### SECOND AMENDMENT TO CLAIMS ADMINISTRATOR AGREEMENT

This Second Amendment of the Agreement, entered into this \_\_\_ day of June, 2020, by and between the CITY OF ALAMEDA, a municipal corporation (hereinafter "City") and Sedgwick Claims Management Services Inc. (hereinafter "Claims Administrator"), an Illinois corporation whose address is 8125 Sedgwick Way, Memphis, TN 38125, as successor in interest to York Risk Services Group, Inc., is made with reference to the following:

### **RECITALS:**

- A. On July 1, 2012, a CLAIMS ADMINISTRATOR AGREEMENT (hereinafter "Agreement") was entered into by and between City and Claims Administrator.
- B. On June 2, 2015, a FIRST AMENDMENT TO CLAIMS ADMINISTRATOR AGREEMENT (hereinafter "First Amendment") was entered into by and between City and Claims Administrator to modify the Agreement to extend the term and contract amount on the terms and conditions set forth in the Agreement.
- C. City and Claims Administrator desire to modify the Agreement on the terms and conditions set forth herein.

NOW, THEREFORE, it is mutually agreed by and between the undersigned parties as follows:

- 1. Paragraph 1, 2, and 3 of the First Amendment are deleted in their entirety.
- 2. Paragraph 1, TERM, of the Agreement is modified to read as follows:

"The term of this Agreement shall commence on the 1<sup>st</sup> day of July, 2012 and shall terminate on the 30<sup>th</sup> day of June, 2021, unless terminated earlier as set forth herein. The City may exercise one one-year option with 60 days prior written notice given to Claims Administrator."

3. Paragraph 3, COMPENSATION TO CLAIMS ADMINISTRATOR, of the Agreement is modified to read as follows:

"Claims Administrator shall be compensated for services performed pursuant to this Agreement in the amount and manner set forth in Exhibit B-2 which is attached hereto and incorporated herein by this reference.

Payments for Claims Administration shall be paid by the City monthly in advance and are due on the first of each month on receipt of an invoice from Claims Administrator."

4. Paragraph 17, NOTICES, of the Agreement is modified to read as follows:

"All notices, demands, requests, or approvals from City to Claims Administrator shall be addressed to Claims Administrator at:

Sedgwick Claims Management Services Ltd 8125 Sedgwick Way Memphis, TN 38125 Attention: General Counsel Americas"

5. Except as expressly modified herein, all other terms and covenants set forth in the Agreement shall remain the same and shall be in full force and effect.

IN WITNESS WHEREOF, the parties hereto have caused this modification of Agreement to be executed on the day and year first above written.

Sedgwick Claims Management Services, Inc.

CITY OF ALAMEDA A Municipal Corporation

Michael Shook

4A9755AD29084D1.. MT Chae i Shook

Senior Vice President

Yibin Shen

City Attorney

Stephen K. Hurley

**Assistant Secretary** 

Deputy City Attorney/Risk Manage

RECOMMENDED FOR APPROVAL

### Exhibit B-2

# Second Amended Compensation to Claims Administrator

# Annual Fee

Line of Business	Annual Fee
Workers' Compensation FY 20/21	\$164,695
Workers' Compensation FY 21/22	\$168,812

Workers' Compensation, and Auto Liability PIP Claims

Detail	Unit	Fee
Fee Per Bill – All States	Per Bill	\$6.75
State EDI Reporting in Required States	Per Bill	No Charge
California WellComp MPN Access* (if used)	Per bill	Add \$5.00
Enhanced Audit Savings	% of Savings	28%
PPO Network & Out of Network Savings	% of Savings	28%
Fee Schedule Savings	% of Fee Schedule	0%

Case Management

Detail	Unit	Fee
Telephonic Case Management	Per Hour	\$99.00
Field Case Management	Per Hour	\$99.00 (Plus Mileage: IRS Reimbursement Rate & Expenses and Wait at Hourly Rate)
Nurse Hotline (24/7 Nurse Triage) (optional)	Per Incident	\$110.00
Retur	rn to Work Services	
Alternative RTW (MDOS)	Per Placement	No Charge
Program Design and Administrative Consultation	Per Hour	No Charge
Transitional Work Services Plan and Policy Development	Per Hour	No Charge

Detail	Unit	Fee
Job Analysis / Functional Job Assessment	Per Analysis	No Charge
Ergonomic Assessment	Per Hour	No Charge
Transitional Work Services	Per Hour	No Charge

# Utilization Review/Certification

Detail	Unit	Fee
Medical Coordinator Review (Level 1)	Per Review	\$68.00
Nurse Review (Level 2, 3)	Per Review	\$149.00
Medical Director Review (additional fee when applicable)	Per Review	\$225.00
Medical Director Appeal Review	Per Review	\$400.00

## Peer Review

Detail	Unit	Fee
Peer Review	Per Hour	\$195.00 - \$400.00 (Depending on Specialty)
Physician Intervention Review (Pharmacy Review with Peer to Peer Contact)	Per Hour	\$295.00
Rush Fee	Per Rush	\$100.00

# Medicare Secondary Payer Services (MSA)

Detail	Unit	Fee
Mandatory CMS MMSEA Reporting	Per Claim	\$9.50
Standard MSA	Per Referral	\$2,950.00
Revised MSA	Per Referral	\$500.00
Complex/Catastrophic MSA	Per Referral	\$3,500.00
Rush MSA Additional	Per Referral	\$525.00
MSA CMS Submission	Per Referral	\$525.00
Medical Cost Projections	Per Referral	\$1,750.00

Detail	Unit	Fee
Conditional Payment Request	Per Referral	\$250.00
Conditional Payment Dispute Resolution	Per Inquiry	\$500.00
Final Settlement Document Submission	Per Referral	\$155.00
Medicare / Medicaid Investigation	Per Inquiry	\$100.00
Medical Cost Projection to MSA Conversion	Per Referral	\$1,200.00
Social Security Investigation	Per Inquiry	\$100.00

# Ancillary and Other Managed Care Services – optional and processed as ALAE

Detail	Unit	Fee
Diagnostic Network Services	N/A	Varies by Procedure
Durable Medical Equipment Network Services	N/A	Varies by Equipment
Home Health Network Services	N/A	Varies by Service
Translation & Transportation Network Services	N/A	Varies by Service
Physical Therapy Network Services	N/A	Varies by Procedure
IME Network Services	N/A	Varies by Specialty



### CERTIFICATE OF LIABILITY INSURANCE

O6/03/2020

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER		CONTACT Ka	ren Angus		
*Marsh USA Inc.		PHONE (A/C, No, Ext): (90	01) 684-3725	FAX (A/C, No):	
6410 Poplar Ave Suite 540 Memphis, TN 38119		E-MAIL ADDRESS:		1 (1.25) 1.12)	
			INSURER(S) AFFORDING	G COVERAGE	NAIC#
CN101395638GAWU-19-20		INSURER A : Hartford	d Fire Insurance Co		19682
INSURED		INSURER B : Hartford	d Underwriters Insurance (	Company	30104
Sedgwick LP and Subsidiaries 8125 Sedgwick Way		INSURER C : Twin C	ity Fire Insurance Co		29459
Memphis, TN 38125		INSURER D : Everes	t National Insurance Co		10120
		INSURER E :			
		INSURER F:			
COVERAGES	CERTIFICATE NUMBER:	ATL-005072317-0	01 <b>RE</b> \	VISION NUMBER: 2	Transition in

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL SUBR INSD WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMIT	s	
Α	X COMMERCIAL GENERAL LIABILITY		20CSEC75302	09/30/2019	09/30/2020	EACH OCCURRENCE	\$	1,000,000
	CLAIMS-MADE X OCCUR					DAMAGE TO RENTED PREMISES (Ea occurrence)	\$	1,000,000
						MED EXP (Any one person)	\$	
						PERSONAL & ADV INJURY	\$	1,000,000
	GEN'L AGGREGATE LIMIT APPLIES PER:		1			GENERAL AGGREGATE	\$	5,000,000
	X POLICY PRO- JECT LOC					PRODUCTS - COMP/OP AGG	\$	2,000,000
	OTHER:					la contra de la contra del contra de la contra del la contra del la contra del la contra de la contra de la contra del la contra de la contra del la contra del la contra de la contra del la contr	\$	
Α	AUTOMOBILE LIABILITY		20CSEC75305 (AOS)	09/30/2019	09/30/2020	COMBINED SINGLE LIMIT (Ea accident)	\$	1,000,000
В	X ANY AUTO		20CSEC75307 (HI)	09/30/2019	09/30/2020	BODILY INJURY (Per person)	\$	
	OWNED SCHEDULED AUTOS					BODILY INJURY (Per accident)	\$	
	X HIRED X NON-OWNED AUTOS ONLY					PROPERTY DAMAGE (Per accident)	\$	
							\$	
D	X UMBRELLA LIAB X OCCUR		XC5CU00153191	09/30/2019	09/30/2020	EACH OCCURRENCE	\$	5,000,000
	EXCESS LIAB CLAIMS-MADE					AGGREGATE	\$	5,000,000
	DED X RETENTION \$ 25,000						\$	
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY		20WNC75300 (AOS)	09/30/2019	09/30/2020	X PER OTH-		
C	ANYPROPRIETOR/PARTNER/EXECUTIVE TIME	N/A	20WBRC75301 (WI)	09/30/2019	09/30/2020	E.L. EACH ACCIDENT	\$	1,000,000
	(Mandatory in NH)	N/A				E.L. DISEASE - EA EMPLOYEE	\$	1,000,000
	If yes, describe under DESCRIPTION OF OPERATIONS below					E.L. DISEASE - POLICY LIMIT	\$	1,000,000
						4 1		

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

of 6/3/20 &C

CERTIFICATE HOLDER	CANCELLATION
City of Alameda 2263 Santa Clara Ave Room 130 ALameda, CA 94501	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
	AUTHORIZED REPRESENTATIVE of Marsh USA Inc.
	Mary T. Sumner Mary I Sumner



### CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 06/02/2020

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REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

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this	certificate does not confer rights to	o the ce								
PRODUCER					CONTACT NAME: Willis Towers Watson Certificate Center					
Willis Towers Watson Southeast, Inc.					PHONE: (A/C, No, Ext): 1-877-945-7378 FAX (A/C, No): 1-888-467-2378					
	6 Century Blvd			(A/C, NO, EX): E-MAIL ADDRESS: certificates@willis.com						
P.O. Box 305191 Nashville, TN 372305191 USA										
Nashville, in 3/2303191 USA					INSURER(S) AFFORDING COVERAGE NAIC# INSURER A: National Union Fire Insurance Company of P 19445					
					INSURER A: Nacional onion Fire insulance company of F 13443					
INSURED Sedgwick, LP and Subsidiaries					RB:					
8125 Sedgwick Way					INSURER C:					
Memphis, TN 38125					INSURER D:					
					INSURER E:					
				INSURE	RF:					
COVERAGES CERTIFICATE NUMBER: W16734897					REVISION NUMBER:					
THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.										
INSR LTR	TYPE OF INSURANCE	ADDL SU	JBR VD POLICY NUMBER		POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)		LIMITS		
	COMMERCIAL GENERAL LIABILITY						EACH OCCURRENCE	\$		
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	AUTOS ONLY AUTOS ONLY			- 1			(Per accident)	\$		
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	EXCESS LIAB CLAIMS-MADE						AGGREGATE	\$		
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l lf	ves, describe under				7 7	7.				
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A	rolessional Liability		02-139-91-44		09/30/2019	2 1 22 11 11	Each Occurrence		00,000	
			: 1				Aggregate	\$10,0	00,000	
DESCRIPTION OF OPERATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)  OK 6/3/20										
CERTIFICATE HOLDER CANCELLATION										
City of Alameda					SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.  AUTHORIZED REPRESENTATIVE					
2263 Santa Clara Avenue					^					
Room 130					Durain V. Mark					
Alam	eda, CA 94501	Vunn 1. / Vuis								



### CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

06/03/2020

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(Mandatory in NH) E.L. DISEASE - EA EMPLOYEE If yes, describe under DESCRIPTION OF OPERATIONS below E.L. DISEASE - POLICY LIMIT ELU166647-20 04/01/2020 04/01/2021 Limit \$5,000,000 **Commercial Crime** DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) Evidence of Insurance. CANCELLATION CERTIFICATE HOLDER SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. City of Alameda 2263 Santa Clara Avenue

**Room 130** 

Alameda, CA 94501

**AUTHORIZED REPRESENTATIVE** 

### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# ADDITIONAL INSURED - OWNERS, LESSEES OR CONTRACTORS - SCHEDULED PERSON OR ORGANIZATION

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

### **SCHEDULE**

Name Of Additional Insured Person(s) Or Organization(s)	Location(s) Of Covered Operations						
ONLY THOSE WHERE REQUIRED BY WRITTEN CONTRACT	ALL LOCATIONS						
nformation required to complete this Schedule, if not shown above, will be shown in the Declarations.							

- A. Section II Who Is An Insured is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by:
  - 1. Your acts or omissions; or
  - **2.** The acts or omissions of those acting on your behalf;

in the performance of your ongoing operations for the additional insured(s) at the location(s) designated above.

#### However:

- The insurance afforded to such additional insured only applies to the extent permitted by law; and
- 2. If coverage provided to the additional insured is required by a contract or agreement, the insurance afforded to such additional insured will not be broader than that which you are required by the contract or agreement to provide for such additional insured.

**B.** With respect to the insurance afforded to these additional insureds, the following additional exclusions apply:

This insurance does not apply to "bodily injury" or "property damage" occurring after:

- All work, including materials, parts or equipment furnished in connection with such work, on the project (other than service, maintenance or repairs) to be performed by or on behalf of the additional insured(s) at the location of the covered operations has been completed; or
- 2. That portion of "your work" out of which the injury or damage arises has been put to its intended use by any person or organization other than another contractor or subcontractor engaged in performing operations for a principal as a part of the same project.

- C. With respect to the insurance afforded to these additional insureds, the following is added to Section III Limits Of Insurance:
  - If coverage provided to the additional insured is required by a contract or agreement, the most we will pay on behalf of the additional insured is the amount of insurance:
  - 1. Required by the contract or agreement; or

**2.** Available under the applicable Limits of Insurance shown in the Declarations;

whichever is less.

This endorsement shall not increase the applicable Limits of Insurance shown in the Declarations.