

LIBRARY SERVICES REPORT, NOVEMBER 2019								
<b>Checkouts</b>	<b>17</b>	<b>18</b>	<b>19</b>		<b>Doorcount</b>	<b>17</b>	<b>18</b>	<b>19</b>
Main	23,525	24,313	32,195		Main	27,581	36,811	27,346
West End	4,117	3,581	4,685		West End	2,698	2,249	2,207
Bay Farm	4,779	4,628	6,076		Bay Farm	4,502	4,536	4,468
Alameda Point Book Machine	<u>0</u>	<u>0</u>	<u>N/A</u>		Total	34,781	33,596	34,021
Total	32,421	32,522	42,956					
					<b>New Borrowers</b>			
<b>Electronic Transactions</b>					Adults	231	275	336
Database Search	8,897	4,593	7,118		Children	61	47	60
Catalog Search	36,873	52,574	33,076		Total	292	322	396
<b>Audiobook Downloads</b>					<b>Reserves</b>			
Checkouts	2,058	2,449	2,567		Placed	2,299	2,818	3,065
Unique Library Patrons	610	767	853		Filled	2,362	2,690	2,631
<b>Reference</b>					<b>New Items</b>			
Main	2,559	2,943	2,572		(Catalogued)			
West End	711	495	350		Adult	270	295	388
Bay Farm	<u>781</u>	<u>724</u>	<u>538</u>		Children's	224	237	48
Total	4,051	4,162	3,460		Total	494	532	436
<b>Internet Log-ins</b>					<b>Items Withdrawn</b>			
Main	3,158	2,775	3,018		(Catalogued)			
West End	369	230	203		Adult	469	46	970
Bay Farm	220	361	426		Children's	532	9	43
Wireless	<u>3,582</u>	<u>3,614</u>	<u>3,489</u>		Total	1,001	55	1,013
Total	7,329	6,980	7,136					
					<b>Volunteer Hours</b>	359	390	154
<b>Computer Lab Classes</b>								
Classes	2	3	2		2017 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk			
Students	68	13	11		2018 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk			
Open Lab	56	89	104		2019 open hours: Main 52 hrs/wk; WEB 38 hrs/wk; BFI 38 hrs/wk			

LIBRARY SERVICES REPORT, NOVEMBER 2019 (continued)									
Interlibrary Loan		17	18	19		Homebound	17	18	19
	Borrow	72	87	N/A		Patrons	N/A	28	13
	Lend	9	8	N/A		Items	82	173	134
Children's Checkout						Special Programs			
	Main	12,083	13,319	19,660		Sessions	45	45	35
	West End	2,287	2,089	2,947		Attendance	521	897	417
	Bay Farm	2,763	2,903	4,279					
	Total	17,133	18,311	26,886		Literacy			
						Tutor/student pairs	22	40	N/A
Children's Circ						Students awaiting tutors	1	-	N/A
(As a % of all circ)						Active Learners	N/A	67	N/A
	Main	51.4%	54.8%	62.2%		Lab & Small Group Learning	N/A	40	N/A
	West End	55.6%	58.3%	62.9%		Active Volunteers	N/A	45	N/A
	Bay Farm	57.8%	62.4%	70.4%					
	Total	59.0%	56.3%	62.6%					
Class Visits									
	Classes	20	42	30					
	Students	520	83	788					
Storytimes						Homework Coaching			
	Sessions	19	24	25		Students	-	14	N/A
	Children	744	874	1,081		Coaches	21	19	N/A
						Hours of Coaching		74	N/A
Self-Check									
	Main	58.7%	58.0%	42.2%		Meeting Room Use			
	Bay Farm	46.3%	49.4%	45.0%		Stafford Meeting Room A	1	10	2
	West End	50.9%	50.0%	38.8%		Stafford Meeting Room B	1	5	2
						Rooms A & B Combined	42	33	47
						Family Study Room	32	30	35
						Quiet Study Rooms (4)	368	394	399