LIBRARY SERVICES REPORT, SEPTEMBER 2018

Checkouts		**16**	**17**	**18**		**Doorcount**		**16**	**17**	**18**
	Main	25,368	25,503	23,601			Main	26,948	27,864	27,156
	West End	3,824	4,431	3,764			West End	2,789	2,745	2,948
	Bay Farm	4,811	4,811	5,181			Bay Farm	4,385	4,531	4,789
	Alameda Point Book Machine	0	0	0			Total	34,122	35,140	34,893
	Total	34,003	34,745	31,990						
						New Borrowers				
Electronic Transactions							Adults	0	354	290
	Database Search	12,541	18,345	17,169			Children	0	93	43
	Catalog Search	33,061	33,764	54,779			Total	0	447	333
Audiobook Downloads						**Reserves**				
	Checkouts	1,688	1,958	2,411			Placed	3,409	2,688	2,821
	Unique Library Patrons	499	571	734			Filled	5,176	2,547	2,789
Reference						**New Items**				
	Main	3,328	2,765	2,439		(Catalogued)				
	West End	697	845	431			Adult	309	355	458
	Bay Farm	891	949	817			Children's	90	328	261
	Total	4,916	4,559	3,687			Total	399	683	719
Internet Log-ins						**Items Withdrawn**				
	Main	3,400	3,580	3,152		(Catalogued)				
	West End	344	281	415			Adult	490	354	254
	Bay Farm	193	426	277			Children's	139	448	219
	Wireless	5,004	3,798	3,413			Total	629	802	473
	Total	8,941	8,085	7,257						
						Volunteer Hours		431	100	150
Computer Lab Classes										
	Classes	20	17	18						
	Students	90	254	107		2016 open hours: Main 52 hrs/wk; WEB 30 hrs/wk; BFI 30 hrs/wk				
	Open Lab	79	63	85		2017 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk				
						2018 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk				

LIBRARY SERVICES REPORT, SEPTEMBER 2018 (continued)

Interlibrary Loan		**16**	**17**	**18**		**Homebound**		**16**	**17**	**18**
	Borrow	62	86	78			Patrons	38	10	20
	Lend	23	14	20			Items	190	69	93
Children's Checkout						**Special Programs**				
	Main	13,905	13,223	12,527			Programs	33	28	24
	West End	2,470	2,511	1,961			Attendance	1,190	368	381
	Bay Farm	3,268	2,823	2,898						
	Total	19,643	18,557	17,386		**Literacy**				
							Tutor/student pairs	30	N/A	N/A
Children's Circ							Students awaiting tutors	57	N/A	N/A
(As a % of all circ)							Active Learners	N/A	N/A	N/A
	Main	55%	52%	53%			Lab & Small Group Learne	N/A	N/A	N/A
	West End	65%	57%	52%			Active Volunteers	N/A	N/A	N/A
7	Bay Farm	68%	59%	63%						
	Total	58%	54%	54%						
Class Visits										
	Classes	33	4	11						
	Students	374	107	234						
Storytimes						**Homework Coaching**				
	Sessions	26	19	22			Students	N/A	N/A	N/A
	Children	1,026	606	804			Coaches	N/A	N/A	N/A
							Hours of Coaching	N/A	N/A	N/A
Self - Check										
	Main	63.7%	56.3%	59.1%		**Meeting Room Use**				
	Bay Farm	53.5%	46.6%	49.8%			Stafford Meeting Room A	2	5	4
	West End	50.1%	50.7%	50.7%			Stafford Meeting Room B	5	5	5
							Rooms A & B Combined	35	50	27
							Family Study Room	13	45	27
							Quiet Study Rooms (4)	415	413	382