicycle bike rack (like the jump bikes)
The main gripe people seem to have is the haphazard parking of these bikes. Maybe we could have "lime zones" or an education program on where to park – the app says "park in bike racks" but that would be a

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horrible idea – there isn't enough bike parking as is. Hoping the kids will soon get tired of parking the limes in "fun" ways. The bikes have often had "scronkly" gears, or the saddle adjustments are stuck. That, and in Alameda, we'd need more powerful lights on the bikes. Maybe even those silly pennant flags people put on their kids bikes? I am a huge fan of the Lime program. But general public seems to be against it. How do we change that?
Can the bikes be returned more frequently from Oakland? Just checked my app and there are 0 bikes in my neighborhood (the Fernside) but more than a dozen in the Fruitvale and over the High St Bridge. I won't be heading over there to fetch a bike even though they are closer than other lime bikes within Alameda.
City should request the limebike company to periodically drive around the Alameda to check on broken bikes, bikes parked on non-urban areas, and have bikes be reset to areas where needed.
Fines for people who vandalize the bikes.
Have the ability to switch bikes if malfunctioning
Have users leave bikes at bus stops
Having an ample supply of bikes at the ferry terminal on Main ST is a must.
Hold last riders responsible where they leave bikes, especially on private property.
I want to use it to get to the ferry, but if the ferry didn't have any when I got back, I'd be stranded. Got any solutions for that?
I would have been more supportive if i had seen the bikes picked up sooner and not ending up in lagoons, on people's lawns, blocking sidewalks, etc.
If continued, City needs to put out more info on how process works, especially about how bikes are monitored, how long one may sit around before being pick up. I like seeing the bikes around town, but would prefer that they were left in racks. They can have the look of abandoned, especially when fallen over.
If you are going to continue then there need to be more bike racks at bus stops, parks, etc where these are left. Lime Bike needs to "round up" bikes on a frequent basis (every couple days)
Less bikes. I see more bikes parked than being used.
Provide some kind of system to keep the bikes off walking paths and have them collected and reallocated more frequently.
The bikes need to be collected and "redistributed" to central locations much more frequently. Right now they are worse than litter.
Do not take away existing bike racks to use for Lemon Bikes when regular bikers need the rack.
We love the Lime Bikes. Perhaps just consequences for users who abuse the system, park blocking public ways, etc.?
Please don't encourage parking Lime Bike in bike racks - it takes spaces away from cyclists who bring their own bicycles around and bike parking is already scarce enough.
User abuse/insensitivity of the system needs to be addressed before further deployment.
People who rent these bikes don't have accountability. Create a system that instills absence of accountability and many of the issues will be resolved.
People behave badly and leave garbage and dog poop bags in the baskets. People should be charged a small fine if they park recklessly. I am sure LB can tell if a bike was parked then moved to a wreck less spot so the rider wouldn't be fined.
I think a video helping with fit would be good
Maybe a feature in the app where people can report poor parking (like across a sidewalk) and the last user of that bike will have that feedback uploaded into their user rating. In future people with high user ratings offered occasional coupon or other reward
Being able to ride bike to bart

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Coordinate and cross-promote with Capitol Corridor / San Joaquin services and also push for a region-wide 13-ish age threshold for bike share! Thanks!
Make LimeBike ban permanently users which park illegally their limebikes
Increase locations and augment the size of some bike racks. Maybe paint the concrete in certain areas where they should be parked.
City-sponsored LimeBike excursions (with an interpretive talk), e.g. 1st -Sat of each month @10am to visit Crab Cove or Spirits Alley or the new Jean Sweeney Park, etc.
Explaining how it works in the local paper might be useful so that people might understand better. For example, I was unaware that you can leave bikes in any safe place and the app tells you where they are located. A bit more press might be useful.
Maybe a few bike parking spots around bay farm.
Maybe put out there the fine if caught damaging the bikes.
Maybe to monitor if a bike is left in one particular place for too long. I've heard stories of bikes being left somewhere for days on end (though I haven't seen this to be the case myself).
Partner with Oakland and SF to make it more useable, and available in the two closest commute cities. I work in Oakland and would be more likely to use the service if I had contiguous service options on both ends of my commute.
Please stop providing income to our drug addicts & thieves in Oakland. Secure the bikes better, and ban users who ride them out of alameda. Issues warnings in the app if the user approaches a bridge to oakland.
Something like bike flow tracking would be useful, for example how many bikes end up at the Ferry terminal?

Request for Scooters/Electric Bikes/Accessible Bikes

Add scooters!
Cargo bike bikeshare
Consider electric assist bikes, like Jump! Bikes in San Francisco
Electric bikes like Jump bikes are more likely to replace car trips, not just recreational trips
Electric Scooters (look into the Bird) Santa Monica has them, fun, fast and convenient
Consider using JUMP e-bikes instead. Yeah they're a little pricer, but they're much easier to use for cross-island transit and the company is much better about maintenance
LimeBike are now trialing electric scooters in other cities. Would Alameda be open to those too? I think they would be a good addition for people who are not fans of biking (although they lack the benefit of providing exercise).
Put bikes right near schools and get lime scooters
More sharing! Alameda should stop being so conservative and embrace good things . Also the city should try the Bird (dock less scooters) the City of Santa Monica embraces it!
Please also consider electric dockless bikes such as Jump (which is doing a pilot in SF). They're fantastic.
I can only use electric bikes for medical reasons, I know electric lime bikes aren't feasible yet, but I hope they will come.
Put in LimeBike scooters and try to put more bikes near all type stuff of schools

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LimeBike Customer Service

I have found Limebike's customer service efforts to be excellent. They are very responsive and greatly appreciate when I report vandalized bikes
Lime bike should re-evaluate their customer service representatives. I observed a representative yelling at drivers while he was just standing in the middle of the street. Also, bikes are parked in the middle of the sidewalks, obstructing walkways. Bikes are unsightly and look like urban blight.
LIMEBIKE customer service is unresponsive to consumer concerns, disregards laws, and refuses to assist law enforcement.
LimeBike has been responsive to my complaints. There needs to be more education about parking — NOT in a bike lane, and not against or obstructing a bike rack! They are hard to move when locked!
Response time to lime bike when a bike sits in front of my house for days is pitiful
Their response time is also pretty crappy. I reported a damaged bike that I saw, and they didn't reply for SEVEN DAYS. No skin off my nose, but the bike was lying there, busted up, for a week.
Response time to lime bike when a bike sits in front of my house for days is pitiful

Need to Connect to BART / into Oakland

There are not deployed at Fruitvale station
It would be so much more convenient if LimeBikes were easily available at Fruitvale Bart. I recognize that Bart is in Oakland, but that "last mile" to get from the East End to Fruitvale Bart is particularly challenging, and available Lime Bikes at Bart would help for the trip home.
If we can ride Lime Bike to Fruitvale BART, it would solve a lot of parking problem.
Would be great to be able to ride between Oakland and Alameda
I think we would all like more information in regards to using the bikes if we go over to Oakland.
Just wish I could use it in Oakland and really and place with a BART station
Wish I could ride them to Oakland.
It would be nice to either have LimeBike extend to Oakland or Ford GoBike extend to Alameda so that commuting to BART stations by bike share would be possible.

General Positives

Helps normalize bike riding.
Helps people discover new businesses
Brings people to town & buy in town
It demonstrates a progressive forward thinking society
Will help with parking as city continues to build additional homes
Takes up a lot less space than all the cars parked on city streets
It draws people from outside Alameda to come visit.
It is great for when we have guests as Alameda is such a bike friendly place.
The bikes have been a great way to reduce smog from cars.

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The children need bikes.
A dock-less bike share program in Alameda is essential. My wife and I were out for a movie at Alameda Theater over the New Year's Holiday, when we returned to our auto the tires has been slashed. Of course now we needed a ride home at 10:30 on a Saturday night. Lyft car rideshare was so busy that it would have been over 30 min to get a ride. We live near Webster Street so were thinking of other options for getting home. Fortunately we spotted two Lime Bikes in the area, had heard about how easy they were to use so downloaded the app and within 10 min had set up an account. Off we went and were home 10 min later, all for \$1.00 each. What a deal! And so convenient. I personally have used a docking bike share program in San Francisco and found it limiting due to always returning the bike to a docking station and more expensive. I highly recommend continuing the Lime Bike program!
Dockless bike share is a great complement to Alameda's transit services. It is perfect for short trips where a bus is inconvenient and a car is impractical, and the bikes are perfect for Alameda's flat terrain and compact street grid.

General Comments

Alameda Blue bikes vs Lime
Address BikeLife thugs!!
Cancel the contract. It promotes theivery and degrades the safety of Alameda I grew up with for 40 years
Just get rid of all of them
City should have explain to older, less techie residents how the thing works. It could have limited pushback over stray bikes around the city.
Conplainers are often the loudest. Please consider this as you review responses.
Do not fool yourself, when the majority of riders are under age 18 there is no impact on reducing traffic congestion.
If they do not reduce auto traffic forget it.
Epecially avail near bus stops, ferries, Rockwall I have considered using them
I hope this scheme is not funded by tax payers
How much is this costing the city? The other investors dont seem like long term partners and will end up costing the city more money than lime bikes are worth
I do think the City will take care of the issues that some of us here in the Bay Farm area have disliked.
I have twice seen lime bikes at homeless encampments. Who pays for that?
I like the idea, but frankly I think the city has more pressing problems to spend money on - like basic street and sidewalk maintenance.
I use a lime bike often to go to and from charging my electric car.
I wish people would learn to be responsible when using them and return them
If you let one company in you have to let them all in. It's already a mess and makes our community look like a dump. What if we have more companies?
Introducing another vendor might help competition and improve the number of available bikes and overall features/pricing. More bikes please!
I'm fine with the LimeBikes, but I don't want any public money going to them.
1 or 2 year pilot. 6 months over winter not effective
It encourages shopping on Park and Webster Streets

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It's going to take more than a bike program to solve the traffic problems in Alameda. Focus more on traffic infrastructure issues like tunnel/bridge traffic during commute hours.
it's is a good idea, but riders do not respect the bikes or people
I've downloaded the app and will take my free ride sometime.
Look at other cities who have done this and you will see the significant problems it causes.
I do t believe lime bike didn't care for any of the above. It is simply a business that has identified a market opportunity.
Make bicyclists pay to use the streets...bike registration and they must carry insurance. We need police to ticket bicyclists for breaking the law...running red lights, not stopping AND for obstructing the flow of car traffic which they do intentionally when they ride in the middle of car lanes!
Makes Alameda feel friendlier
Maybe I missed it, but I didn't feel informed when the program started and didn't understand for awhile that it was a pay for service. I have seen many young teens riding on them and they look like they are enjoying themselves.
Pink bikes ;) lol
Overall they promote fun and healthy transportation options
They are a waste because hardly anyone uses them
We see few using it - although the bikes are left everywhere. Hard to be positive
The people complaining about them.
The O.C.A.A.E. (old, crotchety Alamedans against almost everything) complain about them
Next time the city wants to try something let the public have a say like voting on it.
People have very odd complaints about this program. Wearing helmts is rider responsibility not company for example. Why are people not as upset about all the illegal dumping of couches as opposed to limebikes on city streets?
The number of people complaining about seeing the limebikes. Holy mackerel don't these people have anything better to do?
People complaining about them
That people who perpetually complain find a way to pick on it. A bike might be parked at your driveway? Is that the same or worse as someone moved your cheese?
Our community needs to have alternative means of transportation such as bikes to relieve traffic
Is the city getting taxes for their use?
Not available in summer when I want to ride
I would use these all the time but I am usually with my baby & preschooler so can't without a seat
I see them in Oakland which means they are stolen maybe?
Please work with multiple vendors. the cities (mostly Shenzhen) that I've seen great programs, there is an abundance of bikes do to competition
We should have more options. We should add companies like ofo and SPIN.
Community whining
Drivers should be more careful around bikes
Doesn't seem to get much use
Does not reduce big problem of traffic congestion at hand
Remove some parking spaces for bike parking, Lime and otherwise.
In theory I like that it reduces car traffic but that is not my experience.

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Alamedan’s constantly complaining about this awesome bike sharing
Where will the bike graveyards be built? Sitting out in the weather 24/7 can't be good for the bikes. China has massive bike graveyards.
Will bike p/u & return stations be put-in like in Oakland? If so will Alameda pay for this or the bike comany? I would 100% be opposed to Alameda paying for any part of this whole project.
We should not give money or exclusive access to any company providing bikeshares.
Total waste of valuable funding
Remove them asap
Traffic in alameda is a problem, but, I don't think the lime-bikes are the solution
This seems like a decisive kind of thing. I hope the commission sees the usage numbers more of a signal of their success.
What is the cost to the city? Is it sustainabe? The system should be able to support itself. They're not a great ride, I can see. Although, I do see people enjoying them
So who’s responsible the next time I trip over a bike parked in the middle of the sidewalk?
The bikes just showed up one day in various areas. I did not realize until I saw this post what they were. I am used to seeing docks in other cities for their bike share programs. The bikes also tend to be in various and random locations, seemingly abandoned.
I don't live in Alameda, but completed this survey because of all of the issues we've had with Limebikes from the Alameda program being left in Oakland. (We live near Lake Merritt.) I'm not sure how to address this, but it is a huge challenge. One was abandoned in the entrance to my children's school for four days before Limebike finally came to get it. Despite the fact that Oakland is not currently participating in the trial, we see Limebikes left somewhere 3-4 times a week. I can only imagine this issue is magnified within Alameda. If you continue this program, please consider how to address this--it's an inherent challenge to dockless bikes. I much prefer docked bikes where there is a set place to return the bike, even if it does limit access points somewhat.
LimeBikes are not unsightly compared to discarded mattresses and pieces of old furniture. Those are the eyesores that somehow should be disposed of.
I don't see how LimeBikes will ever be successful due to the level of theft and vandalism they invite.
I just went to Sydney. Dont do what they did. They had 4-5 diff bike companies, so everytime I found one, it was not one I had an app for. Took the fun out of it.

Suggestions for more Bike Infrastructure and Enforcement

More bike lanes [4 responses]
More bike lanes (painted green for visibility)
More bike lanes, a bike lane to jack london square
More bike lanes, enforce the 25 mph and illegal left turns on park street
More secure bike paths, I ride my bike daily and there are too many aggressive drives. Also, like in Europe, it would be good to reduce speed limit outside of the major boulevards, within the living neighborhoods to max. 15 miles per hour and enforce the speed limit. Alameda used to be known for better traffic control.
More promotion of how to use. And get the bike lanes built on clement and encinal. the endless deliberations and the mayor's instinctive hostility to any mode of transport except cars are frustrating and discourage biking, lime or other
Please consider funding more bike lanes! Thanks for your support of cycling.

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Please build more bike lanes so that it's not so scary to bike on the roads
The bike path is in terrible shape
Please expand bike parking and bikeways
I'd like to see more dedicated bike lanes, especially on Willie Stargell Avenue, a popular route to the ferry each morning.
Please more of this, and a dedicated Bike lane on Webster, it is dangerous out there
I live in West Alameda and often want to get to Oakland (to BART, Amtrak, shopping, etc.), but won't ride through the Tube. I'd use Limebike much more if there were a better way (bridge, water shuttle) to get across the estuary.
Alameda needs more bike friendly routes/streets
Safer and more bike lanes
Also, we need safer bikeways, esp. on Tilden towards the Fruitvale Bridge.
Wider roads and more ways to get off the island. Majority of people work off the island. The bike paths in the tunnel are too small and poor air quality. More homes and apartments with the same access in and out is horrible
Add more bike racks in prime locations.
Consider installing bike racks in high bike parking areas. And/or randomly throughout city.
The city needs to account for bikes better to make this sort of system work, a.k.a. better city planning, too many dangerous intersections.
An official Limebike building, station or racks throughout the city to park bikes.
Add more bike paths to alameda. Especially bike only paths that go through the island (like ohlone parkway)
A westside connection to Oakland.
I think there should be bike racks put in at woodstock coop for limebikes and/or the little park across from monkey thai so there is some reliability and in general all over the city a place to dock them. This should cut down on the conservative aesthetically over sensitive nimby arguments against the project mostly coming from white wealthy people who don't even use them (over in west alameda the kids use them and I think its great) they need them to get to school
Better bike routes/streets. Better connection for bikes at west end to JLS.
Keep it affordable. Alameda needs to look at bike infrastructure around Alameda Point and other commute hubs by Webster and near the Posey Tube. They are very unsafe for cyclists to get from Alameda Point to Webster Street. No bike lanes on Willie Stargell or West Atlantic. Why not?
Increase number of public bike racks and public bike parking infrastructure
Create more protected bike lanes.
Enforce the no riding on the sidewalk law.
Create more dedicated bike lanes
Construct more established bike routes with signage to encourage people to not bike on the sidewalk.
I use the bikelink lockers in the parking garage. I'd like to see a couple of bikelink lockers at Kaiser and at the big shopping centers.
Establish a bike to BART shuttle with one stop somewhere on Webster street (keep it streamlines with a single stop in Alameda) with a bike hub.
More bike parking in general as well as bike friendly streets with safe biking areas are needed
More bike racks around town, particularly Park St.; more bike routes
More bike transport options to Oakland. I refuse to ride a bike through the tunnels.
More dedicated bike lanes, biker education for all alameda bikers, lights for bikes at night

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More secure bike storage so my own bike won't get stolen, more bike paths east/west to Alameda Landing
Please have the city or Limebike install bike racks to park the bikes at high traffic locations (schools, shopping centers, and transit hubs)
Please install more public bike racks throughout high-traffic areas

Other Comments (not Bike Share or Bike-Focused)

Address that signal light disaster just over the park st bridge on the Oakland side. It's got to be fixed ASAP. What a disaster. Does oakland even consider the affects this has on Alamedans. Or care? Just fix it and y'all do whatever ya want with limebikes.
Additional transportation to BART, Caltrain and ferry parking
BART on the island would be more useful
Build another bridge or tunnel to ease the traffic to/from Alameda on the west end. Reduce building until this is done!
Build more high density housing and consider a 2nd BART Tunnel
City should focus it's effort on its primary responsibilities: roads, public safety, utilities
Clean up the city and get the infrastructure in place
Discourage the two homeless encampments settling in near the entrance of the Posey tube along side Constitution
Keep up the good work on bike programs. Add public transit to the ferry..and stop moving schools around which leads to traffic congestion. And PLEASE put stop sign in at Shoreline in Kitty Hawk so no more children get run over by cars
My HOA should not be allowed to fine me for parking my own bike on my own property. Fix that problem first.
More transit options from the ferry!
Put in more electric car charging stations in places without parking fees. Also, put charging stations on Bay Farm; the parking lot at Harbor Bay Landing would be great.
Yes. Slow the housing growth. This island city can't sustain the increased vehicle volume. If you continue to add housing projects of 700 units they will not be employed here. This will add a minimum of 500 vehicles no matter what the city does. Because we are an island city there are only two viable plans to hold the traffic congestion in control. One is dramatically slow and reduce the housing increase. The other is a major increase in ferry service and terminals throughout the entire region not just Alameda.
Trolley/kid friendly service that crosses the entire city from ferry terminal to ferry terminal! Focus on the majority of residents who need to get around and enjoy the island, run errands, etc. this would also drive us to enjoy the west end if we live in the east end and vice versa. Stop assuming people want to leave the island when planning transportation options :)