

Terms and Conditions This Order is subject to and governed by the CrowdStrike Partner Program Terms ([https:// www.crowdstrike.com/partners/program-terms/](https://www.crowdstrike.com/partners/program-terms/)) including the applicable Partner Program Guide unless CrowdStrike and the Bill to Account party above have otherwise executed an agreement, in which case, that agreement and the applicable Partner Program Guide govern this Order. If for any reason you are unable to view the terms at the website given above, please contact your CrowdStrike sales representative indicated above. The Order and the applicable terms and conditions referred to in this paragraph are collectively referred to as the “Agreement”. If products and/or product related services are purchased, the start date of the term (specified in the table above) shall be the latter of: (i) the Subscription Start Date identified above, or (ii) the Start Date identified on the Order Fulfillment Letter provided by CrowdStrike to the Customer/Ship to Account. If neither date is specified, the start date is the date the product and/or product related services are made available to the Customer/Ship to Account. All products and services are subject to the end user terms and conditions located here ([https:// www.crowdstrike.com/terms-conditions/](https://www.crowdstrike.com/terms-conditions/)) unless: (i) CrowdStrike and the end user have otherwise executed a different agreement, or (ii) a CrowdStrike Powered Service Provider partner (also known as a packaged MSP) has executed an approved end user agreement with the end user.

Once accepted by the Bill to Account (by executing this Order or by issuing a P.O. based on this Order), this Order is non-cancellable and amounts paid are non-refundable except as expressly provided for in the Agreement. In the event that a Bill to Account P.O. is required, the Bill To Account shall provide the P.O. to CrowdStrike upon accepting this Order, otherwise, the Bill to Account agrees to pay invoices for this Order without a P.O. reference. Any terms and conditions on the P.O., or that are specified in any email from the Bill To Account or handwritten on this Order, are void and have no legal effect. Invoices will be provided to the billing contact specified above and the Bill to Account shall notify CrowdStrike if that contact changes. The Bill to Account warrants it is authorized by the Customer/Ship to Account to accept this Order. This Order and the Agreement form the Bill to Account’s complete agreement with CrowdStrike for this Order, superseding all prior communications and proposals. The Bill to Account further warrants it has not relied on—and will not assert—any separate or informal agreement, promise, or commitment (a “Side Letter”), including those about pricing, payment terms, quantity, dates, or cancelability. CrowdStrike will not recognize any Side Letter, and the Bill to Account is responsible for all risks or liabilities arising from its reliance on or use of a Side Letter. Such reliance violates Partner Program Terms and may lead to penalties including incentive loss, clawbacks, or termination.