



*Transportation for Seniors
and People With Disabilities*

City of Alameda Transportation Program Plan for Seniors and People with Disabilities Fiscal Year 2019/2020

Funded by Measures B and BB

Agenda

- Service Overview
- Recommended Program
- Budget
- Planning Process



Service Overview

- Alameda Loop Shuttle
- Subsidized Taxi Services
- Scholarship Programs
- Group Trips
- Capital Investments
- Customer Service/Outreach
- Management

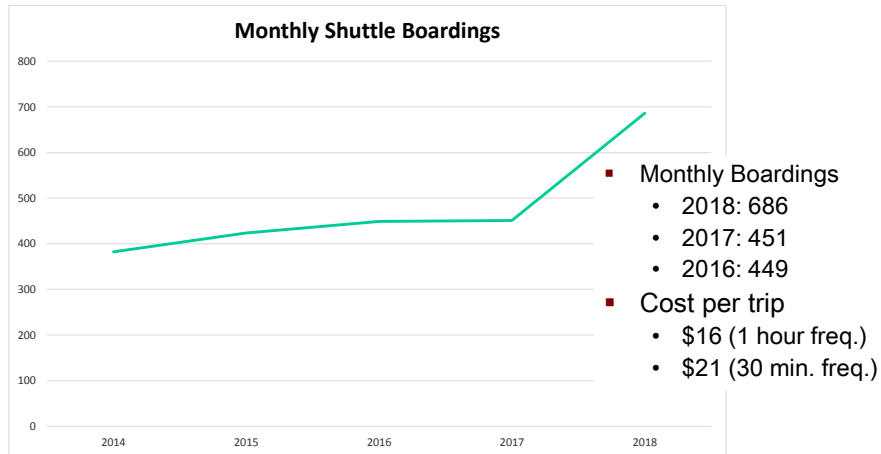


Alameda Loop Shuttle Status

- Increased Shuttle Service Frequency (Oct 31, 2017)
- Rebranded shuttle name as "Alameda Loop Shuttle"



Alameda Loop Shuttle Status (cont.)

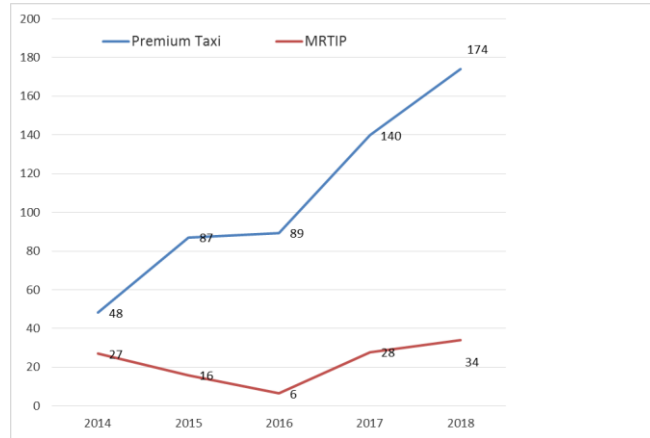


Taxi Service Status

- Local Alameda taxi provider with accessible taxis
- Negotiating emergency wheelchair breakdown service
- Exploring Uber/Lyft type shared services

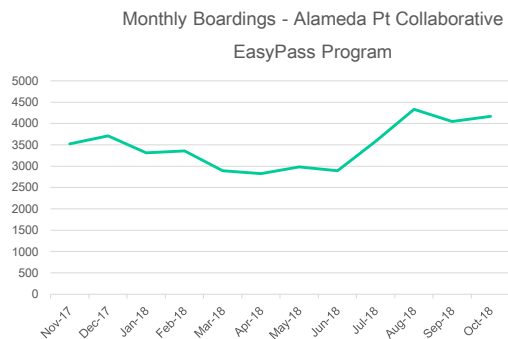


Taxi Services – Trips/Month



Scholarship Programs

- Assists with taxi services
- Provides free AC Transit bus passes – EasyPass:
 - Alameda Point Collaborative
 - Alameda Housing Authority



Recommended Program

- Alameda Loop Shuttle

- Marketing rebranded and more frequent service
- Real-time shuttle location technology



- Taxi Services

- Marketing/outreach
- Continue exploring Uber/Lyft type shared services



Recommended Program (cont.)

- Scholarship Program

- Continue taxi subsidies and free bus passes
- Add emergency wheelchair breakdown service **(NEW!)**



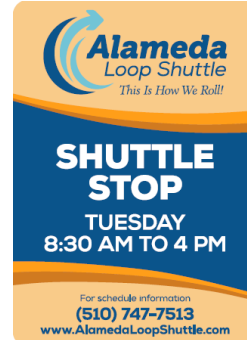
- Group Trips

- Continue current trips
 - Mastick Monthly
 - Leisure Trips
 - Skilled Nursing Home Annual Picnic



Recommended Program (cont.)

- Capital Program
 - Bus stop improvements: benches, shelters and ensure ADA compliance
- Outreach/Marketing
 - Website/press releases
 - Presentations/orientations
 - Advertisements/banners
 - Shuttle schedules
 - Brochures/mailings
 - Program incentives



Budget

Revenues

Measure B/BB	\$357,109
	(+ \$227,128 balance)
East Bay Paratransit Tickets	\$4,000
Taxi Vouchers	\$8,000
Total revenues	\$596,237

Expenditures

Management	\$66,439
Customer Service	\$38,000
Trip Provision	\$319,500
Capital	\$120,000
Total Expenditures	\$543,939
<i>(Reserves</i>	<i>\$52,298)</i>



Planning Process

- Survey (December 2018)
- Commissions (January/February 2019)
 - Transportation Commission
 - Commission on Disability
 - Recreation and Park Commission
 - Social Service Human Relations Board
- Submit Program Plan (February 2019)



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