SERVI	CES RE	PORT, A	UGUST 2019				
17	18	19	Doorcount	17	18	19	
26,369	24,966	22,080	Main	26,781	26,899	27,009	
4,710	4,005	3,924	West End	2,879	2,901	2,946	
5,756	5,181	7,357	Bay Farm	4,847	4,687	4,702	
0	0	0	Total	34,507	34,487	34,657	
36,835	34,152	33,391					
			New Borrowers				
			Adults	349	2637	383	
1,120	499	1,878	Children	85	<u>63</u>	<u>58</u>	
36,016	48,335	39,075	Total	434	2700	441	
			Reserves				
2.116	2,557	2.617	Placed	2,669	2,829	1,136	
625	778	822	Filled	2,940	2,936	2,843	
			New Items				
3,289	2,782	3,027	(Catalogued)				
1048	589	475	Adult	374	358	509	
1,154	701	875	Children's	272	439	<u>25</u>	
5,491	4,072	4,377	Total	646	797	534	
			Items Withdrawn				
4,080	3,545	3,459	(Catalogued)				
510	401	425	Adult	1,168	93	284	
225	255	202	Children's	<u>366</u>	1,295	71	
3,813	3,589	3,488	Total	1,534	1,388	355	
8,628	7,790	7,574					
			Volunteer Hours	304	350	408	
2	21	19					
2	100	124	2017 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk				
45	79	90	2018 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk				
			2019 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk				
	26,369 4,710 5,756 0 36,835  1,120 36,016  2,116 625  3,289 1048 1,154 5,491  4,080 510 225 3,813 8,628	17     18       26,369     24,966       4,710     4,005       5,756     5,181       0     0       36,835     34,152       1,120     499       36,016     48,335       2,116     2,557       625     778       3,289     2,782       1048     589       1,154     701       5,491     4,072       4,080     3,545       510     401       225     255       3,813     3,589       8,628     7,790       2     21       2     100	17         18         19           26,369         24,966         22,080           4,710         4,005         3,924           5,756         5,181         7,357           0         0         0           36,835         34,152         33,391           1,120         499         1,878           36,016         48,335         39,075           2,116         2,557         2,617           625         778         822           3,289         2,782         3,027           1048         589         475           1,154         701         875           5,491         4,072         4,377           4,080         3,545         3,459           510         401         425           225         255         202           3,813         3,589         3,488           8,628         7,790         7,574	26,369	17	17	

LIBRARY S	ERVICES R	EPORT	, AUGUS	T 2019 (continued)			
Interlibrary Loan	17	18	19	Homebound	17	18	19
Borrow	108	120	105	Patrons	25	21	25
Lend	18	21	92	Items	92	130	148
Children's Checkout				Special Programs			
Main	12,909	12,422	11,678	Programs	38	10	10
West End	2,548	2,033	2,221	Attendance	487	220	196
Bay Farm	3,350	3,265	4,186				
Total	18,807	17,720	18,085				
Children's Circ							
(As a % of all circ)							
Main	49%	50%	53%	Literacy			
West End	54%	51%	57%	Tutor/student pairs	21	39	43
Bay Farm	<u>58%</u>	63%	<u>57%</u>	Students awaiting tutors	2	1	0
Total	51%	52%	54%	Total Active Learners	N/A	66	56
				Lab & Small Group Learne	N/A	40	39
Class Visits				Active Volunteers	N/A	52	44
Classes	4	1	6				
Students	123	8	317				
Storytimes				Homework Coaching			
Sessions	N/A	N/A	N/A	Students	N/A	N/A	N/A
Children	N/A	N/A	N/A	Coaches	N/A	N/A	N/A
				Hours of Coaching	N/A	N/A	N/A
Self - Check							
Main	56.1%	58.7%	58.4%	<b>Meeting Room Use</b>			
Bay Farm	47.1%	48.2%	51.4%	Stafford Meeting Room A	8	5	2 5
West End	49.9%	50.0%	50.8%	Stafford Meeting Room B	2	5	5
				Rooms A & B Combined	49	40	44
				Family Study Room	20	25	29
				Quiet Study Rooms (4)	415	437	411