

| LIBRARY SERVICES REPORT, JULY 2018 |        |           |           |                                                               |                  |                        |           |           |           |
|------------------------------------|--------|-----------|-----------|---------------------------------------------------------------|------------------|------------------------|-----------|-----------|-----------|
|                                    |        |           |           |                                                               |                  |                        |           |           |           |
| <b>Checkouts</b>                   |        | <b>16</b> | <b>17</b> | <b>18</b>                                                     | <b>Doorcount</b> |                        | <b>16</b> | <b>17</b> | <b>18</b> |
| Main                               | 41,648 | 30,181    | 27,856    |                                                               |                  | Main                   | 29,778    | 29,337    | 30,358    |
| West End                           | 3,877  | 4,604     | 4,580     |                                                               |                  | West End               | 2,879     | 3,109     | 3,219     |
| Bay Farm                           | 5,131  | 5,838     | 5,238     |                                                               |                  | Bay Farm               | 4,698     | 4,975     | 4,915     |
| Alameda Point Book Machine         | -      | -         | -         |                                                               |                  | Total                  | 37,355    | 37,421    | 38,492    |
| Total                              | 50,656 | 40,623    | 37,674    |                                                               |                  |                        |           |           |           |
|                                    |        |           |           |                                                               |                  | <b>New Borrowers</b>   |           |           |           |
| <b>Electronic Transactions</b>     |        |           |           |                                                               |                  | Adults                 | 342       | 388       | 340       |
| Database Search                    | 1,258  | 383       | 2,167     |                                                               |                  | Children               | 135       | 85        | 72        |
| Catalog Search                     | 36,028 | 34,439    | 45,689    |                                                               |                  | Total                  | 477       | 473       | 412       |
|                                    |        |           |           |                                                               |                  |                        |           |           |           |
| <b>Audio &amp; eBook Downloads</b> |        |           |           |                                                               |                  | <b>Reserves</b>        |           |           |           |
| Checkouts                          | 1,883  | 2,127     | 2,511     |                                                               |                  | Placed                 | 3,380     | 2,682     | 2,879     |
| Unique Library Patrons             | 547    | 600       | 734       |                                                               |                  | Filled                 | 5,176     | 2,614     | 2,827     |
|                                    |        |           |           |                                                               |                  |                        |           |           |           |
| <b>Reference</b>                   |        |           |           |                                                               |                  | <b>New Items</b>       |           |           |           |
| Main                               | 3,994  | 4,975     | 3,090     | (Catalogued)                                                  |                  |                        |           |           |           |
| West End                           | 791    | 763       | 543       |                                                               |                  | Adult                  | 62        | 298       | 261       |
| Bay Farm                           | 841    | 1,229     | 926       |                                                               |                  | Children's             | 139       | 167       | 207       |
| Total                              | 5,626  | 6,967     | 4,559     |                                                               |                  | Total                  | 201       | 465       | 468       |
|                                    |        |           |           |                                                               |                  |                        |           |           |           |
| <b>Internet Log-ins</b>            |        |           |           |                                                               |                  | <b>Items Withdrawn</b> |           |           |           |
| Main                               | 3,068  | 4,122     | 3,357     | (Catalogued)                                                  |                  |                        |           |           |           |
| West End                           | 307    | 422       | 395       |                                                               |                  | Adult                  | 716       | 9         | 430       |
| Bay Farm                           | 127    | 236       | 181       |                                                               |                  | Children's             | 210       | 0         | 84        |
| Wireless                           | 4,958  | 3,974     | 3,487     |                                                               |                  | Total                  | 926       | 9         | 514       |
| Total                              | 8,460  | 8,754     | 7,420     |                                                               |                  |                        |           |           |           |
|                                    |        |           |           |                                                               |                  | <b>Volunteer Hours</b> | 476       | 389       | 288       |
| <b>Computer Lab Classes</b>        |        |           |           |                                                               |                  |                        |           |           |           |
| Classes                            | 19     | 13        | 15        | 2016 open hours: Main 52 hrs/wk; WEB 30 hrs/wk; BFI 30 hrs/wk |                  |                        |           |           |           |
| Students                           | 160    | 49        | 85        | 2017 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk |                  |                        |           |           |           |
| Open Lab                           | 16     | 47        | 85        | 2018 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk |                  |                        |           |           |           |
|                                    |        |           |           |                                                               |                  |                        |           |           |           |
|                                    |        |           |           |                                                               |                  |                        |           |           |           |

| LIBRARY SERVICES REPORT, JULY 2018 (continued) |          |           |           |           |                          |                          |           |           |           |
|------------------------------------------------|----------|-----------|-----------|-----------|--------------------------|--------------------------|-----------|-----------|-----------|
| <b>Interlibrary Loan</b>                       |          | <b>16</b> | <b>17</b> | <b>18</b> | <b>Homebound</b>         |                          | <b>16</b> | <b>17</b> | <b>18</b> |
|                                                | Borrow   | 63        | 61        | 61        |                          | Patrons                  | 30        | 0         | 17        |
|                                                | Lend     | 16        | 6         | 15        |                          | Items                    | 179       | 79        | 89        |
| <b>Children's Checkout</b>                     |          |           |           |           | <b>Literacy</b>          |                          |           |           |           |
|                                                | Main     | 24,973    | 15,673    | 13,986    |                          | Tutor/student pairs      | 30        | 21        | 37        |
|                                                | West End | 2,365     | 2,428     | 2,472     |                          | Stuents awaiting tutors  | 48        | 2         | 1         |
|                                                | Bay Farm | 3,367     | 3,309     | 3,081     |                          | Active Learners          | N/A       | 72        | 81        |
|                                                | Total    | 30,705    | 21,410    | 19,539    |                          | Lab & Small Group Learne | N/A       | N/A       | 49        |
|                                                |          |           |           |           |                          | Active Volunteers        | N/A       | 48        | 57        |
| <b>Children's Circ</b>                         |          |           |           |           |                          |                          |           |           |           |
| (As a % of all circ)                           |          |           |           |           |                          |                          |           |           |           |
|                                                | Main     | 60%       | 52%       | 50%       | <b>Special Programs</b>  |                          |           |           |           |
|                                                | West End | 61%       | 53%       | 54%       |                          | Programs                 | 60        | 35        | 33        |
|                                                | Bay Farm | 66%       | 57%       | 59%       |                          | Attendance               | 813       | 1,385     | 3993*     |
|                                                | Total    | 61%       | 53%       | 52%       |                          |                          |           |           |           |
|                                                |          |           |           |           |                          | *includes summer readers |           |           |           |
| <b>Class Visits</b>                            |          |           |           |           |                          |                          |           |           |           |
|                                                | Classes  | 10        | 5         | 5         |                          |                          |           |           |           |
|                                                | Students | 187       | 108       | 119       |                          |                          |           |           |           |
| <b>Storytimes</b>                              |          |           |           |           | <b>Homework Coaching</b> |                          |           |           |           |
|                                                | Sessions | 27        | 22        | 23        |                          | Students                 | N/A       | N/A       | N/A       |
|                                                | Children | 1,135     | 779       | 967       |                          | Coaches                  | N/A       | N/A       | N/A       |
|                                                |          |           |           |           |                          | Hours of Coaching        | N/A       | N/A       | N/A       |
| <b>Self - Check</b>                            |          |           |           |           | <b>Meeting Room Use</b>  |                          |           |           |           |
|                                                | Main     | 52.3%     | 56.7%     | 57.9%     |                          | Stafford Meeting Room A  | -         | 6         | 6         |
|                                                | Bay Farm | 54.0%     | 45.4%     | 49.4%     |                          | Stafford Meeting Room B  | 3         | 4         | 5         |
|                                                | West End | 51.3%     | 52.7%     | 50.2%     |                          | Rooms A & B Combined     | 32        | 38        | 39        |
|                                                |          |           |           |           |                          | Family Study Room        | 10        | 17        | 21        |
|                                                |          |           |           |           |                          | Quiet Study Rooms (4)    | 369       | 371       | 389       |