

LIBRARY SERVICES REPORT, SEPTEMBER 2019									
Checkouts		17	18	19	Doorcount		17	18	19
	Main	25,503	23,601	29,032		Main	27,864	27,156	27,179
	West End	4,431	3,764	4,240		West End	2,745	2,948	2,948
	Bay Farm	4,811	5,181	5,698		Bay Farm	4,531	4,789	4,801
	Alameda Point Book Machine	0	0	0		Total	35,140	34,893	34,928
	Total	34,745	31,990	38,970					
					New Borrowers				
Electronic Transactions						Adults	354	290	396
	Database Search	18,345	17,169	18,045		Children	93	43	81
	Catalog Search	33,764	54,779	31,860		Total	447	333	477
Audiobook Downloads					Reserves				
	Checkouts	1,958	2,411	2,493		Placed	2,688	2,821	3,049
	Unique Library Patrons	571	734	809		Filled	2,547	2,789	2,624
Reference					New Items				
	Main	2,765	2,439	3,161	(Catalogued)				
	West End	845	431	633		Adult	355	458	318
	Bay Farm	949	817	790		Children's	328	261	340
	Total	4,559	3,687	4,584		Total	683	719	658
Internet Log-ins					Items Withdrawn				
	Main	3,580	3,152	3,199	(Catalogued)				
	West End	281	415	413		Adult	354	254	263
	Bay Farm	426	277	195		Children's	448	219	18
	Wireless	3,798	3,413	3,371		Total	802	473	281
	Total	8,085	7,257	7,178					
					Volunteer Hours		100	150	507
Computer Lab Classes									
	Classes	17	18	17					
	Students	254	107	99	2017 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk				
	Open Lab	63	85	90	2018 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk				
					2019 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk				

LIBRARY SERVICES REPORT, SEPTEMBER 2019 (continued)										
Interlibrary Loan		17	18	19	Homebound			17	18	19
	Borrow	86	78	49				Patrons	10	20
	Lend	14	20	14				Items	69	93
Children's Checkout					Special Programs					
	Main	13,223	12,527	17,618				Programs	28	24
	West End	2,511	1,961	2,720				Attendance	368	381
	Bay Farm	<u>2,823</u>	<u>2,898</u>	<u>3,732</u>						
	Total	18,557	17,386	24,070	Literacy					
								Tutor/student pairs	22	38
Children's Circ								Students awaiting tutors	1	1
(As a % of all circ)								Active Learners	69	63
	Main	52%	53%	61%				Lab & Small Group Learning	71	38
	West End	57%	52%	64%				Active Volunteers	45	46
7	Bay Farm	<u>59%</u>	<u>63%</u>	<u>66%</u>						
	Total	54%	54%	62%						
Class Visits										
	Classes	4	11	28						
	Students	107	234	629						
Storytimes					Homework Coaching					
	Sessions	19	22	18				Students	N/A	N/A
	Children	606	804	725				Coaches	N/A	N/A
								Hours of Coaching	N/A	N/A
Self - Check										
	Main	56.3%	59.1%	49.3%	Meeting Room Use					
	Bay Farm	46.6%	49.8%	50.8%				Stafford Meeting Room A	5	4
	West End	50.7%	50.7%	42.5%				Stafford Meeting Room B	5	5
								Rooms A & B Combined	50	27
								Family Study Room	45	27
								Quiet Study Rooms (4)	413	382