		SERVIC	ES KEP	PORT, I	DECEMBER 2018					
Ch	eckouts	16	17	18	Doorcount	16	17	18		
	Main	20,734	22,186	22,164	Main	19,587	19,871	21,894		
	West End	2,591	3,403	3,991	West End	1,587	1,962	2,874		
	Bay Farm	3,804	4,404	4,318	Bay Farm	2,489	3,340	3,715		
	Alameda Point Book Machine	0	0	0	Total	23,663	25,173	28,483		
	Total	27,129	29,993	30,473	Total	23,003	23,173	20,103		
		,	,		New Borrowers					
Ele	ctronic Transactions				Adults	271	672	233		
	Database Search	6,496	3,483	1,323	Children	51	39	79		
	Catalog Search	20,486	45,904	43,855	Total	322	711	312		
Au	diobook Downloads				Reserves					
	Checkouts	1,689	2,104	2,696	Placed	1,886	2,080	2,760		
	Unique Library Patrons	505	639	803	Filled	2,480	2,338	2,749		
Ref	erence				New Items					
	Main	3,385	2,499	2,557	(Catalogued)					
	West End	699	582	513	Adult	46	221	503		
	Bay Farm	598	777	750	Children's	4	265	51		
	Total	4,682	3,858	3,820	Total	50	486	554		
Into	ernet Log-ins				Items Withdrawn					
	Main	2,749	3,488	2,908	(Catalogued)					
	West End	245	352	379	Adult	14	303	53		
	Bay Farm	164	210	289	Children's	1	210	86		
	Wireless	3,654	3,501	3,489	Total	15	513	139		
	Total	6,812	7,551	7,065						
					Volunteer Hours	352.0	296.0	390.0		
Cor	nputer Lab Classes									
	Classes	0	0	1	1	2016 open hours: Main 52 hrs/wk; WEB 30 hrs/wk; BFI 30 hrs/wk				
	Students	0	0	24	1	2017 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk				
	Open Lab	46	72	95	2018 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk			irs/wk		
					** December 2016 had 5 closed days for I	LS installation & l	nolidays			

LIBRARY SEI	RVICES RE	PORT,	DECEMB	ER 2018 (continued)			
Interlibrary Loan	16	17	18	Homebound	16	17	10
	52	54	51			17 ?	18 35
Borrow Lend	7	54	6	Patrons Items	16 64	94	185
Lend		3	0	Items	04	94	103
Children's Checkout				Literacy			
Main	10,851	10,100	11,870	Tutor/student pairs	28	24	41
West End	1,262	1,660	2,418	Students awaiting tutors	3	1	1
Bay Farm	2,194	2,455	2,610	Active Learners	N/A	68	67
Total	14,307	14,215	16,898	Lab & Small Group Learne	N/A	N/A	40
				Active Volunteers	N/A	N/A	47
Children's Circ							
(As a % of all circ)							
Main	52%	46%	54%	Special Programs			
West End	49%	49%	61%	Programs	28	26	29
Bay Farm	58%	56%	60%	Attendance	249	372	486
Total	53%	47%	56%				
Class Visits							
Classes	10	19	5				
Students	224	426	95				
Storytimes				Homework Coaching			
Sessions	16	13	13	Students	18	38	15
Children	507	450	407	Coaches	24	22	18
				Hours of Coaching	62	57	51
Self - Check							
Main	36.6%	56.3%	59.1%	Meeting Room Use			
Bay Farm	25.9%	47.2%	49.7%	Stafford Meeting Room A	1	-	5
West End	32.8%	52.6%	50.5%	Stafford Meeting Room B	5	2	2
				Rooms A & B Combined	24	23	33
				Family Study Room	23	21	21
				Quiet Study Rooms (4)	349	386	409