



*Transportation for Seniors
and People With Disabilities*

City of Alameda Transportation Program Plan for Seniors and People with Disabilities Fiscal Year 2020/2021

Funded by Measures B and BB

Agenda

- Service Overview
- Recommended Program
- Budget
- Planning Process



Service Overview

- Alameda Loop Shuttle
- Subsidized Taxi Services
- Free AC Transit Bus Passes
- Group Trips
- Capital Investments
- Customer Service/Outreach
- Management



Alameda Loop Shuttle

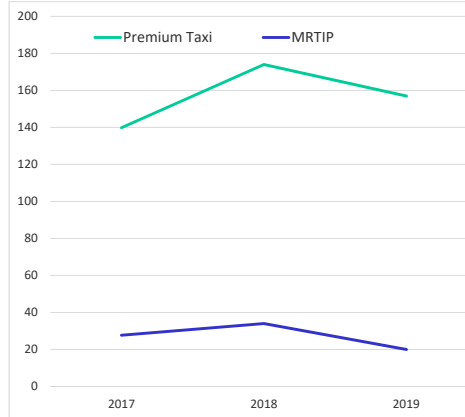
- Rebranded shuttle and increased frequency in late 2017
- Recommend continuation of service and installing a real-time shuttle location system



Taxi Service:

Lower Reliability and Trips/Month, and Higher Costs

- Recommend terminating taxi program
- Driver shortages impact service
- No service on evenings or weekends
- Need to pre-schedule a day in advance
- Average cost per trip: \$30



Free AC Transit Bus Passes

- Recommend expanding free AC Transit bus passes – EasyPass – for low-income residents:
 - Alameda Point Collaborative
 - Alameda Housing Authority (Anne B. Diamant, Everett Commons, Independence Plaza and other potential locations)
 - Jack Capon Villa
 - Mastick Senior Center Members



AC Transit
EasyPass
 Get Going • Start Saving

Recommendations (cont.)

- **Group Trips**
 - Continue current trips
 - Mastick Monthly
 - Leisure Trips
 - Skilled Nursing Home Annual Picnic
- **Door-through-door Services (*New!*)**
 - Provide funds to door-through-door services in Alameda
 - Helps most frail community members
- **Capital Program**
 - Bus stop improvements: benches and ensure ADA compliance



Customer Service and Outreach

- Materials: press releases, shuttle schedules and informational materials
- East Bay Paratransit ticket sales
- Clipper card assistance
- Presentations/orientations
- Advertisements/banners
- Web site



Budget



Revenues

Measure B/BB	\$397,568
	(+ \$175,000 balance)
East Bay Paratransit Tickets	\$6,000
Total revenues	\$578,568

Expenditures

Management	\$57,500
Customer Service	\$33,000
Trip Provision	\$306,500
Capital	\$100,000
Total Expenditures	\$497,000
<i>(Reserves</i>	<i>\$81,600)</i>

Planning Process

- Survey (December 2019)
- Commissions (January 2020)
 - Commission on Disability
 - Recreation and Park Commission
 - Transportation Commission
 - Social Service Human Relations Board
- Submit Program Plan (February 2020)





*Transportation for Seniors
and People With Disabilities*

Contact Information:

Victoria Williams
Program Coordinator
510-747-7513
vwilliams@alamedaca.gov