# 10/16/19 City of Alameda-AC Transit ILC Meeting Notes

ILC Attendees – Knox White, Ortiz

Michael Hursh, AC Transit General Manager, Andrew Thomas, City of Alameda Planning Director Gerry Beaudin, City of Alameda Assistant City Manager

#### Announcements/Public Comments - None

## Local Transbay Restrictions

- o Knox White
  - Can we look at the travel time on Alameda?
  - Berman It's a mixed bag; and difficult compare between old and new
  - Knox White Guess is that the changes in the policy have not affected the OX operations
    - □ Look at timepoint to timepoint data.
- Ortiz Why did we do this?
  - Del Rosario Policy decision by the board when there is underlying local service
  - Knox White Shouldn't eliminate local riders on the OX if it travels on Bay Farm with no impacts
- Public Comment Maria Gallo Look at the meeting notes for rider complaints.
- o Gail Should not only look at the OX, but also the W
- Knox White Try to resolve before next ILC and does not need to come back if resolved by then.
  - Del Rosario We will look at immediately

#### **Disabled Seating Awareness**

- Ortiz We can't force passengers to give up their seats?
  - Hursh Yes
- Knox White Good example of AC Transit taking action
- Public Does the public know the policy?
  - Hursh Better campaign and be more aggressive

### School Route Prioritization and Communication

- Ortiz Bad look and a liability
- Hursh We have a policy to prioritize school service
  - Asked staff to work on communication improvements
- Knox White do we have all of the contacts for each of the schools?
- Ortiz Portantino bill will mandate schools to start later and force AC Transit to have two buses instead of one in operations to serve both schools; will start asking the legislators for money
  - Knox White Confident AC Transit can get support for funding
- Knox White Buses can still operate but at a different time? Could Alameda lose service?
  - Hursh Unclear at this point until we do the planning
  - Ortiz Will look at the whole system
  - Knox White will we have the same hours

- COA Goals & Objectives
  - Knox White Provided high-level goals and objectives
    - 85% of Alamedans live within a quarter mile of high-quality service
    - Everyone should have a seat
  - Ortiz Which comes first? Is it the housing or the transportation?
    - Knox White wants to see a plan for Alamedans
  - o Ortiz Cost needs to be associated with the goals
    - Eshleman We can look at different alternatives and different levels of coverage
    - Knox White We can look at different rates for different neighborhoods
  - Thomas Want to know how much it will cost and how can we start finding the money?
    - Ortiz AC Transit provide service to 13 cities and the other cities will want the same thing
      - AC Transit is one whole agency and the way to supplement costs would be through partnerships
    - Thomas Agrees. Come up with a vision and goal.
    - Knox White Understand that there are funding needs, but still need a plan
  - Kevin will this be cost-neutral?
    - Eshleman Look at a vision and phasing; RM3 will be included at least
    - Hursh Hopes to expand to the entire network?
  - Connelly (WETA) What is the timeline?
    - Robert Implementation in 2021
  - Knox White Should incorporate the ferry as a zone that may not need transbay coverage and look at local feeder to ferries if they are feasible trips
  - Maria Gallo It's been a long time to look at ferry service to other areas. If we want this plan to last for 10-20 years, is there a sufficient customer base to look at midday trips on ferry or bus?
  - Payne #1 complaint is no buses to the Main Street Ferry Terminal
    - Knox White Understands there is a vocal group pushing for this
  - Knox White Need to look at the performance metrics to determine which services are important
  - Eshleman Ferry hub in alameda point will be more of a destination with lots of development
  - Connelly Need a connection between Alameda Point to Alameda in addition to the connection to Oakland; no bus to go across town.
  - Connelly What are the next steps? Do we have a strategic plan?
    - Del Rosario develop goals for approval based on the strategic plan
  - Knox White Similar start to Seattle
    - Ortiz Seattle had a sales tax
  - Del Rosario We can add to the metrics
  - Knox White Can we get this approved in Alameda by December?
    - Hursh Concerned about the other cities.
    - Knox White We need to get this resolved soon so we can get the plan going; if we can't get going, we are stuck and need to figure out how to get

better transit for the council

- Thomas Can we bring this goal separately to council and not commit AC Transit to a plan?
  - Hursh Agree provided there is no funding
  - Knox White Ok with this.
- Gail Wants to have a survey effort first and to go to commission before to council
- Ortiz Wants more time because of BRT
- Beaudin Get to council later this year and then have the conversation come back to the ILC
  - Hursh Likes the idea of a survey to help dictate the plan
- Thomas We're in agreement that there is a process
- Knox White Next steps alameda will develop a goal and bring back to the committee and AC Transit for feedback though goal could be approved by Alameda

### **Ridership Complaints and Missed Runs**

- Gail what is AC Transit doing on the recruitment side?
  - Hursh Big hiring campaign; increasing training capacity; starting a driver boot camp (40 operators); industry problem
  - Hursh Created a recruitment bus

### New Developments

- Thomas Line 96 Needs the development to pick up on Line 96 and also Line 19; developments are progressing for both Alameda Point Site A and Northern Waterfront
- Goodwin Gave an overview of Clipper use for the Alameda TMA
  - Atchinson Improving outreach to employers. Challenges include: lots of free parking; lots of Alamedans work at the point, line 96 service is not up to par yet

### Safety Corridor Projects

- Funding
  - Knox White Encourage for funding in the core and not for the mega-commute
  - Elsa Return to source
  - Hursh Agrees; advocating to help the core existing service
    - Knox White Do we have language to take to the cities?
  - Elsa State Sen. Jim Beall is taking the lead at the state, which may favor Santa Clara and will start the inclusion of pet projects.
  - Hursh Large gap to cover between transit agencies and proponents' strategy.
  - Ortiz Mayors and councils are concerned.
- AC Transit will confirm the next date