



## COVID-19 Resource Guide

### Resources for Renters

Below is a list of useful resources for Alamedans who are experiencing hardship due to the effects of COVID-19. Due to the current health pandemic, phone numbers and web site information have been provided. Please confirm location and hours of operation with the organizations.

### Community Food Resources:

<b>Alameda Food Bank:</b> <a href="http://www.alamedafoodbank.org/">http://www.alamedafoodbank.org/</a>	The Alameda Food Bank is a non-profit organization that helps Alameda residents in need by providing nourishing food in a compassionate and respectful manner with the support of dedicated volunteers and local partners.
<b>Alameda County Community Food Bank:</b> Helpline at: 1-510-635-3663	As we navigate the COVID-19 pandemic together, <i>anyone</i> in need of food is allowed to access food distributions, groceries, etc. during the shelter in place.

### Housing and Family Support Services

<b>Eden Information &amp; Referral - 211</b> Phone: 2-1-1	Links families and individuals to the full range of community resources available to them; provides comprehensive information on health, housing and human services in Alameda County.
<b>Eden Council for Hope and Opportunity (ECHO)</b> Website: <a href="http://echofairhousing.org">echofairhousing.org</a> Phone: (510) 581-9380	ECHO has trained mediators to assist in resolving fair housing disputes.
<b>Family Support Center - Alameda Family Services</b> Phone: (510) 459-6134	The Family Support Center empowers and supports individuals and families by connecting them with resources in the community and bringing resources to a central location for the community to access.
<b>Family Violence Law Center</b> Hotline: 1-800-947-8301 Available 24 hours a day	Family Violence Law Center is a non-profit organization that provides free legal and supportive services to domestic violence and sexual assault survivors throughout Alameda County, California. If you or someone you know is being abused, please call the crisis hotline.

See reverse for Eviction Defense and Legal Service Providers



## Eviction Defense and Legal Services:

<b>Centro Legal De La Raza</b> Website: <a href="http://www.centrolegal.org">www.centrolegal.org</a> Phone: (510) 437-1554 Email: <a href="mailto:tenantsrights@centrolegal.org">tenantsrights@centrolegal.org</a>	Free legal services to low-income Alameda tenants funded by the City of Alameda.
<b>Legal Assistance for Seniors</b> Phone: (510) 893-0393 Hotline: 1-800-222-1753	Free legal services to low-income Alameda seniors who are 60 and older.
<b>Alameda County Bar Association, Lawyer Referrals Service &amp; Volunteer Legal Service</b> Phone: (510) 302-2222, option 4	The Alameda County Bar Association offers lawyer referrals in Alameda County and is regulated and certified by the State Bar of California. For a \$35 fee, ACBA will match you with an attorney qualified to help you with your legal issue for up to a 30-minute consultation.
<b>Bay Area Legal Aid</b> Phone: 1-888-382-3405	Free legal advice for TENANTS available in all languages. Available to low-income individuals only.
<b>East Bay Community Law Center</b> Phone: (510) 548-4040	Focuses on defending eviction lawsuits brought against low-income tenants.
<b>Eviction Defense Center</b> Phone: (510) 452-4541	Free and low-cost legal services to Alameda County tenants who are facing eviction. If you reside in Alameda County and have been served with a Summons & Complaint for Unlawful Detainer you should contact our office immediately for assistance.
<b>LawHelpCalifornia.org</b> Website: <a href="http://www.lawhelpcalifornia.org">www.lawhelpcalifornia.org</a>	LawHelpCalifornia.org is a collaborative project with policy oversight from the CalJustice Advisory Committee and assistance from advocates at legal aid programs throughout the state. LawHelpCalifornia.org provides easy online access to basic legal resources and attorney information. They do not provide direct legal services.
<b>SEEDS Community Resolution Center</b> Phone: (510) 548-2377	SEEDS offers confidential mediation services for individuals. There is a nominal fee, on a sliding scale.

**NON-DISCRIMINATION POLICY:** The City of Alameda does not discriminate against any person on the grounds of race, color, religion, national origin, ancestry, sex, gender, gender identity, gender expression, sexual orientation, marital status, familial status, source of income, genetic information, medical condition, physical disability or mental disability, or any other category protected by law.

**PROVISIONS FOR PERSONS WITH DISABILITIES:** If you are a person with a disability, please direct requests for an accommodation directly to the Programs referenced above.

**PROVISIONS FOR NON-ENGLISH SPEAKING RESIDENTS:** Please contact the Programs referenced above to request translation.

